

Progress Report to the New England Commission of Higher Education

SUBMITTED BY CONNECTICUT STATE COMMUNITY COLLEGE

September 1, 2022

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Progress on Tasks Requested by the Commission

1) With Respect to Standard Two, Planning and Evaluation:

TASK	TASK COMPLETE	IF NOT COMPLETE, NEW EXPECTED TIMETABLE*	PROGRESS REPORT PAGE NUMBER(S)
a) The strategic plan for CT State has been finalized and approved by leadership and the Board of Regents (BOR)		December 2022	<u>11</u>
b) The Data Governance Council has completed its review of data products, selected a product, and begun work on the policy-making process for data standards, security, and auditing	Complete - The "selected a product" part is not applicable and not part of charge		11
c) The integrated Institutional Effectiveness and Planning (IE & P) structure, with functionally based Senior Directors, is being implemented		December 2022	11-12

2) With Respect to Standard Three, Organization and Governance:

TASK	TASK COMPLETE	IF NOT COMPLETE, NEW EXPECTED TIMETABLE*	
d) The governance structure for CT State has been launched		Fall 2022	13-14

3) With Respect to Standard Four, The Academic Program:

TASK	TASK COMPLETE	IF NOT COMPLETE, NEW EXPECTED TIMETABLE*	PROGRESS REPORT PAGE NUMBER(S)
e) The credit curriculum alignment process has been completed, and the aligned programs have been approved by the Board of Regents	Complete		<u>15</u>
f) The Academic Program Review (APR) Procedure and Report Format and data forms have been finalized and a first draft of the APR plan has been developed	Complete		<u>15</u>
g) The Alignment and Completion of Math and English (ACME) curricula proposals have been adopted into all CT State degree programs		Original timeline for adoption 2023–2025; Fall 2023 – English pilot (all students) and pilot of three Math Pathways; Fall 2024 – Pilot of additional three Math Pathways	<u>16</u>
h) Outcomes for the general education core, including outcomes for the embedded diversity requirement, have been finalized	Complete		<u>16</u> <u>31</u>

4) With Respect to Standard Five, Students:

TASK	TASK COMPLETE	IF NOT COMPLETE, NEW EXPECTED TIMETABLE*	PROGRESS REPORT PAGE NUMBER(S)
i) The Enrollment Management Plan has been updated, and marketing of the Pledge to Advance Connecticut (PACT) has begun	Complete		<u>7-8</u> <u>19</u>
 j) The hiring of Guided Pathways advisors for all campuses has been completed 	Complete		<u>19</u> <u>30</u>
k) The E-App, with all programs and locations, has been submitted to the U.S. Department of Education	Complete		19-20
I) Progress has been made to review and implement recommendations regarding the student handbook, student activities and clubs, and the behavioral intervention procedures/ operations for CT State	Progress has been made — Complete	Fall 2022 – Handbook and behavioral intervention complete; Spring 2023 – Implementation of recommendations for student activities and clubs	20-21

5) With Respect to Standard Six: Teaching, Learning, and Scholarship:

TASK	TASK COMPLETE	IF NOT COMPLETE, NEW EXPECTED TIMETABLE*	PROGRESS REPORT PAGE NUMBER(S)
m) Six Academic Deans have been hired and searches for 18 Associate Deans and two Assistant Deans have been launched	Five Academic Deans hired — Complete (The sixth search had to be extended)	Late August 2022 — Searches to launch for Associate and Assistant Deans; Mid-Fall 2022 — Sixth Academic Dean hired	22
n) An Interim Vice President for Diversity, Equity, and Inclusion has been hired	Permanent Vice President for Diversity, Equity, and Inclusion hired — Complete		<u>22</u> <u>30</u>

6) With Respect to Standard Seven: Institutional Resources:

TASK	TASK COMPLETE	IF NOT COMPLETE, NEW EXPECTED TIMETABLE*	PROGRESS REPORT PAGE NUMBER(S)
o) Anticipated hires of communications staff (Web Services Specialist, Regional Marketing Directors) have been completed	Departmental realignment — Twenty existing legacy marketing staff reporting lines were transferred from the colleges to report directly to the CT State Director of Communications and Strategic Marketing	December 2022 — Hiring completed for Web Services Specialist and multiple director, coordinator, and manager- level positions within Marketing Department	<u>24</u>

7) With Respect to Standard Nine: Integrity, Transparency, and Public Disclosure:

TASK	TASK COMPLETE	IF NOT COMPLETE, NEW EXPECTED TIMETABLE*	PROGRESS REPORT PAGE NUMBER(S)
p) The academic transition website has been launched	Academic transition information incorporated into merger website — Complete		<u>28</u>
q) A logo for CT State has been selected	Complete		28-29

^{*}For tasks not yet complete, additional updates will be provided in the February Progress Report

Introduction

For the past five years, the planning for the formation of Connecticut State Community College (CT State) has been ongoing, in all its complexity, and it is now in the final stages. We would like to thank the Commission for its steadfast guidance throughout as we anticipate entering the final year of preparing CT State for launch on July 1, 2023.

The Commission has requested three progress reports to remain fully informed of our progress in this final year, and we are delighted to provide the first here. The second will be delivered by February 10, 2023, and the final by June 1, 2023.

This report has been structured to:

- 1. Address the first two updates requested in the Commission's letter of March 21, 2022.
- 2. Provide broad updates on each of the enumerated items by Standard from the Commission's letter of March 21, 2022.
- 3. Directly respond to the Commission's letter of March 31, 2022, which requested information in three areas resulting from public comment.

This report was prepared with the input of dozens of members of the CT State team, located in the new offices in New Britain, as well as from members across all 12

colleges, the Connecticut State Colleges and Universities (CSCU) System Office, and the CSCU baccalaureate institutions. As we normally do, the report will be distributed to all employees within our organization and posted on our ct.edu/merger/neche website.

As in the substantive change report, we use the term "colleges" to refer to the current 12 New England Commission of Higher Education (NECHE)-accredited institutions, recognizing that they remain separately accredited until June 30, 2023. When referring to CT State post-July 1, 2023, when CT State comes into formal existence, we use the term "CT State" and "campuses" for the future locations.

It is our sincere hope that the Commission finds this progress report to be comprehensive and responsive to the items requested, and that it provides significant evidence towards the successful completion of the final stages of building CT State.

Institutional Overview

In May 2017, the Connecticut Board of Regents for Higher Education (BOR) first proposed merging the 12 existing NECHE-accredited community colleges into a single NECHE-accredited institution, subsequently named CT State Community College. Throughout, the objective has been to create a student-centric, world-class community college for the students and citizens of Connecticut.

The 12 colleges are now in the final stages of merging into CT State. This report will share the progress since our last report in February 2022 as well as the remaining work ahead. We are confident that the work will be completed on schedule. We look forward to continuing to update the Commission in the two following progress reports in February and June 2023, followed by the Commission approving our accreditation to become CT State Community College.

After careful consideration, President Maduko has announced a partial realignment of the CT State leadership team to new roles and the removal of the regional organizational structure at the Cabinet level. This regional reporting structure was designed to bring the colleges into closer alignment with each other so that CT State could begin functioning as a single college in 2023. The regional structure succeeded in this goal and was an important transitional element in the formation of CT State. Starting in mid-August, the three Regional Presidents have transitioned to Executive Vice President roles. During this final year of transition, all college Presidents/Chief Executive Officers will report centrally to the CT State Cabinet. The CT State leadership team will use this year to carefully assess the important balance of local and centralized authority.

CT State will continue to have a regional structure at the campus levels for the foreseeable future as these areas, such as advising and financial aid, are functioning effectively. Further details on this CT State organizational realignment will be provided in the two upcoming February and June 2023 progress reports.

Merging 12 public colleges into one is a complex and challenging task. We have adapted virtually all of our operational and organizational processes to ensure that we meet the nine NECHE Standards as a single college. CT State has hired a new leadership team, aligned all degrees and certificates into a single catalog, and built the infrastructure to support a community college of 55,000-65,000 credit and non-credit students.

CT State is delighted to share with the Commission a new accolade that we received in mid-August 2022 from Wallethub.com, a personal finance organization that ranks U.S. community colleges each summer. The 2022 rankings of U.S community colleges has four CT colleges ranked in the top 15 of U.S. community colleges and, in addition, the CT community college system was collectively ranked as the best overall U.S. community college system by Wallethub.com.

Requested Updates from Letter Dated March 21, 2022

This section provides responses to the first two updates requested in the Commission's March 21, 2022, letter.

1) An Update on Enrollment and **Budget Projections for CT State, with** Attention to the Institution's Success in **Addressing the Operating Deficit**

Enrollment

Enrollments have declined 34% among the 12 Connecticut community colleges since 2014, and this has imperiled the fiscal sustainability of the colleges. The formation of CT State was grounded in two key objectives: improve student success and improve the financial stability of community college operations in the wake of steep enrollment declines.

The community colleges remain committed to their mission as open-access institutions. The CT State Strategic Enrollment Management Plan, developed in 2019, outlines the enrollment goals related to maintaining the current market share of traditional-age students, growing the adult learner population, and retention of all students. The transitional Enrollment Management plan is updated annually in the Spring (see Appendix A for 2022 plan). The Fall 2022 Enrollment Goals are shown below.

FALL 2022 ENROLLMENT GOALS	BASELINE HC	PACT HC	RETENTION INCREASE HC	TOTAL HC	FTE
Asnuntuck CC	1204	54	49	1307	813
Capital CC	2614	38	139	2791	1583
Gateway CC	5980	148	298	6426	3766
Housatonic CC	3881	106	191	4178	2515
Manchester CC	4446	326	217	4989	3006
Middlesex CC	2032	111	93	2236	1398
Naugatuck Valley CC	5077	248	262	5587	3473
Northwestern CC	1146	109	53	1308	829
Norwalk CC	4426	97	238	4761	2871
Quinebaug Valley CC	1120	86	51	1257	789
Three Rivers CC	3058	156	162	3376	2053
Tunxis CC	3219	186	164	3569	2242
Total	38,203	1,665	1,917	41,785	25,338

FTE = Full-time equivalent; HC = Headcount; PACT = Pledge to Advance Connecticut

The major investment that the BOR has made in Guided Pathways and holistic advising is on track to significantly impact enrollment and retention numbers. The three colleges that implemented this approach first (Housatonic, Middlesex, and Northwestern) are seeing gains in both; however, colleges in later phases have just completed staffing with additional advisors. Once established and coupled with CT State's new advising technology platform, redesigned English and math courses, and College and Career Success course, CT State is confident that there will be substantial improvements in student onboarding, retention, and completion. However, it is expected that it will take one to two years of advising and enrollment cycles before there is enough data to assess the full impact of the Guided Pathways initiative.

As of early August 2022, enrollment trends for Fall 2022 are encouraging, with enrollment of first-time new students up 20% year-over-year, readmitted students up 44% year-over-year, and transfers up 13% year-over-year, largely due to a return to a "post-COVID normal."

However, the fiscal year (FY) 23 enrollment projection of 25,339 full-time equivalent (FTE) students is conservative and is still below FY 20 pre-pandemic levels (see Appendix B). The forecast aligns with the NECHE substantive change report and contains three components:

- Baseline Enrollment Trends: The model uses historical data for two-year public colleges in the Northeast and Mid-Atlantic going back to 2000 to forecast a pandemic bounce back.
- Pledge to Advance Connecticut (PACT): Connecticut's free community college program is currently available to full-time students. Beginning in Fall 2022, the PACT program is expanding to part-time students taking six or more credits.
- Guided Pathways Advising: This advising model has been proven to improve student success and retention.

The Enrollment Management and Student Affairs team and the reconstituted Enrollment Management Council, comprised of all the college Chief Executive Officers and Presidents, are working to achieve this enrollment target. The current Fall 2022 projections are in Appendix B and the most recent enrollment data as of August 12, 2022, is in Appendix C. It is important to note that the current enrollment projection model places emphasis on Guided Pathways reforms increasing what have been unacceptably low college retention rates. The significant investment made in advising is one of the Guided Pathways reforms and early indicators suggest improved retention (see Appendix D). Furthermore, the expansion of PACT to part-time students in FY 23 by the CT legislature is a positive investment in CT State's students, especially those from historically excluded populations.

Budget

As with most institutions of higher learning at this unprecedented point in time, the Connecticut community colleges are plagued by fiscal instability as revenues do not keep pace with expenditures. Through prudent fiscal management and the strategic use of Higher Education Emergency Relief Funds, the FY 22 unrestricted net position is projected at \$61 million. This exceeds the original forecast by \$4.3 million. Based on the FY 22 estimates and BOR adopted budget for FY 23, the consolidation will achieve fiscal stability by FY 28 by improving revenue through increasing enrollment, stabilizing retention, and reducing non-student-facing costs. An updated budget forecast and an analysis of budget assumptions are in Appendices E and F. In July 2022, the CT State One College Banner enterprise finance system came online, consolidating the budgets of the 12 colleges for FY 23 in preparation for CT State's first year as a single institution. Each college received the full funding that they requested and will directly transact during FY 23.

The colleges have benefitted from multiple sources of new funds in FY 22. Connecticut's PACT program was adopted by the Connecticut General Assembly and effective as of July 1, 2020, for the Fall 2020 semester. It was amended July 1, 2022, to include part-time students for the Fall 2022 semester and includes annual funding up to \$14 million in perpetuity. The strategic use of institutional Higher Education Emergency Relief and state-administered federal American Rescue Plan Act funds has also allowed the colleges to serve current students and support established BOR and CT State priorities. Funds were allocated towards lost revenue, student debt forgiveness, student mental health support, implementation of Guided Pathways advising, faculty online-pedagogy training, and equipment and technology updates.

The FY 23 budget assumes an even more conservative, lower enrollment forecast of 23,204 FTE, which aligns with the FY 21 levels, or a 4.5 % increase over the 2021–2022 year. Although the budget assumes the FY 21 enrollment figures, higher FY 23 revenues are anticipated because of the BOR adopted tuition and fee increase of \$12 per credit or \$224 per year, totaling \$4,700 for fulltime students. In combination, the rate increase and enrollment recovery to FY 21 levels result in a projected tuition and fee revenue increase of 12.4% over the current year, or \$17.7 million. The FY 23 tuition and fee forecast of \$160.9 million is still far below the FY 20 actual tuition and fee revenue of \$177.7 million, despite the tuition increase.

College projections are reviewed as part of the budget development process, with college leadership offered the opportunity to revise projections. In addition, enrollment goals are distinct from the more conservative budgetary projections. College enrollment teams are clear on the goals related to new and returning students and the budget goal is also shared. CT State will continue to monitor the impact of the COVID-19 pandemic, economic recession, legislative budgeting, and other statewide challenges that require the College and system to make necessary adjustments to enrollment goals and delivery of instructional/student services.

2) An Analysis of the Impact of **Anticipated Faculty and Staff** Retirements and the Institution's Plans to Ensure It Has Sufficient **Appropriately Qualified Personnel**

As part of a 2017 statewide bargaining agreement with state employee unions, all of the colleges have experienced a long-anticipated retirement wave of faculty and staff — at its peak in Spring 2022 — due to a change in

state government employees' benefits. These changes were designed to incentivize retirement of long-term state employees. Through July 1, 2022, across all 12 colleges, 98 full-time faculty and 71 full-time unclassified professional staff retired, representing 13.3% of the total 1,267 full-time faculty/unclassified professional staff employee headcount as of August 26, 2021. The table below provides an analysis, by college, of the number of academic year 2022 retirements during the period of August 26, 2021, through July 1, 2022.

Full-Time Faculty/Unclassified Professional Staff Retirements by College 8.26.21-7.1.22

	AY 22 FT FACULTY RETIREMENTS	AY 22 FT UNCLASSIFIED STAFF RETIREMENTS	8.26.21 FT FACULTY/UNCLASSIFIED STAFF EMPLOYEE HEADCOUNT	% TOTAL
Asnuntuck CC	0	3	78	3.8%
Capital CC	3	7	87	11.5%
Gateway CC	23	9	171	18.7%
Housatonic CC	6	4	121	8.3%
Manchester CC	11	13	144	16.7%
Middlesex CC	5	4	70	12.9%
Naugatuck Valley CC	13	7	155	12.9%
Northwestern CC	4	5	55	16.4%
Norwalk CC	10	6	147	10.9%
Quinebaug Valley CC	2	2	52	7.7%
Three Rivers CC	7	3	82	12.2%
Tunxis CC	14	8	105	21.0%
Total	98	71	1,267	13.3%

The 12 colleges are currently engaged in an equally unprecedented number of searches to replace virtually all retired full-time faculty one-for-one (except where programmatic changes have occurred at the college). Since the largest proportion of retirements occurred in late Spring 2022, prior to (typically) June 1st for faculty and July 1st for staff, the colleges are still in the midst of recruiting and hiring those replacement positions as of the date of writing this report. Thankfully, the impact of the retirement incentive program was limited to 13.3% of faculty and unclassified staff across the colleges. This was not as high as the 30% anticipated in the earlier reports.

The data below shows CT State's status as of July 1, 2022, with total retirements of full-time faculty and unclassified staff as well as progress filling completely new positions or replacing those positions that were lost due to retirement. A lot of work has been done by search committees during the spring and summer, but more searches will be conducted this fall.

STATUS THROUGH 7.1.22 - ALL LOCATIONS				
Faculty and Staff Retirements	169			
Faculty and Staff Replacements (Completed and Pending Searches)	261			

The higher number of staff hires than retirements was caused by the combination of searches for both new positions plus replacements of existing positions. The primary reasons for this were hiring of Guided Pathways advisors as well as positions for the CT State New Britain location over the past year. Staff numbers have been previously reported as part of Appendix U of the substantive change proposal and overall they remain relatively constant. As all permanent positions consolidate and impact bargaining is completed, it is expected that part-time staff numbers will be moderately reduced as full-time positions replace part-time and temporary positions.

STANDARD ONE: Mission and Purposes

The Commission did not request any updates on Standard One in this progress report. The mission and purpose of CT State have previously been reported on and are well established and disseminated to all stakeholders. The BOR approved the CT State mission statement on March 9, 2018.

Mission

The Connecticut State Community College provides access to academically rigorous and innovative education and training focused on student success. The College supports excellence in teaching and learning, makes data-informed decisions, promotes equity, and advances positive change for the students, communities, and industries it serves.

Vision

The Connecticut State Community College will be recognized for exceptional student success, educational leadership, and transformative collaboration with business and industry, government, educational, and key stakeholders while advancing diverse opportunities for Connecticut's citizens and communities.

STANDARD TWO: Planning and Evaluation

Strategic Plan

Commission's Request Area: a) the strategic plan for CT State has been finalized and approved by leadership and the Board of Regents (BOR)

The strategic plan draft was distributed to all CT State employees in May 2022 for review over the summer; there will be additional opportunities for review, discussion, and input in the Fall 2022 semester (see Appendix G). The plan is anticipated to undergo BOR review by December 2022.

In consideration of President Maduko's recent start, a decision was made to extend the review period of the strategic plan. Leadership is currently reviewing the strategic plan to identify gaps, map outcomes to initiatives, and find opportunities for more student-focused goals. Since President Maduko's arrival, an all-leadership meeting has been held to identify gaps in the plan using the Institutional Transformation Assessment (see Appendices H and I). President Maduko has formed a small group of leaders to work on an updated draft to reflect feedback from him and the Institutional Transformation Assessment activity.

While the current strategic plan draft is intended for transitioning from 12 separate colleges to CT State, it is nevertheless a transformative springboard for long-term change in the new institution. The plan sets aggressive goals for reducing equity gaps, expanding CT State's reach among nontraditional learners, integrating noncredit and credit learning, and building an institution that meets the needs of the workforce and prepares students to lead and thrive in modern society. The final clause of the draft strategic plan directs the institution to develop a long-range strategic plan once the scope of the draft plan expires.

Data Governance

Commission's Request Area: b) the Data Governance Council has completed its review of data products, selected a product, and begun work on the policymaking process for data standards, security, and auditing

To promote data integrity, data security, and individual privacy, the Joint Council for CT State Data Governance was established and charged to advance institutional effectiveness through the safeguarding, standardization, and democratization of data. The Joint Council for CT State Data Governance has chartered four subcommittees to review approximately 500-600 existing student Banner reports to determine a product owner or schedule for deprecation. The data product review is complete and the Joint Council for CT State Data Governance has begun working on the policy-making process for data standards, security, and auditing (see Appendix I). The group charge did not include selecting a product as this is not applicable to the work, but the Joint Council for CT State Data Governance product review subcommittees will be responsible for security classification, variable definitions, and standards promulgation. Data governance ensures that CT State leaders can make equity-minded, evidence-driven decisions to advance the mission of the institution and demonstrate CT State's commitment to students and other stakeholders.

Structure of Institutional Research

Commission's Request Area: c) the integrated Institutional Effectiveness and Planning (IE & P) structure, with functionally based Senior Directors, is being implemented

CT State is in the final stages of the build of the Institutional Effectiveness and Planning Division. Implementation of the new structure, with functionally based Senior Directors, is being phased in and is anticipated to be complete by December 2022.

The Institutional Research team has been working as a single group for the past two years, holding regular meetings and collaborating on regional, statewide, and federal reporting. A search for a permanent Associate Vice President for Institutional Effectiveness and Planning is planned for Fall 2022. The Regional Institutional Research Directors will be reassigned under this Associate Vice President position once hired. The process will be finalized once existing employee job descriptions are modified as part of the impact bargaining process with employee unions in Summer and Fall 2022 (see Appendix K).

Staffing levels for CT State Institutional Research continue to be sufficient to support planning. At present, college institutional research professionals are handing college requests directly and will continue to do so until institutional research is finally integrated under the CT State umbrella. However, all institutional research professionals continue to work together to develop dashboards on key performance indicators for Guided Pathways, distribute enrollment reports to colleges, and collaborate on mandatory reporting. At present, the data for all Connecticut

community colleges is under the jurisdiction of the Joint Council for CT State Data Governance to ensure consistency and accuracy in reporting across colleges. Additionally, 40% of all student-focused Integrated Postsecondary Education Data System surveys are produced centrally by CT State Institutional Research. Capacity for planning support will only increase as the remaining redundancies in college institutional research reporting are merged as part of the integration process.

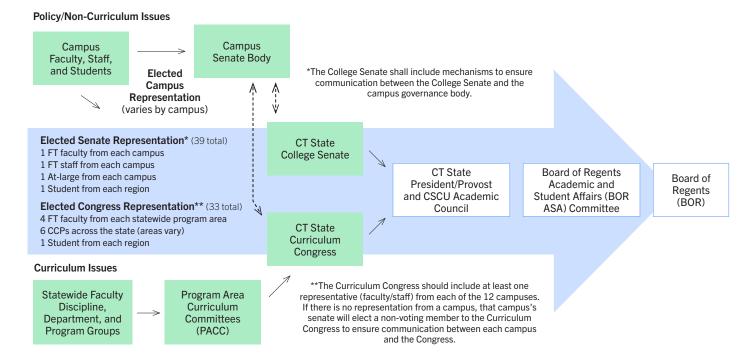
STANDARD THREE: Organization and Governance

CT State Governance Structure

Commission's Request Area: d) the governance structure for CT State has been launched

The CT State Shared Governance Model, which was approved by the College Consolidation Implementation Committee (the primary transitional governance body) on March 2, 2022, is positioned to launch once faculty return in Fall 2022 and will be established throughout the 2022-2023 academic year — see the proposed structure, a video recording of the webinar, and the March 31st Requested Updates Section 3 for more details. The Shared Governance Model for CT State provides for a seamless governance process that fulfills NECHE standards for inclusive and shared governance through statewide stakeholder groups (see graphic below).

CT State Governance Process:



Governance Model Development Timeline:

Spring 2018	Governance Workgroup formed as a sub-group of the Students First Academic and Student Affairs Consolidation Committee	
Fall 2018	Workgroup charged	
Spring–Fall 2019	Guiding principles developed and existing college governance structures reviewed	
Spring-Fall 2020	Initial CT State governance model developed and refined	
December 2020	Public comment period	
Spring 2021	Feedback and changes incorporated into proposal	
May 2021	Updated model shared for endorsement	
Fall 2021	Feedback and changes incorporated into model	
December 2021	Students First Academic and Student Affairs Consolidation Committee voted to approve model	
February 2022	Updated model, including summary of changes, shared with colleges	
March 2022	College Consolidation Implementation Committee voted to approve model	

Forming these governance bodies will be the priority for all faculty starting in September after the August 26, 2022, convocation and orientation of all employees. The kickoff/convocation will include a welcome from the CT State leadership, an overview of the year ahead, introductions to new staff, and report-outs from each campus. The CT State Provost will provide faculty with a sense of the work ahead and the initiation of the new college-wide academic faculty departments. The CT State Academic Deans will meet with the faculty in their respective program areas (being renamed schools) to conduct initial introductions and review the governance work that will occur throughout the Fall and Spring semesters. The six program areas are being renamed "School of..." - for example, School of Arts & Humanities, School of Engineering & Technology, etc. – as it was felt that this would better represent a coherent academic unit and tends to be the accepted term across higher education.

Curriculum governance will begin at the program level with faculty steering the process. Each of the six schools will have a Program Area Curriculum Committee made up of representatives from each department. Proposals from the Program Area Curriculum Committees will feed up to a college-wide Curriculum Congress comprised of faculty and other college representatives. There will also be a College Senate, whose focus will be all non-curricular CT State governance issues, with equal representation from each campus. Local Senate (non-curriculum) bodies on the 12 campuses will continue to remain in the governance structure of CT State to address campus-specific topics.

Program Area Curriculum Committee and Curriculum Congress

Curriculum modifications not completed during the Aligned Program Review Committee curriculum alignment process (i.e., BOR approved by June 2022) must go through the new governance approval process by March 2023 for inclusion in the official CT State 2023-2024 catalog. As such, curriculum governance bodies for CT State will need to be operational by early Spring 2023. Therefore, faculty nominations for the Program Area Curriculum Committees and the Curriculum Congress will be gathered from the new college-wide academic departments in September 2022. Elections for these bodies will take place in October and initial convenings of both Program Area Curriculum Committee and the Curriculum Congress will take place in November and December 2022 to establish bylaws. February 2023 is the target date for these curriculum governance bodies to be fully operational and reviewing curriculum for CT State.

The six CT State Academic Deans will oversee the searches in early Fall 2022 for the new Associate Academic Deans that will lead each college-wide academic department (see Standard Six for more details). Until the new Associate Academic Deans are in place, the academic department meetings will be convened by the school Academic Deans or designees.

College Senate

Nominations for the CT State College Senate will be gathered from the 12 colleges in September and October (for their equal representation of faculty, staff, and students), with elections taking place by November 2022. College Senate will convene and establish bylaws in December 2022 and February 2023, with a target date of April 2023 to be fully operational and reviewing non-curriculum issues for CT State.

This governance structure and implementation timeline was presented to the CT State community during the Spring 2022 informational webinar series in the sessions entitled "Governance & Brief Overview of Academic Program Areas" and "Deep Dive into Academic Program Areas & Departments."

STANDARD FOUR: The Academic Program

Curriculum Alignment

Commission's Request Area: e) the credit curriculum alignment process has been completed, and the aligned programs have been approved by the Board of Regents

The program alignment process, which began in Fall 2018, was completed in late June 2022. On May 6, 2022, the Aligned Program Review Committee completed the last round of alignment of degrees, certificates, and courses from the 12 legacy colleges to CT State. These programs were approved by the Students First Academic and Student Affairs Consolidation Committee on May 13, 2022, and moved to the College Consolidation Implementation Committee on May 18, 2022. They were voted on by the BOR Academic and Student Affairs Committee at a meeting held on June 3, 2022, followed by approval by the full BOR at their June 23, 2022, meeting. The BOR meeting minutes for curriculum discussions are available at the following links: June 2022, May 2022, March 2022, February 2022, December 2021, and June 2021. Full meeting recordings are available on the BOR YouTube channel.

CT State is anticipated to begin operation in July 2023 offering 187 associates degrees, 113 certificate programs, and 1,730 unique courses. The breakdown of Associates degrees is: 140 Associate of Science, 33 Associate of Arts, and 14 Associate of Applied Science. Each of these degree and certificate options were developed by facultyled discipline groups who worked together over the past two years to bring the best of each program forward into newly aligned programming. The 300 newly aligned degree and certificate programs and 1,730 courses provide a much more consistent student experience than the former 1,219 degree and certificate programs and more than 4,000 courses in the 12 legacy college programs, many of which are duplicated or similar in nature.

In aligning all degrees and certificates for CT State, groups of faculty from discipline groups at all 12 Connecticut community colleges were invited to participate in creating the 300 new CT State programs. Hundreds of faculty members participated in this work, and this was extensively reported on in the substantive change proposal. Working together on curriculum alignment over the course of weeks and often months, discipline group

faculty decided upon one coherent degree or certificate program. Often, this resulted in creating one or more unique degree options to retain the specific programs currently offered, which were created to serve the unique needs of students and communities.

At the end of the Spring 2022 semester, the Aligned Program Review Committee, Students First Academic and Student Affairs Consolidation Committee, and College Consolidation Implementation Committee were sunset, and all future curriculum or changes to the newly aligned curriculum will be approved through the new governance structure (see Standard Three). Starting in Fall 2022, as college-wide departments meet, aligned curriculum will be re-examined to determine any changes needed prior to June 2023.

Academic Program Review Process

Commission's Request Area: f) the Academic Program Review (APR) Procedure and Report Format and data forms have been finalized and a first draft of the APR plan has been developed

At this time, the academic program review process and report form, which reflects feedback received from all stakeholders, has been completed (see Appendix L). In addition, the supporting data forms are finalized (see Appendix M). A first draft of the academic program review plan has also been developed. A draft of the CT State academic program review master schedule is under development and will be distributed for feedback in early Fall 2022. All academic program review deliverables are on track to be completed by December 2022 in accordance with the timeline listed in the substantive change request.

Key stakeholders recommended designating the 2022-2023 academic year as a transition year in which most academic program review self-studies would be abridged or deferred until after the merger, allowing Program Coordinators, Academic Deans, and Academic Associate Deans to focus on developing the curriculum frameworks necessary to support the academic program review process (e.g., common student learning outcomes, curriculum mapping, and student learning outcome assessments and rubrics).

Developmental English and Math Courses/Alignment and Completion of Math and English

Commission's Request Area: g) the Alignment and Completion of Math and English (ACME) curricula proposals have been adopted into all CT State degree programs

The approved Alignment and Completion of Math and English (ACME) policy (BOR Policy 1.22) requires the redesign of developmental English, English as a Second Language/English Language Learners, and math courses and full implementation of the ACME co-requisite offerings, placement methods, and other policy elements by Fall 2025 (full details of ACME resolution, staff report, and policy area available here). The ACME Math, English, and English as a Second Language/English Language Learners Workgroups have proposed a pilot at scale for Fall 2023. The co-requisite courses are developed and were approved through transitional governance; they are currently being built in Banner, CT State's student information system.

The new ACME English and math courses that are adopted will be built into all CT State degree programs. For English, all CT State aligned programs have a required ENG 101 (Composition) course, which also includes ENG 101 in the co-requisite offering. The Fall 2023 English pilot will include all English students. For math, all CT State aligned programs have a required general education math course of Math 100 or higher; however, many programs have designated a higher-level transferrable math course. The co-requisite model eliminates Intermediate Algebra for many programs and embeds the relevant advanced algebra content in the gateway-level transferrable math courses: Elementary Statistics, Quantitative Reasoning, Statistics I, and College Algebra. The Fall 2023 math pilot will include those students in the three Math Pathways that are developed and approved — Quantitative Reasoning; Statistics; and Science, Technology, Engineering, and Math. For Fall 2023, students outside of these piloted Math Pathways will continue to take Intermediate Algebra until all six Math Pathways are available in Fall 2024. Future Math Pathways being considered for development include Education, Business, and Computer Science. Programs adopting one of the existing Math Pathways and co-requisite courses will revise their program requirements during the 2022-2023 academic year for piloting in Fall 2023. In addition, placement adjustments and guided self-placement methods are being finalized during the 2022-2023 academic year. The ACME year-end report is

available here and all approved pathways, courses, and relevant policy can be found here. The developmental courses that are currently offered at the 12 colleges have also been approved as curriculum for CT State in case they are needed during the timeframe of the English and math pilots.

General Education and Diversity Outcomes Finalized

Commission's Request Area: h) outcomes for the general education core, including outcomes for the embedded diversity requirement, have been finalized

The General Education Workgroup reviewed each proposed general education course to ensure it met the new general education guiding principles, philosophy, and outcomes, as approved by the BOR. Because the CT State general education core aligns with the Transfer and Articulation Policy Framework 30 categories and the outcomes for those categories were under review for possible revision, the workgroup considered both existing approved outcomes as well as draft revised outcomes in its work. The completed list of recommended general education courses for CT State was published in March 2022 and the general education outcomes were finalized and approved at the end of Spring 2022.

The Diversity Outcomes Workgroup presented its final recommendations to the Students First Academic and Student Affairs Consolidation Committee on May 13, 2022, and the recommendations were accepted unanimously. The final recommendations were the result of revisions based on feedback received from the colleges after the Fall 2021 semester. The final recommendations included changes to the language of the three course diversity outcomes: cultural self-awareness, diversity knowledge, and impact of diversity. CT State is prioritizing students' understanding of diversity in all of its forms through the adoption of these learning outcomes and making diversity a core general education component.

Additional Progress

General Education Learning Outcome Assessment

CT State's core curriculum encompasses foundation courses and competencies in oral and written communication and quantitative reasoning. Efforts to develop a system for assessing general education learning outcomes are essential to assure that graduates demonstrate competence in these areas. As part of this ongoing work,

the CT State Director of Program Review and Assessment worked with members of the CT State Assessment Advisory Committee during the Spring 2022 semester to develop a survey of the status of general education learning outcome assessment across the 12 colleges.

The results below indicate that a majority of faculty use general education learning outcome data to inform decisions about curriculum, pedagogy, and assessment policy but do not use the data to inform decisions about faculty support, student support, or resource allocation.

General education learning outcome assessment results have been used to inform decisions about:	%YES	%NO
Curriculum	67	33
Pedagogy	67	33
Faculty support	50	50
Student support	42	58
Resources	50	50
Assessment policies/procedures	67	33

Overall, the results of the General Education Learning Outcome Assessment Survey suggest that CT State has a solid foundation to document general education learning outcomes, including competence in written and oral communication in English and quantitative reasoning. Through the 2022–2024 academic years, the CT State Director of Program Review and Assessment and the Assessment Advisory Committee will be tasked with ensuring that all campuses within CT State are consistent in collecting evidence of student learning throughout the curriculum. Approved data forms will also be distributed to all faculty.

Advising Crosswalks

As CT State moves from the current 1,219 degrees and certificates that existed at the 12 colleges to 300 aligned degrees and certificates for CT State, it became clear that Guided Pathway Advisors and full-time faculty needed a tool to assist students transitioning into CT State. Working with faculty, three advising crosswalk worksheets — visual maps between legacy programs and aligned degrees were developed. These include crosswalks for legacy degrees to CT State degrees, legacy Transfer and Articulation Policy degrees to CT State Transfer and Articulation Policy degrees, and legacy certificates to CT State certificates (see Appendix N).

During Spring 2022, program coordinators, alignment workgroups, and Transfer and Articulation Policy committees throughout the colleges worked on completing crosswalks. As each current degree and certificate varies slightly by college when compared to the new CT State degrees and certificates, every program coordinator was tasked with completing a crosswalk for their own program. All of these documents are now complete and housed in an online folder for easy access by faculty and Guided Pathway Advisors.

College Catalog

Catalog development continues to move forward and is nearing completion. As of August 2022, 270 of 300 academic programs and certificates have been entered in the Acalog database by staff at the contracted vendor, Modern Campus, with direction from CT State. The Acalog database includes faculty-aligned and BOR-approved information for these programs. To ensure accuracy of data entry, these programs are being reviewed by curriculum alignment managers. Faculty and program coordinators will also have an opportunity to review the content when they return for the Fall 2022 term. The draft catalog will then become public on October 15, 2022.

Academic Scheduling

Work to develop a single academic schedule that will make course offerings available to all students continues to progress through collaborations with stakeholders from all 12 colleges. In April 2022, the Director of Scheduling and Online Programs was hired and has assumed leadership to advance this work. Some highlights include:

- In July 2022, over 20 community college credit and non-credit schedulers participated in a weeklong One College Banner "Train to Schedule Management" engagement with Ellucian. The week focused on the more complex scenarios of schedule management, including faculty load and fee assessment.
- Common registration dates for the remaining legacy college terms (Winter 2022, Spring 2023, and Summer 2023) and the first registration instance for CT State have been established.
- Academic semester calendars from Fall 2023 through Spring 2028 were developed. Each calendar includes consideration for accelerated offerings in alignment with Guided Pathway initiatives and Achieving the Dream institutional goals.
- Summer 2023 legacy college term dates were standardized to accommodate an end date of August 1, 2023, to transition from Legacy Banner to One College Banner before the start of the Fall semester.

- A few exceptions will be made for programs that have traditionally offered 12-14 weeklong courses in the summer (see Appendix O).
- A vendor to provide industry standard cloud-based software solutions for class scheduling is being identified and expected to be finalized in August
- Searches for six Academic Associates of Scheduling and Faculty Workload will be posted in September and completed by late Fall 2022.
- · Standardized scheduling time blocks are being implemented across all 12 campuses starting in Fall 2023 (see Appendix P). A standard common period for meetings and campus events will be included.

Second Chance Pell Program

In Fall 2016, four of the Connecticut community colleges were approved to participate in the Second Chance Pell experiment. Asnuntuck Community College is currently in four Connecticut Department of Correction facilities (Carl Robinson, Willard-Cybulski, Osborn, and MacDougall-Walker); Middlesex Community College is in two (Cheshire and York); Quinebaug Valley Community College is in one (Brooklyn); and Three Rivers Community College is in two (York and Manson Youth). The recent Spring 2022 expansion of the Three Rivers program to include Manson Youth was based upon on a request from the Connecticut Department of Correction. In addition, Housatonic Community College was approved for round three of the Second Chance Pell experiment and is currently preparing to offer Fall 2022 classes in Garner Correctional Institution. It is anticipated that this partnership will be the final facility addition to the Second Chance Pell Program at CT State.

With the expansion of federal financial aid to all incarcerated individuals in July 2023, CT State will be ready to offer postsecondary education to all eligible individuals statewide. An Interim Associate Dean of Prison Education and Special Programs was hired to coordinate all Second Chance Pell programs and strengthen the outreach, recruitment, and support services for justice-involved individuals once they reenter society. The goal is to create a formal support structure with resources on each CT State campus so that students are better able to receive the support they need to complete their education and obtain employment.

STANDARD FIVE: Students

Enrollment Management Plan and Pledge to Advance Connecticut (PACT)

Commission's Request Area: i) the Enrollment Management Plan has been updated, and marketing of the Pledge to Advance Connecticut (PACT) has begun

The CT State Enrollment Management Plan, first created in 2019, is updated annually to reflect changing conditions and create realistic enrollment targets. See Appendix A for the 2022 plan and see the previous March 21st Requested Updates Section 1 for more details.

The free community college program, PACT: Pledge to Advance Connecticut, had been marketed aggressively during the previous year thanks to an infusion of funding from the Connecticut General Assembly. Marketing examples include PACT and financial aid podcasts as well as PACT and financial aid websites (see Appendix Q). The complete paid media calendar and the latest PACT toolkit of assets are accessible through CT State communication channels directly to student accounts. In addition, a tri-fold brochure has been created and printed in English and Spanish. This piece is available at all colleges and is used by Recruitment, Outreach, and Community Relations teams at events and presentations. The main PACT website serves as a central hub for all current and prospective students to learn about PACT eligibility. This site will migrate to the ctstate.edu website once it is launched. In addition, the 12 college websites currently have PACT information prominently displayed. As was noted previously, the Connecticut legislature expanded the eligibility of PACT funds to part-time students taking six or more credits per semester, which disproportionally helps lowincome and minoritized students who tend to be parttime.

Guided Pathways Advising

Commission's Request Area: j) the hiring of Guided Pathways advisors for all campuses has been completed

A total of 181 Guided Pathways Advisors were all successfully hired or transitioned, with all hiring completed by

July 1, 2022 (see Appendix R). This number includes three Regional Advising Directors (who supervise the Guided Pathways leads at each of their campuses), 12 Campus Advising Leads, 25 Guided Pathways Advisor II staff, and 141 Guided Pathways Advisor I staff.

As part of the student success reforms under the Guided Pathways umbrella, the BOR committed to investing in academic advising to support student persistence and success. The Holistic Case Management Advising Model policy defined a new Guided Pathways advising model based on data from national best practices, local expertise, and broad stakeholder feedback. In the new advising model, launched in Spring 2021, students receive regular and strategic outreach and engage with their assigned Guided Pathways Advisor to identify short- and long-term goals; develop individualized academic and career plans; and proactively receive appropriate academic and holistic supports that promote persistence, retention, and completion. Faculty advising will continue with added resources, collaboration, and support provided by the new Guided Pathways Advisors that have been added at each college. With this model, every student has an advisor who is an advocate and champion to provide support at all points of a student's academic experience with CT State.

United States Federal Department of Education Application

Commission's Request Area: k) the E-App, with all programs and locations, has been submitted to the U.S. Department of Education

The BOR had previously adopted a resolution in October 2021 that provides for CT State to encumber the Office of Postsecondary Education Identification (OPEID) of Capital Community College (007635) for the purposes of the merger. The Application for Approval to Participate in the Federal Student Financial Aid Programs (E-App) — the U.S. Department of Education's application that provides for Capital Community College to request a merger of Connecticut's community colleges, programs, and locations to become CT State – was submitted on August 10, 2022, and acknowledged on August 17, 2022, as under review by the New York/Boston School Participation Division. Once approval is granted by the U.S. Department of Education, CT State will be formally recognized as a single institution with multiple locations by the federal government, which includes the assignment of a single federal school code for student use when completing the Free Application for Federal Student Aid (FAFSA). The anticipated date of approval by the U.S. Department of Education is July 1, 2023, and in-line with the start of the 2023-2024 award year. As of August 2022, each college's Program Participation Agreement with the U.S. Department of Education is both current and fully certified (no provisional certifications). However, once the merger is finalized, the U.S. Department of Education reserves the right to assign a provisional certification for a period between one and three years. Such an assignment is not uncommon in mergers of any size, and CT State will operate as instructed in order to become fully certified at the next certification review cycle.

Progress within Student Affairs

Commission's Request Area: I) progress has been made to review and implement recommendations regarding the student handbook, student activities and clubs, and the behavioral intervention procedures/operations for CT State

Student Handbook

The Student Handbook Committee created and revised a draft template for the electronic CT State handbook based on feedback from CT State leadership, the Dean of Students Council, and the Director of Catalog and Special Projects. CT State Cabinet has accepted the Student Handbook Committee's draft and a final digital version of the student handbook will be created and distributed (including on the CT State website) in the Fall 2022 semester. There is ongoing review and development of recommendations for changes to student policies.

As the handbook is to be maintained as an electronic document on CT State's website, the committee recommended including a link to the online version of the CT State catalog, where all academic policies will be outlined in detail. The handbook will contain additional links, including one to the current Student Code of Conduct, as well as links to the 12 individual campuses from which students will be able to obtain campus-specific information.

Student Activities and Clubs

CT State Cabinet has reviewed the recommendations of the CT State Student Activities Committee. Staffing levels at each campus for student activities have been established and a review of the recommendations for additional staffing requested by the committee will be completed in the 2022-2023 academic year. Other potential financial impacts, such as supportive technology and assigning staff in shared services, will also be reviewed in the 2022-2023 academic year. The Cabinet accepted or adjusted the other recommendations, and the committee is now reconvening to implement the recommendations. The implementation will be completed by the Spring 2023 semester.

Active associations, clubs, and honor societies are listed in Appendix S with examples of co-curricular events and activities available to students by college in Appendix T. College overviews of student activities and student leaders in governance are in Appendices U and V. The student activities professionals at the 12 community colleges gear their programming toward activities that will not only engage and motivate students, but also provide them with opportunities to develop their social, critical thinking, and leadership skills. During the 2021–2022 academic year, college Student Activities Directors met bi-weekly to discuss student activities at all 12 colleges. These meetings provided the college directors with opportunities to collaborate, share opportunities for students, and identify best practices. The Student Activities Directors intend to continue this practice into the future.

One of the Student Activities Committee recommendations is to develop a CT State student activities calendar highlighting campus-specific events, regional events, and college-wide events that students may attend. Some of the college-sponsored student activities, clubs, and cocurricular events (virtual and/or in person) have already welcomed the participation of students enrolled on other colleges. Although CT State should expect to continue to see some campus-specific student activities, co-curricular activities, and clubs within CT State, there will begin to be many more opportunities for multi-campus, regional, and college-wide event collaboration in the future.

There will continue to be local governance bodies representing faculty, staff, and students at each of the 12 CT State campuses. The committee recommended that each campus student government organization be invited to participate in a bi-annual student leadership training program. During the transition to CT State, students will have additional opportunities to participate in collegewide governance. Further, cross-programming with other campuses will create more opportunities for student governance collaboration and the creation of college-wide leadership development activities for students.

Each of the 12 community colleges has, and will continue to have, a local Phi Theta Kappa Honor Society chapter. To maintain the identity of each chapter, the merging of these organizations is not recommended by the Student Activities Committee. In addition to governance leadership opportunities, students who are members of the Phi Theta Kappa Honor Society are provided with opportunities to perform community service, participate in collaborative projects, and attend regional and national conferences. Students who participate in Honors Programs are not only provided with a rigorous curriculum but participate in co-curricular activities for professional and leadership development/training.

More recently, the Student Activities Committee has been working with CT State's interim Director of Student Orientation and Onboarding to create on-ground new-student orientations at all 12 colleges in Fall 2022. The addition of a common orientation will be a benefit to many future students, as some of the current colleges have never housed an orientation. The Student Activities Committee final report is included in Appendix W. In addition, CT State leadership will establish a President's student advisory board that will consist of student government association and student clubs' representation across all campuses.

Behavioral Intervention Procedures/Operations

CT State Cabinet has reviewed the recommendation of the Behavioral Intervention Committee (see Appendix X) and is moving forward with the recommendations to form permanent Behavioral Intervention Teams at each campus, engage in training, and implement best practices. There will also be a CT State Behavioral Intervention Team. Members of the permanent Behavioral Intervention Teams are currently being identified and will begin meeting in Fall 2022 to review and implement the recommendation and begin supporting behavioral intervention cases for CT State.

Additional Progress

Admissions

Supported by grant funding, CT State engaged with InsideTrack and Council for Adult and Experiential Learning to complete Enrollment Process Mapping workshops across the state. The workshops were designed to develop a single enrollment process with a particular focus on improving the student journey through their enrollment process in CT State. The admissions application for CT

State is currently in development in CRM Recruit and is on schedule to be live on October 1, 2022, at which time enrollment in the single college will begin.

Student Financial Aid

At the conclusion of the 2020–2021 engagement with Blue Icon Advisors (the consulting division of National Association of Student Financial Aid Administrators) and the Lumina Foundation, Blue Icon Advisors provided a completed financial aid policy and procedure manual with recommendations for future action under CT State. In advance of the merger, this manual has been in use since the 2021-2022 award year. This was a critical step to ensuring that aid is administered in a consistent manner across the state. To support this manual, a student-facing financial aid guide was created for the benefit of students, faculty, and staff. This website provides detailed information on this guide. CT State also maintains a Financial Aid Code of Conduct as required under BOR policy; staff are regularly sent reminders to review the policy and code of conduct and offered the opportunity to discuss and ask questions as needed (see Appendix Y).

Academic Support Services

CT State provides academic support services appropriate to the student body. Currently at each of the 12 colleges, there are tutoring, disability, and other academic support services that will continue to report to local campus leadership after the transition to CT State; however, a new college-wide Director of Tutoring and Academic Support Services will assist with coordination of student support strategies and resources across the 12 campuses. This coordination will ensure that equitable services are available to students regardless of where they are taking classes. Library services will continue to be available on each campus; however, these services will be managed through a college-wide Library Services Director to streamline budgetary and resource inefficiencies that would remain if each college managed their libraries and collections individually.

Student Services Communications

Currently the 12 individual community college websites communicate ethical standards for student services, publish appropriate policies and procedures, and disseminate consumer information. With the launch of ctstate. edu in late Summer/early Fall 2022, that information will be readily available. The legacy websites will continue to offer access while they are operational.

STANDARD SIX: Teaching, Learning, and Scholarship

CT State Academic, Associate, and **Assistant Deans**

Commission's Request Area: m) six Academic Deans have been hired and searches for 18 Associate Deans and two Assistant Deans have been launched

Hiring of Academic Deans

The positions for the six CT State Academic Deans were posted in February 2022 and closed in April 2022 (job descriptions are available here). Five of the six dean positions have been filled, with these individuals all beginning their new roles on August 1, 2022 (see Appendix Z). Three of the new Academic Deans are from the current colleges, and two are new to the system. The sixth position, the Academic Dean of Sciences and Mathematics, was extended due to an unforeseen circumstance and is expected to be filled by mid-Fall 2022. The CT State Associate Vice President of Programs and Curriculum, who has supervision over the new deans, will assume the duties of that position until the search is concluded.

Campus Deans were asked to nominate faculty to serve on the six search committees, and additional participation was sought from Library, Tutoring, and Enrollment Management. There were at least three faculty members on each search committee, with each committee chaired by a faculty member. There was a total of 161 applicants across the six Academic Dean positions (Arts & Humanities, Business & Hospitality, Engineering & Technology, Nursing & Health Careers, Sciences & Mathematics, and Social & Behavioral Sciences). Each of these Academic Deans will be the Chief Academic Officer of their associated school, oversee all Associate and Assistant Deans and all full- and part-time faculty, and manage all curricula changes for that program area/school.

Associate and Assistant Deans

As of late August 2022, discussions with the two faculty unions are moving forward constructively on the impact on department chairs versus associate and assistant deans. An agreement on this is expected in time to standup the lower levels of the academic structure starting in

September 2022. This will be reported on in more detail in the next progress report. The originally proposed organizational structure for CT State includes Associate and Assistant Academic Deans. The positions for the 18 Associate Academic Deans and two Assistant Academic Deans (one for English and one for Mathematics) are anticipated to be posted in late August 2022. This date was chosen to ensure faculty will have returned from summer break and have ample time to apply if interested and participate in the search committees. The Associate Dean job description was finalized in July 2021, and the Assistant Dean job description has also been finalized. As with the Academic Deans, search committees will be comprised of a majority of faculty members, preferably in the disciplines aligned with the individual searches. Second interviews will be conducted by the appropriate school's Academic Dean and the Associate Vice President of Programs and Curriculum and an anticipated start date of January 1, 2023, has been set.



Diversity, Equity, and Inclusion of **Faculty and Staff**

Commission's Request Area: n) an Interim Vice President for Diversity, Equity, and Inclusion has been hired

Numerous strategies and initiatives have been implemented to help address diversity, equity, and inclusion issues in the classroom and among faculty and staff across CT State. A permanent Vice President of Diversity, Equity, and Inclusion for CT State was hired in June 2022 (see Appendix AA). This nationally renowned expert, who began in the role in July 2022, will provide transformative leadership, vision, and direction for critical diversity, equity, and inclusion efforts and will guide efforts to understand and operationalize equity and inclusion throughout all aspects of CT State.

Additional strategies and initiatives include the formation of a new CT State Diversity Committee, a new CSCU Accessibility Committee to address accessibility challenges for online learners, and various professional development activities offered through the new CT State Office of Teaching and Learning (e.g., new Faculty and Staff Online Institute micro-credentials, the CT State Leadership Academy, and Center for Teaching workshops). See March 31st Requested Updates Section 2 below for additional details on diversity, equity, and inclusion.

Additional Progress

Well-Qualified Faculty

All faculty go through a rigorous search process prior to selection, with standards well established and defined in the collective bargaining agreements with the two faculty unions. These collective bargaining agreements define the make-up of search committees and expectations for qualifications of all faculty. Once faculty are hired, CT State has established supports for all faculty and staff through a robust Office of Teaching and Learning. Under the direction of the Associate Vice President of Teaching and Learning, a variety of initiatives have been implemented as part of the development of CT State to ensure a wellqualified workforce (see Appendices AB through AH). These include a Teaching and Learning Council, professional learning days, and enhanced communications. The following are examples of professional development opportunities that have been made available to faculty and staff in recent months.

iTeach/Best Practices of Online Pedagogy

To date, faculty have made significant progress towards completing the system's required iTeach Essentials Certificate, comprised of a Best Practices of Online Pedagogy course and skills demonstrations of five technical badges. As of June 6, 2022, 518 faculty (full-time and part-time) have earned the iTeach Essentials Certificate or have a documented equivalency. In addition, 1,105 faculty (full-time and part-time) have completed the Best Practices of Online Pedagogy course or have an equivalency. Recent negotiations with the faculty collective bargaining units regarding compensation and scope for this requirement resulted in a Memorandum of Agreement (MOA) executed on July 28, 2022, to ensure that all full-time and part-time faculty will complete the iTeach requirement or have a documented equivalency or exception by August 2023.

Continuing Leaders Program and Emerging Leaders Program

These are two cohort-based learning programs offered through the Teaching and Learning office during both the Fall 2021 and Spring 2022 semesters for emerging leaders across various levels of CT State (see Appendices AE and AF).

This is a flexible, online, professional development platform for all CT State employees. To date, there have been a total of 575 users, 785 modules, and 1,069 hours of professional development completed as well as 35 Fellow Level Certificates awarded by areas of study. Examples of workshops given can be found in the attached summary document (see Appendix AD).

CT State Center for Teaching College-Based Teaching and Learning Consultant Program

This program serves to meet professional learning needs of faculty and instructional staff across the 12 colleges to support and increase the success of CT State's diverse student population. It consists of a statewide steering committee made up of its chair, state program coordinators, and the 12 college-level coordinators, all of whom are full-time faculty selected by their faculty peers.

STANDARD SEVEN: Institutional Resources

Communication Staff Hiring

Commission's Request Area: o) anticipated hires of communications staff (Web Services Specialist, Regional Marketing Directors) have been completed

Permanent positions within the Marketing Department have been realigned based on the needs of CT State, and there is ongoing impact bargaining over the reorganization of positions. Job descriptions for permanent positions will be complete by the end of August 2022. Based on the results of impact bargaining discussions, offers of new, permanent positions within CT State will be forthcoming. Positions are expected to be filled internally through the impact bargaining process by December 2022; those positions not able to be filled internally will be posted.

There is currently a team leader for Web Services. The Web Services Specialist position is expected to be filled after completion of impact bargaining. As part of the departmental realignment, there will not be Regional Marketing Director positions but rather multiple director, coordinator, and manager-level positions within the department serving all of CT State. Public Relations for each campus will be provided in collaboration with staff hired by the Chief Executive Officers' offices and/or Institutional Advancement, and Public Relations will coordinate with the Marketing Department. Hiring is anticipated to be complete by December 2022.

Effective July 1, 2022, the 20 existing legacy marketing staff reporting lines were transferred from the colleges to report directly to the CT State Director of Communications and Strategic Marketing (see Appendices AI through AK). This change formed the basis of the CT State Marketing Department, and no staff were displaced in this transition. The staff salary and work location remain unchanged; however, the marketing staff will now undertake statewide marketing efforts to support enrollment recovery in the coming academic year.

Additional Progress

Budget Development and Review

To facilitate staff transition to CT State and the July implementation of a new version of the enterprise finance system, known as One College Banner, the FY 23 budget for the colleges will be at the consolidated level under CT State, rather than the component-unit level. The FY 23 expenditures reflect the budget requests of all the colleges, and the colleges will continue to transact directly for FY 23. However, the state support and spending authorization is reflected at the consolidated CT State level. This provides flexibility to realign expenditures during the transition to CT State. Moreover, this approach allows the use of the state's significant new contribution of one-time funds to the colleges to achieve a balanced budget while maximizing fringe benefit reimbursements from the state's general fund. While this spending plan is presented at a consolidated level for BOR approval, the colleges will still be able to provide both internal and external reporting on expenditures and tuition/fee revenues at the college level using the fund structure in One College Banner. To provide transparency, the shared services and system office costs are reported as separate components.

During the transition to CT State, a new budget process is being developed to ensure that funding aligns with the College's strategic goals, and two additional staff now work on budget development for FY 24 and beyond. CT State has also contracted with accounting firm Grant Thornton to engage in a cost and revenue analysis of credit and non-credit academic programs. CSCU system finances are reviewed by two standing BOR committees, which regularly report to the BOR for review and approval of key decisions. Management provides mid-year and next-year spending plans and frequent budget forecasts to the BOR and its committees. Although these are not always multiyear forecasts, management has provided comprehensive projections on the consolidation and routinely evaluates the accuracy of the budget calculations and refines the estimates as needed.

Sufficient and Qualified Personnel

In FY 23, personnel services and related fringe benefit costs are \$80.5 million greater than the current year, or 19% higher, due to the negotiated salary increases and the 27th payroll, which occurs once every 10 years. State Employees Bargaining Agent Coalition retirement incentives have caused an historic increase in the levels of retirements across the colleges, from 52 in calendar year 2020 to 168 in calendar year 2021. Ensuring the continuity of operations, maintaining institutional knowledge, and facilitating succession management are top priorities and challenges. In calendar year 2022, there have been 89 successful searches, with 187 full-time and 10 part-time recruitments in process. The level of personnel turnover provides an opportunity for the organization to transform itself by recasting the vacancies into the new organizational structure. Furthermore, CT State's President is assessing the need for realignment among state-level and central-office CT State senior leadership to support campus oversight, workforce development, and Connecticut legislative demands.

Establishment of CT State Office

Effective March 1, 2022, 37 staff moved into the CT State office at 185 Main Street in New Britain, occupying 10,672 square feet of space on the fourth floor of the building. This urban location is central in the state of Connecticut, providing opportunities for CT State staff to easily travel to all 12 CT State campus locations. Renovations are ongoing and 5,280 square feet are expected to be ready on October 1, 2022, for 22 more staff. Renovations will continue as space and funding are available, eventually occupying the full third and fourth floors of 185 Main Street. See Appendix AL for a photo of the current CT State staff alongside new CT State President John Maduko.

Technological Student Resources

The capacity to provide consistent support services and learning experiences for students across the state improved as efforts to sustain ongoing teaching and learning across all 12 colleges has ensured seamless continuity and strengthened collaborations. Plans are in place to renew the agreement with Blackboard, the learning management system, for a period of five years. This will facilitate a seamless continuity of students' learning experiences from the 12 legacy colleges to CT State. The same can be said of SurveyDIG for collection of student feedback via surveys and Accruent Event Management System

for classroom scheduling, event planning, and hoteling. Other resources under consideration for eventual deployment are Single Stop to manage student support in relation to food, clothing, shelter, and other insecurities, and LinkedIn Learning for independent professional development opportunities for all students, alumni, faculty, and staff.

Going forward, CT State will create a structure of support for students and the larger college community that will capitalize on the efficiencies of using the same technology across all locations and virtual environments. For example, efforts are in place to adopt TracCloud, a tutoring management platform, across all 12 colleges. This will ensure that students receive the same level of support and strength of resources available to them regardless of campus locations. In a similar fashion, the Anthology platform has been selected for documenting the assessment of student learning and program review across all 12 colleges.

One College Banner

The implementation, configuration, training, and deployment of the One College Banner environment to support CT State continues to be implemented along the planned schedule (see Appendix AM). One College Banner includes the Finance, Human Resources/Payroll, Student, Student Accounts Receivables, and Financial Aid modules to support CT State. On July 1, 2022, both the Finance and Human Resources/Payroll modules went live, and the system is now transacting for FY 23 in One College Banner and leveraging the CT State chart of accounts.

The following tasks have been accomplished for One College Banner:

- Engaged in 450 hours of consultant lead training and system configuration across the Student, Student Accounts Receivables, Financial Aid, Degree Works, and CRM Recruit modules since March 2022 (see Appendix AN).
- Provided Ellucian with 200 academic program degree requirement sheets for degree audit configu-
- Completed the first round of financial aid, general student, and academic history conversions with validation of successful data migration currently underway.

Upcoming milestones for One College Banner, which are all on track to meet the below deadlines, include:

August 2022		October 2022		November 2022	
Submit final set of academic program degree requirement sheets for degree audit configuration.	Load CT State catalog and curriculum production into Banner.	CRM Recruit go-live.	Accept CT State applications for Fall 2023.	Financial Aid go-live.	Begin processing Free Application for Federal Student Aid for aid year 2023-24.

STANDARD EIGHT: Educational Effectiveness

The Commission did not request any updates on Standard Eight in this progress report. All of the specialized accreditation agencies are working with CT State and the program faculty to transition the specialized accreditations from the 12 legacy colleges to CT State in 2023 (more details to follow in future progress reports). CT State is currently in the process of developing a well-structured, standardized academic program review procedure to be utilized across all 12 campuses on a sixyear master schedule. Updates on academic program review and general education learning outcomes are detailed within Standard Four.

STANDARD NINE: Integrity, Transparency, and Public Disclosure

CT State Merger Website

Commission's Request Area: p) the academic transition website has been launched

CT State made the determination to share information about the academic changes that are happening as part of the merger by incorporating them into the ct.edu merger website rather than a separate academic transition website. By integrating the new academic content pages into the existing merger website, it will make it simpler to migrate to the ctstate.edu website once it launches. The following academic pages and websites linked below have been added since the substantive change submission in February 2022 and have all been publicly available since early Spring 2022 to assist faculty, staff, and students as they navigate the transition.

The <u>CT State curriculum process</u> lays out the order of steps for approval that all curriculum followed and includes a link to a presentation on the curriculum alignment and the creation of the CT State catalog. Status updates for all CT State programs in the various stages of the curriculum process are also posted and can be searched through a filtering process.

The pages dedicated to programs and courses provide access to a single set of clearly mapped requirements for each academic program and to the new common general education core, which will enable students to enroll in courses at any campus without concerns about course transfer or conflicting program requirements.

- All Currently Aligned CT State Courses
 - Provides a regularly updated list of courses that are approved for the CT State catalog. The course identification information (such as BMK 201), formal name, number of credits, and pre-/co-requisites are added as they become available.
 - Modification template for proposing course modifications
 - Math Courses and English Courses
 - Provides links to course outlines, transition crosswalks, and ACME pathway informa-

tion related to math and English courses, respectively.

- Aligned Programs
 - All Currently Aligned CT State Programs
 - Provides a regularly updated list of programs and certificates in the various stages of the curriculum approval process for addition to the CT State catalog. As of Summer 2022, all programs and certificates on this site have been approved by the BOR, and links to the approved program curriculum with additional details are included.
 - <u>Modification template</u> for proposing program modifications
 - Program Process
 - Provides a step-by-step explanation of the full curriculum approval process.
- **General Education**
- College and Career Success 101 Course
- ACME

CT State Logo and Marketing

Commission's Request Area: q) a logo for CT State has been selected

The CT State logo (pictured below) has been selected.

The selection process included a call to graphic design students to present a design concept that conveyed three key words from brand discussion groups for how CT State should be presented: Connected. Confident. Bold. In addition, it needed to be accessible across all platforms and easily recognizable, and it had to convey simplicity as an extension of the goal of CT State to make navigation pathways and programs simple for students. The CT State naming conventions and logos for the 12 campuses are also finalized. Similar designs have been created for offices and departments.

As of July 1, 2022, all website managers have come together as a project team to collectively develop and manage content for the ctstate.edu website when it is launched in late Summer 2022. They are also working to align and update the 12 current legacy websites, which will continue to operate through the transition year (ending June 2023) and will redirect for up to two years afterward until the individual college links are retired. By consolidating website content management into one central unit and working closely with the graphic design unit, CT State will more effectively ensure that information is shared consistently and that it represents CT State and the campuses in the most simple and accessible way.

The website and graphic design team is comprised of veteran staff who have long-standing service to their colleges, but who also have never worked together. This new collaboration will allow them to build on their strengths and collaborate in new and creative ways. For example, as aligned program and course information becomes available as part of the "One College, One Catalog" initiative, it will be possible to update that information centrally and effectively direct both prospective and returning students to it. A uniform approach will also ensure that complete, accurate, and timely information flows through the websites as the main CT State and campus logos are introduced and adopted.

As detailed in March 31st Requested Updates Section 3 below, a comprehensive communication campaign to all stakeholder groups has been developed and is ongoing. Some examples of how CT State leaders have engaged

numerous groups, particularly sub-groups of faculty and staff opposed to the merger of the colleges, include:

- Town hall meetings where CT State leaders have been invited to speak, which to date includes almost all of the 12 colleges (some multiple times) and span the past several years.
- A series of live webinars open to all employees and students. These webinars, which were also taped for future viewing, provide detailed explanations of the changes ahead and facilitated questions from participants.
- Presentations at numerous BOR public meetings, including committee meetings where members of the Faculty Advisory Committee are present. Many of these meetings provide faculty and staff the opportunity to speak in opposition to the merger (see recordings).
- Multiple meetings specifically with the Faculty Advisory Committee and the Student Advisory Committee to discuss the merger and address their questions.
- Hundreds of other internal meetings with dozens of stakeholder groups involved in the merger, including transitional governance bodies, curriculum alignment group meetings, etc. (see complete listing, by college, of all workgroups and their membership; communications at past meetings; and Appendix AO for a detailed list of recent communications).

Requested Updates from Letter Dated March 31, 2022

This section provides responses to the specific updates requested in the Commission's March 31, 2022, letter.

1) Theme from Public Comment: The **Possible Erosion of Student Support Services**

Far from eroding student support, CT State has greatly enhanced the level of student support. The BOR Holistic Case Management Advising Model policy has tripled the professional advising staff at the colleges through hiring or reclassification to 181 Guided Pathways Advisors (see Appendix R). In addition, the organizational structure for each of the 12 campuses in CT State and the student services staff for the CT State central office support the enrollment and retention efforts of the college by increasing staffing levels of student facing staff.

Overall Enrollment Management and Student Affairs

- Enrollment and Retention Services (Registrar)
- Recruitment, Admissions, and Community Outreach
- **Financial Aid Services**
- Student Success Management (Advising)

The BOR has made a significant investment in studentfacing staff, as was promised throughout the formation of CT State. See Substantive Change Appendix U for a detailed breakdown of staffing from FY 22 through FY 28 - which consistently shows approximately 2,000 full-time and part-time staff combined across all campuses and the CT State central office. It is expected that the numbers will fluctuate gradually downwards as temporary and parttime transitional positions are consolidated and turned into permanent staff positions.

2) Theme from Public Comment: Issues Related to Diversity, Equity, and Inclusion

Vice President of Diversity, Equity, and Inclusion

As previously mentioned in Standard Six, a new vice president-level position was created to oversee diversity, equity, and inclusion within CT State. An interim Vice President of Diversity, Equity, and Inclusion for CT State was appointed at the start of the 2021-2022 academic year. The interim Vice President served in this role until her retirement in July 2022 and helped to move CT State towards the goals of the Seven Strategic Pillars for Equity. A nationally renowned expert has been hired as the permanent Vice President of Diversity, Equity, and Inclusion and began in the role in July 2022. This leadership position will provide transformative leadership, vision, and direction for critical diversity, equity, and inclusion efforts and will guide efforts to understand and operationalize equity and inclusion throughout all aspects of CT State (see Appendix AA).

Diversity, Equity, and Inclusion in Human Resources

The CSCU Human Resources Shared Services team has also implemented a variety of strategies related to diversity, equity, and inclusion goals for CT State. The Diversity, Equity, and Inclusion; Equal Employment Opportunity; and Talent Acquisition Collaborative, formed informally in September 2021 through a collective energy to bring forth a search and selection process that actualized equal employment opportunity and equity.

With strong support from CSCU President Cheng, the collective work among the Diversity, Equity, and Inclusion; Equal Employment Opportunity; and Talent Acquisition Collaborative partners has resulted in changes that directly impact reducing bias and increasing diversity, equity, and inclusion in all hiring activity. Examples include bias training for all search committees, intervention by Equal Employment Opportunity when they feel that additional review is warranted, a completely new employee orientation program for all new hires that provides extensive training, and support for historically excluded individuals.

Retention Rate Increases of All Demographic Groups

Appendix D shows the Fall-to-Spring retention rate for each college in the previous two completed academic years (2020–2021 and 2021–2022). Overall, the strategies that CT State has been deploying are positively impacting retention, especially for historically excluded students. Hispanic student retention increased from 62% to 70%, African American student retention increased from 60% to 66%, Asian student retention increased from 75% to 84%, and white student retention increased from 70% to 75%. As full implementation of the Guided Pathways model is completed, early indicators show that these retention rates will further increase and will translate into increased completion rates across all groups.

Several new initiatives are now in place to directly address diversity, equity, and inclusion in CT State. For example, College and Career Success 101 (CCS 101), a new required course for all CT State students, is well positioned to meet the diversity requirement. The CCS 101 Advisory Council continues to design this course to prepare students for college and for the lives they will lead after completing their college careers. A key component in CCS 101 focuses on valuing diversity. To that end, the Diversity Outcomes Workgroup developed and recommended three outcomes for all classes that meet the general education diversity requirement. The outcomes encourage students to examine their identities in addition to learning about the systems of oppression that marginalize people. The recommended outcomes were approved by the Students First Academic and Student Affairs Consolidation Committee in May 2022 (see Standard Four for more details).

3) Theme from Public Comment: The Lack of Collaboration, Participation, and Communication Between Leadership and Members of the **Campus Community Who Are Not Fully Supportive of the Consolidation**

It is recognized that not everyone within CT State has been supportive of the merger proposal. Prompted by feedback from stakeholders, CT State senior leadership actively worked to bridge the communication gap throughout the Spring 2022 semester. For example, CT State leaders were invited to two all-college meetings at local community colleges in May 2022 (Asnuntuck and Tunxis) to discuss the merger plans and to answer questions from faculty and staff. In addition, CT State leadership developed a variety of live informational webinars to clearly present information on numerous topics to a statewide audience of constituents with opportunities for faculty and staff to have questions answered.

Detailed presentations of the new CT State governance structure and implementation timeline were presented in the sessions entitled Governance & Brief Overview of Academic Program Areas and Deep Dive into Academic Program Areas & Departments. These two webinars were part of a six-part series that focused on various aspects of Academic Affairs in the new CT State structure:

- Curriculum Alignment, General Education, & One College Catalog
- Governance & Brief Overview of Academic Program Areas
- Teaching and Learning, Tutoring, & Library
- Academic Operations, Scheduling, & Blackboard
- Institutional Effectiveness and Planning, Assessment, & Institutional Research
- Deep Dive into Academic Program Areas and Departments

These webinar sessions, offered in March and April 2022, were open to all faculty, staff, students, and other constituents of CT State to provide information about how Academic Affairs will be structured and function in CT State. Each session was approximately one hour long with a panel presentation during the first 30–40 minutes followed by a live question and answer session where participants submitted questions into the chat tool and the panel participants provided answers to the live audience via video. A total of 969 participants attended these six sessions (some attended more than one session), and many more viewed the presentation videos later.

In addition, CT State is offering new professional development options and activities designed to strengthen the pipeline to leadership and encourage open communication. A Continuing Leaders Program for those leaders in "middle management" and an Emerging Leaders Program (designed for faculty and staff who were either new to the system or new to leadership roles) offer cohort-based learning as part of the CT State Leadership Academy (see Standard Six).

As was stated in Standard Three, one of President Maduko's first initiatives was to establish a Leadership Council that includes Cabinet, college Chief Executive Officers, and Associate Vice President leaders in all areas to meet regularly and share information. The intent is for more

information to flow freely and openly between all levels of leadership and guide the college leadership in how to address any remaining perceived communication gaps. Building support for the consolidation through better communication is and will continue to be an ongoing priority for CT State. By focusing on how student services and the student experience will benefit, plus sharing progress on college-wide initiatives, CT State will continue to build trust and engagement.

CT State leadership is committed to bridging these communication gaps by meeting with any sub-groups who have questions, providing information, and explaining the rationale behind any changes in the coming year and going forward. It is hoped that the new governance process will give a voice to all within the organization, provide a forum for discussion about questions and concerns, and develop a long-lasting partnership for everyone in CT State. The new governance structure allows for much more frequent and respectful communication of all employees across the entire college.



APPENDICES

Progress Report to the New England Commission of Higher Education September 1, 2022

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Connecticut Community Colleges FY 2020-FY 2023 Strategic Enrollment Management Plan

Connecticut State Community Colleges

The strategic Enrollment Management Plan (EMP) is designed as a transitionary document to support the enrollment operations at each of the state's 12 community colleges prior to the merger of the colleges in 2023. The cornerstone of this work includes the guiding principles the Board of Regents (BOR) set forth for Connecticut's community colleges as well as the mission and vision of Connecticut State Community College as reaffirmed by the Board of Regents in May of 2021.

Connecticut State Community College Mission

Connecticut State Community College provides access to academically rigorous and innovative education and training focused on student success. The College supports excellence in teaching and learning, makes data-informed decisions, promotes equity, and advances positive change for the students, communities, and industries it serves, and awards associates degrees and certificates.

Connecticut State Community College Vision

Connecticut State Community College will be recognized for exceptional student success, educational leadership, and transformative collaboration with business and industry, government, educational, and key stakeholders while advancing diverse opportunities for Connecticut's citizens and communities.

BOR Guiding Principles

- 1. Ensure students are at the center of all decisions
- 2. Prioritize teaching, learning, and high-quality academic programming
- 3. Preserve and enhance student support services
- 4. Safeguard educational access and affordability
- 5. Be conscientious stewards of the students' and the state's investment in our Institutions
- 6. Ensure campuses are positioned to build partnerships with the state's businesses and other enterprises to prepare a highly skilled and well-educated workforce

Overview of Enrollment Management

Enrollment management is a process that aligns institutional resources, departments, and actions in a cohesive manner to achieve and maintain enrollment goals. Connecticut community colleges must continually (1) prepare to meet the academic and workforce demands of the future, (2) achieve and accommodate projected growth, (3) meet the diverse and inclusive needs of individuals and businesses, (4) provide affordable access and opportunity to high-quality education, (5) facilitate student success and completion, and (6) maintain standards and practices that support dynamic and innovative teaching and learning.

In June 2021 the Connecticut State Community College Enrollment Management Council (EMC) was launched. Under the direction of the vice president for enrollment management and student affairs, the Enrollment Management (EM) Council will play a key role in implementing the enrollment management plan as part of the strategic Students First framework. The council will be comprised of the following areas: admissions, registration, academic advising, academic affairs; continuing education; finance; financial aid; information technology; student services; public relations and marketing; institutional research; campus CEO/president and students. The Enrollment Management Council is charged with proposing, monitoring and/or reviewing initiatives that impact enrollment, and

measuring growth goals, recruitment, retention and success rates, and continuing education revenue. As an appointed body, members of the Enrollment Management Council are expected to communicate and facilitate implementation of initiatives across the colleges.

The enrollment management plan is informed by national and regional evidence-based and equity-focused research on the market potential for community college enrollment. It is further based upon the guidance and direction presented in the CSCU strategic plan, the mission, vision, and other sources of information, including but not limited to marketing plans, outreach initiatives, environmental scanning, college teams and constituency councils, and recommendations made by NECHE as the Students First plan is implemented.

The EMC began revising the enrollment management plan (goals 1 and 2) in June 2021. The entire plan will be reviewed by August 2021.

Dashboard Indicators of Student Interaction

Below is a set of indicators that provides a general view of student interaction with Connecticut's community colleges. The enrollment management dashboard will be developed to accompany the enrollment management plan and provide a means to assess the enrollment "vital signs" for Connecticut's community colleges. The indicators are:

- Admissions funnel (conversion rates for prospect through enrolled) [Fall 2020]
- Inquiries (prospects)
- Credit headcount, full-time equivalent (FTE): fall census & fall last day of term
- Credit headcount, State-funded FTE: fiscal year
- Noncredit headcount: fiscal year
- Market share of recent high school graduates
- Dual/Concurrent HS enrollment
- Enrollment by age/adult learners
- Number of financial aid applicants
- Percentage of credit students receiving Pell grants
- Percentage of credit students receiving loans, scholarships and/or need-based aid
- Student receivables at end of term
- Application Cycle time: Number of days from application to admission [Fall 2021]
- Academic success rates: Percentage of students with a 2.0 or above each major semester
- Retention: fall-to-fall
- Retention: fall-to-spring
- Successful persister rates after four years: All students and by race/ethnicity
- Number of degrees and certificates awarded
- Reverse transfer graduates [future]
- Intrusive advising: percentage of contacted students who graduated within the academic year [future]
- Graduation-transfer rates after four years: All students and by race/ethnicity

Environmental Scanning

To identify strategic needs, the Enrollment Management Council will monitor significant developments both internal and external to the colleges annually, and then identify

strengths, weaknesses, opportunities and challenges. The following environmental scan highlights informed the FY2020–2023 strategic enrollment plan:

Opportunities/Strengths:

- High quality education at an affordable price
- Increased visibility due to the launch of the Pledge to Advance Connecticut (PACT), the free college program
- Potential for growth in dual enrollment
- Strong partnerships and robust transfer success for TAP students to four-year institutions
- Curriculum on par with universities and challenging classes
- Quality faculty who hold master's or doctoral degrees in their disciplines
- Implementation of Guided Pathways
- Exploration of multiple measures for student placement (ACME)
- Growth is expected for the adult learner population in the state
- Occupation projections manufacturing jobs and other middle-skill jobs (those that require
 more than a high school degree but less than a bachelor's degree) reaffirm that
 Connecticut community colleges are well-positioned with academic program offerings to
 meet the demand at both the regional and state level
- Strategic scheduling of courses to accommodate student needs, such as late start courses
- Increased online courses and creation of online programs
- Partnership between credit and noncredit programs in offering credentials (Guided Pathways)
- State-wide marketing campaign to raise the visibility for all community colleges
- Demographic growth in sectors traditionally well-served by community colleges (e.g. first generation college students, Pell-eligible students)
- The availability of new technologies and platforms to reach potential prospective students (e.g. CRM Recruit)
- Statewide availability of institutional aid to support enrollment, retention and completion
- Open access mission

Threats/Challenges:

- Forecasted decline in graduating high school class size in the local, state and national levels
- Trending decline in new student enrollment
- UCONN's satellite campus structure which essentially operates as a "shadow" community college system within the state
- Competitors (e.g. Goodwin) who offer a more robust schedule of day and evening classes 7 days a week
- Decline in students taking full course load
- Ongoing trend of delayed and late registration
- Increasing regulatory environment with growing demands on resources
- More challenging transfer environment for students not in TAP programs
- National decline in community college enrollment
- Aging state population
- Operating hours that do not align with competitors (i.e., no standard evening and weekend hours)
- Absence of data & analytics to inform schedule building

Enrollment Management Plan FY2020–2023

In lieu of a single statewide strategic plan for the community colleges, the following goals are stand-alone goals for the enrollment management plan. Once a common strategic plan is completed, the goals of this plan will be mapped to the single strategic plan.

EM Goal	FY Launch	Lead	Action Plans	Connection to Other Plans or Initiatives	Results/Status Update as of: April 2022
Goal 1	: Achieve s	statewide com	nmunity college enrollment of 26,164 FTE by FY 2024.		
1.1	FY20	Individual Colleges/ Regional Focus	Develop and implement a regional outreach plan, including FAFSA awareness month, to increase the number of FAFSA applications for Connecticut community colleges by 5% a year.	PACT	In accordance with the legislation launching the PACT program, all CT community colleges reported hosting FAFSA completion events in December 2019.
1.2	FY 20	SO	Implement CRM Recruit. Assess and monitor the admissions funnel in order to recommend future strategies for yield.		Completed May 2020.
1.3	FY 20	Admissions Council/ Regional focus	Develop a regional outreach calendar to integrate information sessions, open houses, college fairs, high school visits and other activities designed to expand the admissions funnel.		Underway
1.4	FY 21	SO	Establish statewide benchmarks for application cycle time to increase yield rates.		Underway.
1.5	FY 21	Individual Colleges	Each college shall develop an admissions program specifically designed for population demographics that are expected to grow by 2027 (e.g. Hispanic students, first generation college students).	Guided Pathways	
1.6	FY 20	SO	Launch a statewide marketing and communication plan that articulates the value of a community college education (e.g. including outcomes) and strengthens the community college brand.		Begun in August 2019 with the support of outside marketing services (i.e. Odonnell and Company) and enhanced with the campaign to

			Appendix /	A: 2022 Enrollment Ma	nagement Plan		
CT State Com	munity College				•		launch and support the PAの下er Progress Report campaign.
							ourripaign.
					Metrics		
	• Ac	dmissions funne	el (conversion rates fo	or prospect through	n enrolled)		
	• Ind	quiries (prospe	cts)				
	• Ma	arket share					
	• Nu	umber of financ	cial aid applicants				
	• Pe	ercentage of cre	edit students receivino	g Pell grants			
	• Pe	ercentage of cre	edit students receivinç	g loans, scholarshi	ps and/or need-b	ased aid	
	• Ap	oplication Cycle	time: Number of day	s from application	to admission		

EM Goal	FY Launch	Lead headcount of	Action Plans f students between the ages of 25 and 50 by 1% annual	Connection to Other Plans or Initiatives	Annual Results
2.1	FY 21	Individual colleges	Each college shall grow veteran student enrollment by developing and implementing specific outreach plans (events, activities) targeted to veteran students. Enhance visibility and support for veterans and members of the military community. Continue to scan the environment to develop appropriate services. Partner with veterans organizations (e.g. VFW) to enhance visibility.	Guided Pathways	
2.2	FY 22	Individual Colleges	Explore and pilot specific strategies to increase adult learner enrollment including online information sessions, launch of virtual academic advising, virtual office hours, and related technology-enabled strategies.	Guided Pathways	Accelerated term pilot underway.

Appendix A: 2022 Enrollment Management Plan

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Zit좭e Com	m Friγ fty 2:∱ llege	Academic Affairs	Course schedule adjustments: Through a college-wide collaboration, each college shall develop a strategy to launch and promote high-need late start classes in order to ensure full-time schedules for students registering in the month prior to the start of classes. In addition, each college will ensure that there are sufficient offerings to support PACT and other initiatives whereby students with developmental placement can enroll full-time in courses applicable to their area of study.	Guided Pathways PACT	September Progress Re
2.4	FY 2021	Individual colleges	Develop a staffing plan to ensure that college operations support adult learner enrollment with minimal disruption to student and prospective student schedules. (E.g. year-round evening hours, monthly Saturday hours, "Enroll in a Day" enrollment events).		Evening hours coming online with the hiring of the GP advising staff.
2.5	FY 2021	Individual colleges	Explore online and hybrid program options to increase adult enrollments.	Online Learning Initiative	Accelerated Term pilots underway.
2.6	FY 2021	Individual Colleges	Design and implement communication plans to engage and enroll adult learners leveraging CRM Recruit.	Guided Pathways	Underway.
2.7	FY 2020	SO	Review current institutional scholarship awarding practices in light of the needs of adult learners and recommend changes to better support adults with high need (e.g. students with a 0 EFC and a bachelor's degree).	Lumina Grant PACT	Standardized Financial Aid manual. Ensured that all students, with financial need as demonstrated by the EFC remain eligible for institutional grants regardless of previous degree attainment. (e.g. BA) Established a committee to make
2.8	FY 2023	Academic Affairs	Establish standards for the review and awarding of credit for prior learning to enable transitions from non-credit to credit programs.		recommendations to BOR on institutional awards.

СТ 2 † :9 e Com	m ⋤℩՚ֈଽ<u>୵</u>℧ⅅ ௐ℮	Establish formal partnerships with adult educations centers to allow for seamless transition to workforce and career programs.	September Progress Report					
		Metrics						
	• Cr	redit headcount, full-time equivalent (FTE): fall census & fall last day of t	erm					
	• Cr	edit headcount, State-funded FTE: fiscal year						
	• Er	nrollment by Age/adult learners						
	 Percentage of credit students receiving loans, scholarships and/or need-based aid 							
	• Ve	eteran enrollment						

EM	FY	Lead	Action Plans	Connection	Annual Results
Goal	Launch			to Other	
				Plans or	
				Initiatives	
			umber of Connecticut high school graduates who chook (class of 2018) to 24% for the graduating class 2023		oll in community college after
3.1	FY 2020	Individual colleges	Build robust communications plans for traditional age students and stakeholders (i.e. guidance counselors and parents). Leverage technology (e.g. CRM Recruit, NAVIANCE) to enhance communications with prospective traditional-age students.	Guided Pathways	Completed with CRM recruit. Plans will be assessed and revised each enrollment cycle.
3.2	FY 2021	SO	Research and recommend adjustments to the high school partnership and dual enrollment tuition structure to provide a solid foundation for program growth.		Underway, supported by CT's engagement with ATD. Report on the landscape expected August, 2021.
3.3	FY 2022	Individual Colleges	Grow the number of dually enrolled students in dual enrollment at the state's community colleges.		
3.4	FY 2020	SO	Successfully launch the PACT Program.		Program launched December 2019 for Fall 2020 enrollment. 2021 legislative session provided funding and a long-term revenue source (i.e., iLottery)

CT State CO	minumity conege	=		
T 3 t :5 e Com	m FiYt√2012 \$	College Staff	Research and propose strategies to expand early college or middle college programs at Connecticut's community colleges.	September Progress Re
3.6	FY 2021	Individual Colleges	Develop and implement a regional program to engage high school counselors and share the value of Connecticut's community colleges.	As part of the PACT program, began increased outreach to CT high school stakeholders but this work was slowed due to COVID.
			Metrics	
		lmissions fun quiries (prosp	nel (conversion rates for prospect through enrolled) ects)	
	• Ma	arket share of	recent high school graduates	
	• Du	ual/Concurren	at HS enrollment	
	• Ap	plication Cyc	le time: Number of days from application to admission	

EM Goal	FY Launch	Lead	Action Plans	Connection to Other Plans or Initiatives	Annual Results
		student succ ing annually.	ressful-persistence rate after 4 years for all students (p	oart-time stude	nts) and increase number of
4.1	FY 2022	Individual Colleges	Implement the a holistic student support model including case-management of academic advising in order to increase graduation, transfer and retention rates and close the achievement gap.	Guided Pathways	Implementation of Guided Pathways advising in underway with advisors hired at MXCC, NCCC, HCC. All colleges will be on board by FY
4.2	FY 2022	Individual Colleges SO	Implement technology to support student advising and retention.	Guided Pathways	CRM Advise implementation underway with first modules scheduled to go live in January 2022.

「 4 ṭ 3 e Com	m FiYty2012 2e	Individual Colleges	Investigate best practices to re-engage at-risk students, including the "stop-out" students, to increase enrollment.	Guided Pathways	September Progress Re
4.4	FY 2021	SO	With the implementation of Banner 9, implement waiting lists for classes to better forecast student demand.		Limited spring 2020 pilot did not produce strong data on demand due to limited enrollments. A second pilot will be launched in Summer 2022 with a wider range of classes to assess feasibility of all-campus rollout.
4.5	FY 2020	Individual Colleges	Leverage available resources (e.g. call center) to develop communication strategies for current students to drive full-time registrations.	Guided Pathways PACT	Ongoing
4.6	FY 2021	SO & Individual Colleges	With the implementation of Banner 9, launch communications management to support student communications.	Guided Pathways	Pilot was postponed due to the improved functionality with CRM Advise that will be live in January 2022.
4.7	FY 2022	SO	Standardize the registration, billing and drop for non-payment calendar across the state to reduce end of term receivables and financial barriers to enrollment.	PACT	Scheduled to be brought to leadership in FY 2022 Add/Drop/Withdrawal policies were revised in Spring 2021 in preparation.
4.8	FY 2021	SO	Review institutional aid policies procedures to recommend changes to support retention and completion.	Lumina Guided Pathways PACT	BOR directed SO to launch an evaluation of institutional awarding practices as part of the launch of the PACT program. Work is underway.
4.9	FY 2023	SO	Launch a statewide Reverse Transfer Program		
		<u>I</u>	Metrics	I	
	• Cr	edit headcou	nt, full-time equivalent (FTE): fall census & fall last day of te	erm	

CT State Community €olle Student receivables at end of term

September Progress Report

- Academic success rates: Percentage of students with a 2.0 or above each major semester
- Retention: fall-to-fallRetention: fall-to-spring
- Successful persister rates after four years: All students and by race/ethnicity
- Number of degrees and certificates awarded
- Graduation-transfer rates after four years: All students and by race/ethnicity

EM Goal	FY Launch	Lead	Action Plans	Connection to Other Plans or Initiatives	Annual Results
Goal 5	: Ensure e	nrollment go	als are met within an environment fully compliant with	all federal and	state regulatory requirements.
5.1	FY 2020	SO	Review and standardize the financial aid policy and office procedure manuals to ensure consistent, fair and equitable awarding practices for all students regardless of location.	Lumina PACT	Completed. Standard practices in place for AY 2021-2022.
5.2	FY 2020	SO	Review current BOR policies for internal contradictions with regulatory requirements.	Students First	Initial review completed. First round of recommended changes brought to the BOR in Spring 2020.
5.3	FY 2020	SO	Standardize federal enrollment reporting procedures and schedules across all colleges. Ensure errors are resolved in a timely fashion.		Internal training completed, December 2019. National Student Clearinghouse training to be completed in late January/early February 2020.
5.4	FY 2022	Ind. Colleges	With the implementation of Banner 9, each college shall ensure minimal negative impact on enrollment of the federally required Title IV flag functionality whereby classes outside of a declared area of study are ineligible for federal aid and excluded from enrollment status.		Implementation to start in Summer 2023. Pilot currently underway at 3 campuses.
			Metrics	1	,

EM Goal		Lead	Action Plans	Connection to Other Plans or Initiatives	Annual Results
Goal 6	: Continue	to develop w	vorld-class enrollment management capabilities		
6.1	FY 2020	SO	Implement a statewide enrollment management "Best Practices" Conference to share innovations and collaborations that positively affected college enrollment.		Completed November 2019.
6.2	FY 2022	SO	Develop an inventory of KSAs (knowledge, skills, abilities) required of positions at all levels of the organization with a professional development plan for each.		
6.3	FY 2021	SO	Pursue statewide membership in relevant professional organizations (e.g. AACRAO, NASFAA, NACAC) to enhance professional development opportunities.		Underway as part of the EMSA alignment.
6.4	FY 2021	SO	Develop a curriculum for an enrollment management "institute" to enhance professional development opportunities for college staff		
6.5	FY 2020	SO	Maintain an inventory of data-informed best practices that can be implemented statewide.		Underway/
		I	Metrics	1	
			nent of enrollment management goals ion rates for staff		

Enrollment Goa	ls												
FALL 2022		'					'						
						Comn	nunity Coll	eaes					
	Asnuntuck	Capital	Gateway	Housatonic	Manchester	Middlesex	Naugatuck Valley	Northwestern CT	Norwalk	Quinebaug Valley	Three Rivers	Tunxis	Total
Fall 2022-HC													
Baseline	1204	2614	5980	3881	4446	2032	5077	1146	4426	1120	3058	3219	38203
PACT	54	38	148	106	326	111	248	109	97	86	156	186	1665
Retention Rate Increase	49	139	298	191	217	93	262	53	238	51	162	164	
TOTAL HC	1307	2791	6426	4178	4989	2236	5587	1308	4761	1257	3376	3569	
FT HC	497	642	2120	1588	1746	894	2123	523	1571	528	1181	1463	
PT HC	810	2149	4306	2590	3243	1342	3464	785	3190	729	2195	2106	
FALL 2022 - FTE													
Baseline	728	1,444	3481	2,315	2,623	1,232	3,107	697	2,662	684	1,827	1,978	22,778
PACT	49	33	116	87	248	103	210	95	80	70	134	164	1,389
Retention Rate Increase	36	106	169	113	135	63	156	37	129	35	92	100	1,171
TOTAL FTE	813	1,583	3,766	2,515	3,006	1,398	3,473	829	2,871	789	2,053	2,242	25,338
FT FTE	300	348	1,242	955	1,052	559	1,319	331	976	331	718	942	
PT FTE	513	1,235	2,524	1,560	1,954	839	2,154	498	1,895	458	1,335	1,300	

Appendix B: Enrollment Projections

		ACC	CCC G	icc H	ICC	MCC	MXCC	NVCC	NWCC	NCC	QVCC	TRCC	TXCC	
Fall 2021 FTE		725	1318	3244	1976	2559	1202	2849	689	2340	647	1789	9 1974	21312
Fall 2021 HC		1326	2474	5703	3604	4494	1988	4804	1128	4106	1131	. 3038	3 3320	37116
Fall 2022 FTE		813	1,583	3,766	2,515	3,006	1,398	3,473	829	2,871	789	2,053	2,242	25,338
Fall 2022 HC		1307	2791	6426	4178	4989	2236	5587	1308					23,555
	Returning (+readmit)	713	2007	4318	2821	3127	1355	3844	771	3395	760	2337	7 2386	
	New	260	348	1251	859	1043	507	1211	323	936	347	693	3 707	
	Transfer	228	395	701	356	754	328	493	133					
	Secondary + CCP	106	41	156	142	65	46	39	81					
	Adult (25-50) HC*	360	1362	2106	1238	1352	616	1621	323	1316	358	1067	7 1034	
% FTE		12	20	16										
%HC	_	-1	13	11										
Spring 2022 FTI		651	1164	2679	1651	2124	1075	2281	655					
Spring 2022 HC	•	1202	2273	4827	3024	3788	1794	4056	1219	3592	1035	2654	1 2729	
	Returning (include readmit)	820	1772	3961	2403	3121	1429	3416	829	3004	780	2214	1 2280	
	New	125	146	273	211	221	99	173	45					
	Transfer	161	323	400	231	343	225	318	117				2 235	
	Total HC (R+N+T)	1106	2241	4634	2845	3685	1753	3907	991	3456	912	2570	2666	
	Adult (25-50) HC*	445	1166	1729	1064	1162	568	1432	335	1112	334	933	789	
	PACT*													
Spring 2023 FTI Spring 2023 HC														
	Returning	886	1914	4278	2596	3371	1544	3690	896	3244	842	2391	L 2462	
	New													
	Transfer													
	Total HC (R+N+T)													
	Adult (25-50) HC*	450	1178	1747	1074	1174	573	1447	340	1124	339	943	3 797	
	PACT*													
F2S RR		63	64	63	62	65	67	65	70	65	67	' 67	7 64	
F2F RR		42	46	49	45	49	46	51	49					
		8%												

Connecticut State Colleges and Universities (CSCU) - Preliminary Early Enrollment, Same-Time Comparison

Fall 2022 Preliminary Enrollment as of August 12, 2022

Compared to Fall 2021 Enrollment as recorded on August 13, 2021

							Comr	nunity Colle	eges						g		Stat	e Universiti	es		
	art Date -> us Date ->	8/29/22 9/19/22	Oabital B/29/22 9/19/22	8/29/22 9/19/22	.inonwagonic Honsatonic 8/29/22 9/19/22	Wanchester 8/29/22 9/19/22	X 989 DP W W - 8/29/22 9/19/22	Nangatuck Valley 22/62/8	Northwestern CT 8/29/22 9/19/22	#BW.JON W 8/29/22 9/19/22	Oninebaug Valley 8/29/22 9/19/22	\$/29/22 9/19/22	.sx En E 8/29/22 9/19/22	Total	Charter Oak State College 8/22/22 10/30/22	8/29/22 9/19/22	28/29/22 9/19/22	8/29/22 9/19/22	Wester 8/29/22 9/19/22	Total	Grand Total
August 12, 20	22																				
Headcount	FT	398	539	1,455	1,023	1,352	624	1,576	441	1,182	427	999	1,225	11,241	365	6,202	3,172	5,824	3,062	18,260	29,866
	PT	509	1,371	3,022	1,613	2,228	850	2,397	519	1,818	601	1,467	1,451	17,846	948	2,739	392	1,812	1,113	6,056	24,850
	Total	907	1,910	4,477	2,636	3,580	1,474	3,973	960	3,000	1,028	2,466	2,676	29,087	1,313	8,941	3,564	7,636	4,175	24,316	54,716
Credit Hours	FT	5,535	7,071	19,211	13,434	18,294	8,429	21,222	6,120	15,871	5,776	13,611	16,201	150,775	4,581	88,706	46,763	81,844	44,107	261,419	416,775
	PT	3,239	9,650	20,462	10,143	14,584	5,741	16,511	3,551	12,618	3,874	9,911	9,250	119,533	5,615	16,673	2,657	10,770	7,161	37,260	162,408
	Total	8,774	16,721	39,673	23,577	32,878	14,170	37,733	9,671	28,489	9,650	23,522	25,451	270,308	10,196	105,378	49,420	92,614	51,268	298,679	579,183
FTE	FT	369	471	1,281	896	1,220	562	1,415	408	1,058	385	907	1,080	10,052	307	5,990	3,128	5,597	2,953	17,669	28,028
	PT	216	643	1,364	676	972	383	1,101	237	841	258	661	617	7,969	382	1,208	183	798	526	2,716	11,067
	Total	585	1,115	2,645	1,572	2,192	945	2,516	645	1,899	643	1,568	1,697	18,020	689	7,199	3,312	6,395	3,479	20,385	39,094
August 13, 20	21																				
Headcount	FT	340	502	1,572	1,037	1,428	721	1,556	459	1,071	414	913	1,258	11,271	335	6,232	3,356	6,171	3,396	19,155	30.761
	PT	436	1,567	3,011	1,773	2,408	902	2,394	534	2,068	571	1,609	1,457	18,730	934	2,860	482	1,928	1,150	6,420	26,084
	Total	776	2,069	4,583	2,810	3,836	1,623	3,950	993	3,139	985	2,522	2,715	30,001	1,269	9,092	3,838	8,099	4,546	25,575	56,845
Credit Hours	FT	4,771	6,639	21,044	13,763	19,468	9,839	20,836	6,233	14,355	5,642	12,464	16,451	151,505	4,206	88,565	49,478	87,223	49,457	274,722	430,433
	PT	2,624	10,661	19,916	10,896	15,599	5,967	16,240	3,529	13,920	3,500	10,538	9,449	122,839	5,523	17,744	3,279	11,563	7,466	40,051	168,413
	Total	7,395	17,300	40,960	24,659	35,067	15,806	37,076	9,762	28,275	9,142	23,002	25,900	274,344	9,729	106,309	52,757	98,786	56,923	314,773	598,846
FTE	FT	318	443	1,403	918	1,298	656	1,389	416	957	376	831	1,097	10,100	281	5,986	3,310	5,955	3,313	18,564	28,945
	PT	175	711	1,328	726	1,040	398	1,083	235	928	233	703	630	8,189	375	1,284	225	856	546	2,912	11,476
	Total	493	1,153	2,731	1,644	2,338	1,054	2,472	651	1,885	609	1,533	1,727	18,290	656	7,270	3,535	6,811	3,859	21,476	40,421
Difference																					1
Headcount	FT	17.1%	7.4%	-7.4%	-1.4%	-5.3%	-13.5%	1.3%	-3.9%	10.4%	3.1%	9.4%	-2.6%	-0.3%	9.0%	-0.5%	-5.5%	-5.6%	-9.8%	-4.7%	-2.9%
	PT	16.7%	-12.5%	0.4%	-9.0%	-7.5%	-5.8%	0.1%	-2.8%	-12.1%	5.3%	-8.8%	-0.4%	-4.7%	1.5%	-4.2%	-18.7%	-6.0%	-3.2%	-5.7%	-4.7%
	Total	16.9%	-7.7%	-2.3%	-6.2%	-6.7%	-9.2%	0.6%	-3.3%	-4.4%	4.4%	-2.2%	-1.4%	-3.0%	3.5%	-1.7%	-7.1%	-5.7%	-8.2%	-4.9%	-3.7%
Credit Hours	FT	16.0%	6.5%	-8.7%	-2.4%	-6.0%	-14.3%	1.9%	-1.8%	10.6%	2.4%	9.2%	-1.5%	-0.5%	8.9%	0.2%	-5.5%	-6.2%	-10.8%	-4.8%	-3.2%
	PT	23.4%	-9.5%	2.7%	-6.9%	-6.5%	-3.8%	1.7%	0.6%	-9.4%	10.7%	-5.9%	-2.1%	-2.7%	1.7%	-6.0%	-19.0%	-6.9%	-4.1%	-7.0%	-3.6%
	Total	18.6%	-3.3%	-3.1%	-4.4%	-6.2%	-10.4%	1.8%	-0.9%	0.8%	5.6%	2.3%	-1.7%	-1.5%	4.8%	-0.9%	-6.3%	-6.2%	-9.9%	-5.1%	-3.3%
FTE	FT	16.0%	6.5%	-8.7%	-2.4%	-6.0%	-14.3%	1.9%	-1.8%	10.6%	2.4%	9.2%	-1.5%	-0.5%	9.1%	0.1%	-5.5%	-6.0%	-10.9%	-4.8%	-3.2%
	PT	23.4%	-9.5%	2.7%	-6.9%	-6.5%	-3.8%	1.7%	0.6%	-9.4%	10.7%	-5.9%	-2.1%	-2.7%	1.9%	-5.9%	-18.6%	-6.8%	-3.7%	-6.7%	-3.6%
	Total	18.6%	-3.3%	-3.1%	-4.4%	-6.2%	-10.4%	1.8%	-0.9%	0.8%	5.6%	2.3%	-1.7%	-1.5%	5.0%	-1.0%	-6.3%	-6.1%	-9.9%	-5.1%	-3.3%

Notes

Full-time equivalent enrollment is calculated in this worksheet as 15 undergraduate credit hours = 1 FTE, 12 graduate credit hours = 1 FTE. This figure will be lower than official FTE reports based on credit hours, which include a full 12 months of instructional activity as well as official FTE reports based on the NCES fall headcount conversion formula.

Data Sources: CSU/COSC IR Offices, CC System Banner SWRXF03 Report (Reg-FTE Enrollment)

Prepared by the Connecticut State Colleges and Universities, Office of Research and System Effectiveness, August 12, 2022

Appendix D: 2016 - 2020 Enrollment, Retention, Graduation, and Transfer Rates

Metric(s): Fall Undergraduate Enrollment

School(s): All Community Colleges

			Fall Teri	m		
	2016	2017	2018	2019	2020	
AY Total	50,548	49,380	47,909	45,148	38,869	
Δ1 Year		-1,168	-1,471	-2,761	-6,279	
%		-2%	-3%	-6%	-14%	

		Trends		
Δ1 Year			Δ5 Year	
-6,279	-14%	-11,679	-23%	—

Metric(s): Retention, Graduation and Transfer Rates

58%

School(s): All Community Colleges

		Acaden	nic Year Ending			
	2016	2017	2018	2019	2020	Δ5 Year
Three-year Graduation Rate	16%	16%	16%	16%	16%	-
Δ1 Year		-	-	-	-	·
		Acaden	nic Year Ending			
	2016	2017	2018	2019	2020	Δ5 Year
Three-year Transfer-out Rate*	21%	19%	18%	18%	17%	-4 pts.
Δ1 Year		-2 pts.	-1 pts.	-	-1 pts.	
		Firs	st Fall Term		İ	
	2016	2017	2018	2019	2020	Δ5 Year

60%

-1 pts.

58%

-2 pts.

53%

-5 pts.

FTFT Fall-to-fall Retention Rate

∆1 Year

Produced by the Office of Research and System Effectiveness, Connecticut State Colleges and Universities System Office, June 2021

61%

+3 pts.

Sources: IPEDS Data Center and Institutional Submissions to IPEDS

^{*}Students transferring out to four-year colleges and universities

CT State Community College September Progress Report

Appendix D: Fall 2020 and 2021 Headcount Enrollment by Race/Ethnicity for CT Community Colleges

Fall 2020 Headcount Enrollment by Race/Ethnicity for Connecticut State Colleges & Universities

Percentages are calculated to EXCLUDE students categorized as Non-Resident Alien or Race/Ethnicity Unknown; resulting figures can be compared to U.S. Census counts

	American Inc	dian or			African Ame	rican or			Native Hawai	iian or						Race/ Ethnicity	Grand
	Alaskan Na	ative	Asian		Black		Hispanic or	Latino	other Pacific Is	slander	White	2	Two or more	e races	Non-Resident Alien	Unknown	Total
All Community Colleges	102	0%	1,569	4%	6,537	17%	10,286	27%	55	0%	17,496	47%	1,469	4%	342	958	38,814
Asnuntuck	3	0%	51	4%	164	13%	158	12%	4	0%	832	65%	65	5%	2	25	1,304
Capital	6	0%	124	5%	949	38%	794	31%	1	0%	569	23%	79	3%	5	188	2,715
Gateway	16	0%	264	5%	1,420	24%	1,703	29%	11	0%	2,233	38%	184	3%	36	136	6,003
Housatonic	3	0%	118	3%	1,154	31%	1,374	37%	5	0%	980	26%	107	3%	8	72	3,821
Manchester	9	0%	246	6%	811	19%	945	22%	3	0%	2,169	50%	144	3%	19	102	4,448
Middlesex	4	0%	69	3%	199	10%	386	19%	3	0%	1,325	64%	84	4%	2	34	2,106
Naugatuck Valley	18	0%	157	3%	531	11%	1,471	31%	8	0%	2,372	49%	244	5%	136	146	5,083
Northwestern Connecticut	0	0%	16	1%	38	3%	197	16%	0	0%	922	77%	30	2%	2	23	1,228
Norwalk	9	0%	221	5%	695	16%	1,687	40%	12	0%	1,486	35%	106	3%	102	102	4,420
Quinebaug Valley	7	1%	21	2%	27	2%	139	12%	0	0%	903	79%	47	4%	0	17	1,161
Three Rivers	21	1%	141	5%	271	9%	606	20%	7	0%	1,840	59%	218	7%	9	47	3,160
Tunxis	6	0%	141	4%	278	8%	826	25%	1	0%	1,865	57%	161	5%	21	66	3,365

Fall 2021 Headcount Enrollment by Race/Ethnicity for Connecticut State Colleges & Universities

Percentages are calculated to EXCLUDE students categorized as Non-Resident Alien or Race/Ethnicity Unknown; resulting figures can be compared to U.S. Census counts

	American Inc	dian or			African Ame	rican or			Native Hawai	iian or						Race/ Ethnicity	Grand
	Alaskan Na	ative	Asian		Black		Hispanic or	Latino	other Pacific Is	slander	White	2	Two or more	races	Non-Resident Alien	Unknown	Total
All Community Colleges	88	0%	1,573	4%	6,249	17%	10,474	29%	59	0%	16,309	45%	1,300	4%	270	794	37,116
Asnuntuck	1	0%	44	3%	192	15%	206	16%	1	0%	805	62%	47	4%	0	30	1,326
Capital	5	0%	127	5%	887	37%	782	33%	3	0%	513	22%	67	3%	12	78	2,474
Gateway	9	0%	248	4%	1,311	24%	1,670	30%	10	0%	2,133	38%	180	3%	40	102	5,703
Housatonic	6	0%	108	3%	1,092	31%	1,313	37%	5	0%	878	25%	109	3%	10	83	3,604
Manchester	9	0%	275	6%	780	18%	1,068	24%	6	0%	2,081	48%	161	4%	11	103	4,494
Middlesex	1	0%	75	4%	183	9%	416	21%	1	0%	1,205	62%	67	3%	8	32	1,988
Naugatuck Valley	20	0%	185	4%	500	11%	1,586	34%	10	0%	2,171	47%	164	4%	40	128	4,804
Northwestern Connecticut	4	0%	25	2%	45	4%	181	16%	3	0%	816	74%	30	3%	6	18	1,128
Norwalk	7	0%	182	5%	669	17%	1,656	42%	8	0%	1,293	33%	95	2%	109	87	4,106
Quinebaug Valley	3	0%	21	2%	38	3%	155	14%	1	0%	840	76%	46	4%	1	26	1,131
Three Rivers	15	1%	144	5%	283	9%	571	19%	9	0%	1,789	60%	174	6%	7	46	3,038
Tunxis	. 8	0%	139	4%	269	8%	870	27%	2	0%	1,785	55%	160	5%	26	61	3,320

Appendix D: Fall 2020 to Spring 2021 and Fall 2021 to Spring 2022 Retention by Race/Ethnicity for CT Community Colleges

Fall 20 to Spr 21 Retention

Fall 20 to Spr 21 Retention*

				American Indian or		Black or African	Native Hawaiian or			Race and ethnicity	
Row Labels		Nonresident alien	Hispanic/Latino	Alaska Native	Asian	American	Other Pacific Isl	White	Two or more races	unknown	Grand Total
Asnuntuck			59%		50%	58%		76%	90%	100%	729
Capital		50%	63%	100%	79%	61%		64%	63%	71%	63%
Gateway		100%	62%	60%	67%	52%	50%	71%	59%	79%	63%
Housatonic		33%	55%	100%	56%	61%	0%	72%	65%	57%	61%
Manchester			68%	50%	83%	63%		73%	71%	55%	70%
Middlesex		100%	58%	100%	63%	69%		70%	68%	83%	67%
Naugatuck Valley		80%	60%	67%	80%	59%	0%	69%	68%	63%	65%
Northwestern CT			55%		50%	88%		67%	40%	100%	64%
Norwalk		83%	64%	0%	80%	59%	0%	64%	67%	47%	64%
Quinebaug Valley			62%	67%	100%	71%		66%	77%	100%	67%
Three Rivers			64%	60%	84%	69%	0%	64%	67%	67%	65%
Tunxis		0%	68%	100%	75%	65%		75%	64%	45%	71%
Grand Total	#DIV/0!	75%	62%	67%	75%	60%	14%	70%	67%	64%	66%

Fall 21 to Spr 22 Retention*

,			American Indian or		Black or African	Native Hawaiian or			Race and ethnicity	
Row Labels	Nonresident alien	Hispanic/Latino	Alaska Native	Asian	American	Other Pacific Isl	White	Two or more races	unknown	Grand Total
Asnuntuck		67%		70%	68%		82%	78%	40%	76%
Capital	100%	75%		86%	76%	100%	70%	83%	80%	76%
Gateway	67%	69%		93%	62%		78%	71%	67%	72%
Housatonic	100%	67%	100%	84%	70%	100%	65%	71%	100%	69%
Manchester		63%		73%	56%	100%	75%	66%	69%	68%
Middlesex	50%	73%		79%	61%		77%	83%	43%	74%
Naugatuck Valley	87%	72%	67%	86%	74%	100%	73%	74%	73%	74%
Northwestern		70%	100%	63%	60%	0%	74%	86%	50%	72%
Norwalk	75%	75%		80%	68%		73%	88%	69%	74%
Quinebaug Valley		70%		100%	67%		70%	62%	100%	71%
Three Rivers	100%	67%	80%	95%	68%	75%	72%	60%	71%	70%
Tunxis	90%	66%	100%	91%	61%	100%	77%	54%	78%	73%
Grand Total	81%	70%	85%	84%	66%	85%	75%	69%	71%	72%

Appendix D: 2020 and 2021 DFWI Rate by Race/Ethnicity for CT Community Colleges

DFWI Rate	Campus												
Year / Race-Ethnicity	MCC	NWCC	NCC	HCC	MxCC	CCC	NVCC	GCC	TxCC	TRCC	QVCC	ACC Gra	nd Total
2020	27%	27%	31%	34%	27%	26%	30%	30%	31%	31%	27%	24%	30%
Nonresident Alien	29%	0%	12%	23%	15%	50%	17%	22%	16%	7%	50%	29%	18%
Hispanic/Latino	33%	36%	35%	37%	32%	29%	35%	34%	37%	38%	31%	35%	35%
American Indian or Alaska Native	38%	0%	35%	42%	8%	33%	44%	40%	24%	57%	39%	36%	39%
Asian	22%	32%	23%	29%	17%	15%	24%	21%	26%	21%	13%	15%	22%
Black or African American	37%	34%	41%	39%	41%	31%	40%	40%	35%	35%	29%	32%	38%
Native Hawaiian or Other Pacific Islander	13%		43%	50%	20%	50%	32%	31%	15%	38%		0%	32%
White	22%	25%	26%	25%	24%	15%	25%	23%	28%	29%	27%	21%	25%
Two or more races	27%	43%	33%	40%	32%	28%	39%	30%	35%	32%	31%	28%	33%
Race and ethnicity unknown	17%	25%	24%	36%	30%	32%	26%	32%	33%	25%	15%	20%	27%
2021	31%	30%	33%	36%	26%	29%	33%	32%	33%	32%	30%	26%	32%
Nonresident Alien	22%	50%	22%	28%	22%	23%	11%	28%	18%	7%	0%		22%
Hispanic/Latino	37%	43%	36%	38%	33%	31%	37%	36%	40%	42%	36%	36%	37%
American Indian or Alaska Native	25%	50%	40%	43%	27%	48%	34%	43%	38%	43%	22%	0%	37%
Asian	23%	35%	31%	32%	21%	23%	25%	24%	24%	25%	21%	29%	25%
Black or African American	42%	44%	41%	39%	37%	34%	43%	40%	43%	41%	27%	36%	40%
Native Hawaiian or Other Pacific Islander	8%	75%	67%	50%	0%	43%	15%	11%	14%	17%	0%	0%	23%
White	25%	26%	28%	31%	22%	15%	29%	25%	28%	27%	29%	22%	26%
Two or more races	44%	34%	44%	42%	29%	42%	36%	30%	39%	40%	42%	27%	38%
Race and ethnicity unknown	32%	60%	25%	25%	28%	21%	30%	30%	34%	32%	18%	37%	29%
Grand Total	29%	29%	32%	35%	27%	28%	31%	31%	32%	31%	29%	25%	31%

Colleges 2021 Completions

	As	ian	Black or Afric	can-American	Hispanic	or Latino	Multipl	e Races	Wł	nite	Unknow	n/Other	Total
	Number	% Total	Number	% Total	Number	% Total	Number	% Total	Number	% Total	Number	% Total	Number
Asnuntuck	6	2%	37	12%	43	14%	28	9%	185	61%	6	2%	305
Capital	21	6%	102	28%	84	23%	23	6%	116	32%	14	4%	360
Gateway	42	6%	125	17%	171	24%	36	5%	346	48%	6	1%	726
Housatonic	22	5%	143	29%	179	37%	17	4%	122	25%	2	0%	485
Manchester	28	4%	93	13%	124	18%	49	7%	393	56%	21	3%	708
Middlesex	15	4%	26	7%	69	18%	24	6%	242	64%	4	1%	380
Naugatuck Valley	39	4%	71	8%	228	25%	43	5%	484	54%	36	4%	901
Northwestern	2	1%	4	2%	26	15%	2	1%	140	79%	3	2%	177
Norwalk	42	7%	73	11%	235	36%	19	3%	257	40%	19	3%	645
Quinebaug Valley	6	2%	6	2%	24	9%	18	7%	204	77%	6	2%	264
Three Rivers	18	4%	28	6%	73	16%	34	7%	288	63%	13	3%	454
Tunxis	13	2%	46	8%	139	24%	37	6%	333	57%	12	2%	580
TOTAL	254	4%	754	13%	1395	23%	330	6%	3110	52%	142	2%	5985

2022 Completions

•	As	sian	Black or Afri	can-American	Hispanic	or Latino	Multip	le Races	WI	nite	Unknov	/n/Other	Total
	Number	% Total	Number	% Total	Number	% Total	Number	% Total	Number	% Total	Number	% Total	Number
Asnuntuck	9	3%	30	10%	28	10%	18	6%	196	68%	7	2%	288
Capital	7	3%	92	36%	59	23%	13	5%	78	30%	10	4%	259
Gateway	44	6%	138	18%	193	25%	38	5%	334	44%	11	1%	758
Housatonic	10	2%	117	27%	162	37%	18	4%	127	29%		0%	434
Manchester	57	8%	88	12%	146	20%	20	3%	394	54%	24	3%	729
Middlesex	20	6%	26	8%	58	18%	20	6%	204	62%	3	1%	331
Naugatuck Valley	42	5%	65	8%	236	29%	26	3%	414	51%	31	4%	814
Northwestern	3	2%	4	2%	25	14%	4	2%	143	79%	2	1%	181
Norwalk	41	8%	61	12%	193	37%	19	4%	190	37%	14	3%	518
Quinebaug Valley	8	4%	4	2%	26	13%	7	3%	159	77%	3	1%	207
Three Rivers	26	7%	27	7%	49	13%	30	8%	253	65%	5	1%	390
Tunxis	26	4%	39	7%	128	22%	43	7%	345	59%	8	1%	589
TOTAL	293	5%	691	13%	1303	24%	256	5%	2837	52%	118	2%	5498

Appendix E: FY 19-28 Impact of Merger on Baseline Forecast

Baseline F	<u>orecast</u>	\$ millions									
		ACTUAL	ACTUAL	Estimated	Projected						
Revenue		FY2019	FY2020	FY2021	FY2022	FY2023	FY2024	FY2025	FY2026	FY2027	FY2028
	Tuition and Fees (Gross)	183.75	177.75	139.71	125.36	150.17	154.58	167.97	173.88	180.03	186.41
	State Appropriations (includes Dev.										
	Ed and OBF)	148.61	149.26	157.04	158.71	159.03	161.12	164.17	167.28	170.46	173.69
	State Approp RSA	0.00	0.00	0.00	15.01	108.33	23.61	23.61	23.61	23.61	23.61
	Fringe Benefits Paid by State	140.95	148.09	171.36	173.69	181.83	201.35	203.49	208.96	212.39	215.89
	All Other Revenue	3.02	1.00	4.95	3.19	3.62	3.04	3.04	3.04	3.04	3.04
	Less: Contra Revenue	(2.73)	(2.15)	(1.74)	(1.27)	(1.94)	(1.96)	(2.17)	(2.22)	(2.29)	(2.35)
	Total Revenue	473.61	473.95	471.32	474.69	601.04	541.75	560.11	574.55	587.24	600.29
Expenditu	ires										
	Wages and Salaries	250.35	253.46	254.34	260.03	278.08	271.24	271.24	271.24	271.24	271.24
	Fringe Benefits	169.37	170.82	179.52	190.47	201.35	219.84	222.54	225.37	228.35	231.47
	Institutional Aid and Waivers	20.48	19.70	22.23	16.78	19.89	22.01	25.65	26.52	27.43	28.38
	All Other Expenses (includes										
	utilities)	51.96	48.87	44.83	68.46	70.45	79.45	80.93	82.44	83.99	85.56
	Total Expenditures	492.17	492.85	500.92	535.75	569.78	592.53	600.36	605.57	611.00	616.64
Net Resul	ts from Operations	(18.56)	(18.90)	(29.60)	(61.06)	31.26	(50.78)	(40.25)	(31.02)	(23.76)	(16.35)
<u>PACT</u>		\$ millions									
		ACTUAL	ACTUAL	Estimated	Projected						
Revenue		FY2019	FY2020	FY2021	FY2022	FY2023	FY2024	FY2025	FY2026	FY2027	FY2028
	Tuition and Fees (Gross)	0.00	0.00	11.95	17.77	5.95	7.37	9.33	11.05	12.91	14.93
	State Appropriations (includes Dev. Ed and OBF)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	Fringe Benefits Paid by State	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

PACI		\$ millions										
		ACTUAL	ACTUAL	Estimated	Projected							
Revenue		FY2019	FY2020	FY2021	FY2022	FY2023	FY2024	FY2025	FY2026	FY2027	FY2028	
	Tuition and Fees (Gross)	0.00	0.00	11.95	17.77	5.95	7.37	9.33	11.05	12.91	14.93	
	State Appropriations (includes Dev.											
	Ed and OBF)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
	Fringe Benefits Paid by State	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
	All Other Revenue	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
	Less: Contra Revenue	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
	Total Revenue	0.00	0.00	11.95	17.77	5.95	7.37	9.33	11.05	12.91	14.93	
Expenditu	res											
	Wages and Salaries	0.00	0.00	0.15	0.15	0.15	0.15	0.15	0.15	0.15	0.15	
	Fringe Benefits	0.00	0.00	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	
	Institutional Aid and Waivers	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
	All Other Expenses (includes											
	utilities)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
	Total Expenditures	0.00	0.00	0.25	0.25	0.25	0.25	0.25	0.25	0.25	0.25	
Net Result	s from Operations	0.00	0.00	11.70	17.52	5.70	7.12	9.08	10.80	12.66	14.68	

Net Results from Operations

(0.46)

(1.70)

Appendix E: FY 19-28 Impact of Merger on Baseline Forecast

		ACTUAL	ACTUAL	Estimated	Draiosto	Drojected	Droinsted	Droineted	Drojected	Draineted	Projecte
Revenue		ACTUAL FY2019	ACTUAL FY2020	Estimated FY2021	Projected FY2022	Projected FY2023	Projected FY2024	Projected FY2025	Projected FY2026	Projected FY2027	Project FY20
icveniae	Tuition and Fees (Gross)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.0
	State Appropriations (includes Dev.	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.0
	Ed and OBF)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.0
	Ed and Obi j	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.0
	Fringe Benefits Paid by State	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.0
	All Other Revenue	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.0
	Less: Contra Revenue	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.0
	Total Revenue	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.0
xpenditu	ires										
	Wages and Salaries	(6.91)	(10.47)	(13.79)	(16.67)	(19.63)	0.00	0.00	0.00	0.00	0.0
	Fringe Benefits	(4.69)	(6.72)	(9.29)	(11.97)	(14.94)	0.00	0.00	0.00	0.00	0.0
	Institutional Aid and Waivers	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.0
	All Other Expenses (includes										
	utilities)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.0
	Total Expenditures	(11.60)	(17.18)	(23.09)	(28.65)	(34.57)	0.00	0.00	0.00	0.00	0.0
Net Resul	ts from Operations	11.60	17.18	23.09	28.65	34.57	0.00	0.00	0.00	0.00	0.0
Students	First: One College & Regions	\$ millions									
		ACTUAL	ACTUAL	Fasting as a d	Duntantant	D	Don't set and	During and	D!	Duntantant	Duri
Da		ACTUAL	ACTUAL	Estimated	Projected	Projected	Projected	Projected	Projected	Projected	Project
Revenue	Tuitian and Face (Cross)	FY2019	FY2020	FY2021	FY2022	FY2023	FY2024	FY2025	FY2026	FY2027	FY20
	Tuition and Fees (Gross)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.0
	State Appropriations (includes Dev.	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.0
	Ed and OBF)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.0
	Fringe Benefits Paid by State	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.0
	All Other Revenue	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.0
	Less: Contra Revenue	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.0
	Total Revenue	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.0
Expenditu	ires										
	Wages and Salaries	0.17	0.18	3.07	5.59	42.89	0.00	0.00	0.00	0.00	0.0
	Fringe Benefits	0.12	0.12	1.86	3.58	23.76	0.00	0.00	0.00	0.00	0.0
		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.0
	Institutional Aid and Waivers	0.00									
	Institutional Aid and Waivers All Other Expenses (includes	0.00									
		0.00	1.39	3.07	5.05	7.54	0.00	0.00	0.00	0.00	0.0

(7.99)

(14.22)

(74.19)

0.00

0.00

0.00

0.00

0.00

Students First: Advising	\$ millions									
	ACTUAL	ACTUAL	Estimated	Projected						
Revenue	FY2019	FY2020	FY2021	FY2022	FY2023	FY2024	FY2025	FY2026	FY2027	FY2028
Tuition and Fees (Gross)	0.00	0.00	0.00	0.00	4.76	9.78	18.96	19.47	19.99	20.53
State Appropriations	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Fringe Benefits Paid by State	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
All Other Revenue: HEERF	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Less: Contra Revenue	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Total Revenue	0.00	0.00	0.00	0.00	4.76	9.78	18.96	19.47	19.99	20.53
Transfers, Additional Funds & Commitments										
Use of State ARPA funds	0.00	0.00	0.00	6.50	5.00	8.00	0.00	0.00	0.00	0.00
HEERF Institutional	0.00	0.00	0.00	3.82	13.70	0.00	0.00	0.00	0.00	0.00
Total Transfers	0.00	0.00	0.00	10.32	18.69	8.00	0.00	0.00	0.00	0.00
Expenditures										
Wages and Salaries	0.00	0.00	0.00	0.00	0.00	5.53	9.98	9.98	9.98	9.98
Fringe Benefits	0.00	0.00	0.00	0.00	0.00	4.42	8.18	8.29	8.40	8.51
Institutional Aid and Waivers All Other Expenses (includes	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
utilities)	0.00	0.00	0.00	0.00	0.00	0.32	0.33	0.33	0.34	0.34
Total Expenditures	0.00	0.00	0.00	0.00	0.00	10.27	18.49	18.60	18.71	18.83
Restricted Expenditures										
Wages and Salaries	0.00	0.00	0.00	5.44	10.21	4.45	0.00	0.00	0.00	0.00
Fringe Benefits	0.00	0.00	0.00	4.35	8.17	3.56	0.00	0.00	0.00	0.00
Institutional Aid and Waivers All Other Expenses (includes	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
utilities)	0.00	0.00	0.00	0.53	0.32	0.00	0.00	0.00	0.00	0.00
Total Expenditures	0.00	0.00	0.00	10.32	18.69	8.00	0.00	0.00	0.00	0.00
Net Results from Operations	0.00	0.00	0.00	0.00	4.76	(0.50)	0.47	0.87	1.28	1.70

Appendix E: FY 19-28 Impact of Merger on Baseline Forecast

CT Commi	unity College 5-Year Projection	\$ millions									
		Actual	Actual	Estimated	Projected	Projected	Projected	Projected I	Projected	Projected	Projected
Revenue		FY2019	FY2020	FY2021	FY2022	FY2023	FY2024	FY2025	FY2026	FY2027	FY2028
	Tuition and Fees (Gross)	183.75	177.75	151.67	143.13	160.88	171.74	196.25	204.40	212.93	221.88
	State Appropriations (includes Dev.										
	Ed and OBF)	148.61	149.26	157.04	158.71	159.03	161.12	164.17	167.28	170.46	173.69
	State Approp: RSA	0.00	0.00	0.00	15.01	108.33	23.61	23.61	23.61	23.61	23.61
	Fringe Benefits Paid by State	140.95	148.09	171.36	173.69	181.83	201.35	203.49	208.96	212.39	215.89
	All Other Revenue	3.02	1.00	4.95	3.19	3.62	3.04	3.04	3.04	3.04	3.04
	Less: Contra Revenue	(2.73)	(2.15)	(1.74)	(1.27)	(1.94)	(1.96)	(2.17)	(2.22)	(2.29)	(2.35)
	Total Revenue	473.61	473.95	483.28	492.46	611.75	558.90	588.40	605.06	620.14	635.76
- "											
Expenditu		242.64	242.40	242.70	240.40	204 40	276.04	204.20	204.20	204.20	204.20
	Wages and Salaries	243.61	243.18	243.76	249.10	301.49	276.91	281.36	281.36	281.36	281.36
	Fringe Benefits	164.79 20.48	164.22 19.70	172.19 22.23	182.18	210.27	224.37 22.01	230.83	233.76 26.52	236.85	240.09
	Institutional Aid and Waivers	20.48	19.70	22.23	16.78	19.89	22.01	25.65	26.52	27.43	28.38
	All Other Expenses (includes	F2 42	F0 2C	47.00	72.54	77.00	70.77	04.26	02.70	04.22	05.00
	utilities) Total Expenditures	52.13 481.02	50.26 477.36	47.90 486.08	73.51 521.57	77.99 609.65	79.77 603.06	81.26 619.10	82.78 624.42	84.32 629.96	85.90 635.73
	Total Expenditures	481.02	4//.30	480.08	521.57	609.65	603.06	619.10	624.42	629.96	035./3
Addition t	o (Use of) Funds Before Transfers	(7.41)	(3.41)	(2.80)	(29.11)	2.10	(44.15)	(30.70)	(19.36)	(9.82)	0.03
Transfers,	Additional Funds & Commitments										
	Transfer In	15.90	19.34	32.65	59.96	20.46	0.00	0.00	0.00	0.00	0.00
	Transfer Out	(15.90)	(19.34)	(32.65)	(59.96)	(20.46)	0.00	0.00	0.00	0.00	0.00
	HEERF Institutional:Lost Revenue	0.00	0.00	35.57	32.29	0.00	0.00	0.00	0.00	0.00	0.00
	HEERF Institutional: Guided										
	Pathways	0.00	0.00	0.00	3.82	13.70	0.00	0.00	0.00	0.00	0.00
	State ARPA	0.00	0.00	0.00	11.37	7.43	8.00	0.00	0.00	0.00	0.00
	Total Transfers Etc	0.00	0.00	35.56	47.47	21.13	8.00	0.00	0.00	0.00	0.00
Restricted	Expenditures										
	Wages and Salaries	0.00	0.00	0.00	5.44	10.21	4.45	0.00	0.00	0.00	0.00
	Fringe Benefits	0.00	0.00	0.00	4.35	8.17	3.56	0.00	0.00	0.00	0.00
	Institutional Aid and Waivers	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	All Other Expenses (includes	0.00	0.00	3.30	0.00	0.00	0.00	0.00	0.00	0.00	0.50
	utilities)	0.00	0.00	0.00	0.53	0.32	0.00	0.00	0.00	0.00	0.00
	Total Expenditures	0.00	0.00	0.00	10.32	18.69	8.00	0.00	0.00	0.00	0.00
Net Result	ts from Operations	(7.41)	(3.41)	32.76	8.04	4.54	(44.15)	(30.70)	(19.36)	(9.82)	0.03

CT State Community College
September Progress Report

Appendix F: FY 23-28 Budget Assumptions

FY 23-28 Budget Assumptions

Revenue	FY 22 Estimated	FY 23 Budgeted	FY 24 Projected	FY 25 Projected	FY 26 Projected	FY 27 Projected	FY 28 Projected
State Appropriations:	Reflects actuals	Assumes 2%					
Block Grant	Reflects actuals	increase	increase	increase	increase	increase	increase
State Appropriations: Developmental Education; & Outcomes Based Funding	Reflects actuals	Reflects Actuals	Flat fund at FY 22 levels				
	Anticipated	Anticipated	Anticipated	Anticipated	Anticipated	Anticipated	Anticipated
	support for	support for	support for	support for	support for	support for	support for
State Appropriations:	General Fund	General Fund	General Fund	General Fund	General Fund	General Fund	General Fund
Reserve for Salary	portion of	portion of	portion of	portion of	portion of	portion of	portion of
Adjustment	collective	collective	collective	collective	collective	collective	collective
	bargaining	bargaining	bargaining	bargaining	bargaining	bargaining	bargaining
	increases	increases	increases	increases	increases	increases	increases
General Fund Fringe Benefits	Reflects actuals	Projects rates based on growth in individual fringe components					
Other Funds Fringe Benefits Paid by the State	Reflects actuals	Reflects Actuals	Flat fund at FY 22 levels				
Private Gifts, Grants,	Dofloato actual:	Dofloots Astroda	Flat fund at FY 22				
Contracts	Reflects actuals	Reflects Actuals	levels	levels	levels	levels	levels
		Assumes 2% of					
Contra Revenue	Reflects actuals	tuition & fee					
		revenue	revenue	revenue	revenue	revenue	revenue

CT State Community College
September Progress Report

Appendix F: FY 23-28 Budget Assumptions

FY 23-28 Budget Assumptions

Expenditures	FY 22 Estimated	FY 23 Budgeted	FY 24 Projected	FY 25 Projected	FY 26 Projected	FY 27 Projected	FY 28 Projected
Personnel Services	bargaining		Assumes 3rd year of collective bargaining increases	Annualizes collective bargaining increases	collective bargaining	Annualizes collective bargaining increases	Annualizes collective bargaining increases
Fringe Benefits	Reflects actuals	in individual	Projects rates based on growth in individual fringe components	Projects rates based on growth in individual fringe components	based on growth in individual fringe	based on growth in individual	Projects rates based on growth in individual fringe components
Other Expenses: Institutional Aid		Assumes 17% of tuition & fee revenue	Assumes 17% of tuition & fee revenue	Assumes 17% of tuition & fee revenue		Assumes 17% of tuition & fee revenue	Assumes 1% of tuition & fee revenue
Other Expenses: Waivers	Reflects actuals	Reflects Actuals	Flat fund at FY 22 levels	Flat fund at FY 22 levels	Flat fund at FY 22 levels	Flat fund at FY 22 levels	Flat fund at FY 22 levels
Other Expenses: Utilities	Reflects actuals	Reflects Actuals	Assumes 1% increase	Assumes 1% increase	Assumes 1% increase	Assumes 1% increase	Assumes 1% increase
Other Expenses: All Other	Reflects actuals	Reflects Actuals	Assumes 2% increase	Assumes 2% increase		Assumes 2% increase	Assumes 2% increase

Appendix G: Strategic Plan Draft May 31, 2022



Introduction

The leadership of Connecticut State Community College (CT State) is pleased to share this first complete draft of its inaugural Strategic Plan with the Board of Regents, the institutions of the Connecticut State Community Colleges and University community, our students and communities, and our partners and other stakeholders.

The process of developing the Strategic Plan began in earnest in Spring 2021 with the formation of the CT State Executive Strategic Planning Council. The Council used the strategic plans of the twelve Connecticut Community colleges and CSCU as the basis of developing the Strategic Plan, but geared its deliberations, discussions—and even debates—to answering the question of what were the critical goals, activities, and outcomes necessary to begin the operations of new institution.

The Strategic Plan for CT State is not designed to be the operational plan for the college. Every unit, every department, every office, and every individual will still need to organize themselves and their work in CT State to fulfill our mission. We are also aware that there were numerous plans already developed and work that is underway. Ultimately, we will need to develop a comprehensive set of planning, operational, and assessment processes that will be aligned with the Strategic Plan.

The inclusiveness of this process cannot be overstated or underestimated. More than 50 people have served on the Council, and membership consisted of faculty, staff, and administrators, with representatives from all the campuses and CT State. Importantly, students have also served as council members. We are thankful to all the Council members, as well as to all the individuals who provided feedback to council members. We want to also express our deep appreciation to the Faculty Advisory Council to the Board of Regents, who provided honest and earnest feedback during the development of the plan. Each time we engaged the FAC, we got useful feedback from them, and the Council subsequently incorporated their comments into our planning work.

Although there is consensus on numerous critical components, we acknowledge that CT State is still in development. Consequently, the Strategic Plan will need ongoing review and continued development. We decided to make the timeframe for this plan relatively short, through 2025, in recognition of the fact that our context, challenges, and opportunities are changing rapidly. In addition, and perhaps more importantly, we wanted to hold ourselves to revisiting our Strategic Plan sooner rather than later, and to use it as an opportunity to deepen engagement between the constituents and stakeholders of our college, and to harness all our perspectives and experiences to chart the way forward.

We look forward to your perspective and feedback.

Appendix G: Strategic Plan Draft May 31, 2022

Background and Process

The Connecticut Board of Regents for Higher Education (BOR) and the Connecticut State Colleges and Universities (CSCU) administration submitted the first substantive change proposal to our accreditor in April 2018. Through leadership and organizational changes and in the face of a once in-a-lifetime pandemic, the nascent Connecticut State Community College (CT State) worked diligently to stand up a single institution that meets the needs of students, is efficient through leveraging economies of scale, and is on a pathway to fiscal sustainability.

In Spring 2021, the CT State Executive Strategic Planning Council (ESPC) was formed to develop a strategic plan for the single college. Composed of 50 individuals representing constituents (faculty, staff, students, and external stakeholders) from 11 of the 12 colleges, the ESPC developed a plan to implement and assess the plan's goals and objectives and gather feedback from all constituencies. Initially, the 11 priority areas that were identified in Spring 2021 focused on the following: excellence, mobility, accessibility, orientation, support, user-friendliness, common core, transferability, workforce development, efficiency, and savings.

In January 2022, an ESPC sub-committee consolidated the 11 priorities into three meta-priorities: effectiveness, equity, and community. A parallel subcommittee elucidated the values that CT State should embody. In Spring 2022, the sub-committees worked to incorporate the plans, goals, and benchmarks of major college-wide initiatives.

The work below is the product of the labor of the ESPC and its subcommittees. The plan identifies major goals and reflects the meta-priorities identified by the ESPC. Priorities are derived from the ongoing work of CT State's many initiatives. Benchmarks are designed to measure the single college's progress towards reaching our major goals, executing our priorities, and realizing our values.

The whole of this document represents the hard work of the members of the Executive Strategic Planning Council:

Kimberly Dragan

Tracy Ariel
Robin Avant
Carrie Bernier
Mary Bidwell
Caitlin Boger-Hawkins
Travis Brown
William (Terry) Brown, Co-Chair
Kellie Byrd-Danso
Lisa Calabrese
Michelle Coach
Thomas Coley
Richard Coutant
Claudia Cupe
Joseph Danajovits

Jaylen Daniels

Alfredo DiMauro Jr

Lisa Dresdner
Jill Flanigan
Teresa Foley
Sarah Gager
Coleen Joi Gaydowen
Lacey Hall
Sara Hanson
Susan Houlihan
Karen Hynick
Kimberly James
Brian Kennedy
David Levinson
Carrie McGee-Yurof
Amanda MacTaggart
Qing Mack

Kim McGinnis
Tanya Millner, Past Chair
Alese Mulvihill
Kaylee Naumowicz
David Nielsen
Antonia Oglesby
Victoria Orifice
Mario Pierce
Michael Rooke
Lawrence Salay
Angelo Simoni Jr
Dwayne Smith
Timothy St. James
Robert Steinmetz III
Kristina Testa-Buzzee

JD Mathewson, Co-Chair

CT-State Strategic Plan DRAFT, May 2022 3

Appendix G: Strategic Plan Draft May 31, 2022

Vincent Tong

Debra Zavatkay

Mission and Vision

CSCU Vision

The Connecticut State Colleges & Universities will continually increase the number of students completing personally and professionally rewarding academic programs.

CSCU Mission

The Connecticut State Colleges & Universities (CSCU) contribute to the creation of knowledge and the economic growth of the state of Connecticut by providing affordable, innovative, and rigorous programs. Our learning environments transform students and facilitate an ever-increasing number of individuals to achieve their personal and career goals.

CT State Mission

The Connecticut State Community College provides access to academically rigorous and innovative education and training focused on student success. The College supports excellence in teaching and learning, makes data-informed decisions, promotes equity, and advances positive change for the students, communities, and industries it serves

CT State Vision

The Connecticut State Community College will be recognized for exceptional student success, educational leadership, and transformative collaboration with business and industry, government, educational, and key stakeholders while advancing diverse opportunities for Connecticut's citizens and communities.

CT State Equity Statement

Equity is the removal and reduction of barriers that negatively impact student success within structures, policies and practices and ensuring that students receive targeted resources and supports to achieve their academic, professional, and personal goals. Equity is achieved by identifying and intentionally addressing structural racism, systemic poverty, and other forms of marginalization, upholding the expectation that administrators, faculty and staff act as anti- racist institutional change agents.

CT State Community College commits to bold and disruptive change by actively identifying, naming, and dismantling structural racism, systemic poverty, and other barriers, establishing equitable and anti-racist policies and practices, and empowering students, faculty, staff, and administrators to advance racial, social, and economic justice.

Our core collective responsibility is to continuously assess practices and policies and transform the world we live in by eliminating inequities.

CT State Institutional Values

The CT State Strategic Plan is informed by the CSCU and CT State missions and visions, CT State's equity pillars and these seven institutional values:

Appendix G: Strategic Plan Draft May 31, 2022

Teaching, Learning, Education and Training

We believe in the power of education and teaching to empower our students, our communities, and our organizations to create, fulfill and transform. We are committed to the enterprise of teaching and the process of learning, and to organizing ourselves and allocating our institutional and professional resources to deploying the most effective and relevant academic program, the most engaging teaching pedagogy, and the most impactful professional and organizational development of which we are capable.

Service and the Holistic Development of our Students and Communities

Our teaching, education, training and supports of our students are acts of service to them, for their personal, family, social and professional/career benefit. Their educational and human needs and the impact of our decisions on them are our first and primary considerations. We remain mindful that our students are whole human beings, and that authentic education requires service and support beyond the classroom. We are committed to organizing ourselves and allocating our institutional and professional resources to serve our students individually and to serve our surrounding communities toward the greater and collective good.

Equity

Equity is achieved by identifying and intentionally addressing structural racism, systemic poverty, and other forms of marginalization, upholding the expectation that administrators, faculty and staff act as anti-racist institutional change agents. Connecticut State Community College commits to bold and disruptive change by actively: identifying, naming, and dismantling structural racism, systemic poverty, and other barriers; establishing equitable and antiracist policies and practices; and empowering students, faculty, staff, and administrators to advance racial, social, and economic justice.

Integrity

Integrity is central to us fulfilling our mission of education, service, and equity, and we are committed to honesty and authenticity in all our work, to open and transparent communication, to resisting corruption, to the faithful discharge of our respective responsibilities and to adherence to our principles across our campuses and communities.

Mutual Respect

Every member of the Connecticut State Community College community has their own unique history, goals, experiences, and perspectives. We commit to taking the time to consider the things we share and the ways in which we differ from each other, to listening carefully and deeply to our students and colleagues, and to treating each other in ways that affirm and validate the humanity of every member of the college community and cultivates a safe and welcoming environment conducive to transformative teaching, learning and service.

Shared Governance

Shared governance reflects our reality that the collective effort of the college community is required to serve our students, communities, and stakeholders effectively, affirms the mutual respect expected of every member of our college community, and validates the importance, necessity, and inherent value of inclusive decision-making. As an institution, we commit to the spirit, structures, and processes of shared

Appendix G: Strategic Plan Draft May 31, 2022

governance to effectively harness the collective talents and transformative power of our college community.

Stewardship, Effectiveness and Accountability

Connecticut State Community College represents an incalculable investment by our fellow-citizens and communities, businesses and employers, the governments of the State of Connecticut and the United States of America, and by our students themselves. Out of respect for our constituents and stakeholders, we commit to making the wisest and most impactful use of all the resources entrusted to us, whatever form they take. We commit to holding ourselves accountable for the decisions we make and actions we take in service of our mission and goals, and to relentlessly seeking out better and more effective ways to accomplish our work.

Major Goals: Effectiveness, Equity and Community

To actualize the above values, CT State resolves to achieve three major goals, defined by their attendant institutional priorities and measured by objective benchmarks.

Goal I: Providing an effective, exceptional, affordable educational experience

CT State commits to improving user-friendliness and universal access for enrollment, financial aid, and registration processes.

CT State will strive to implement all Guided Pathways initiatives, included but not limited to Alignment and Completion of Math and English (ACME) and Guided Pathways Advising to maximize the probability that each Connecticut State Community College student will enter and complete gateway, college-level, transferable coursework in English and mathematics, and that every student has an advisor who is an advocate and champion to provide support from start to finish.

CT State will aim to align all vital licensures, accreditations, and transfer articulation agreements as part of the transition to a single college or submit a plan for achieving this goal by the end of the strategic planning period. CT State will also explore and improve credit transferability to institutions outside the CSCU system. CT State will continue to engage with relevant advisory boards (in compliance with specialized accreditation). CT State will establish reverse transfer programs to allow students who face barriers in obtaining a baccalaureate degree to earn an associate degree through CT State.

CT State continue the development of the CT State website, catalog, and student handbook. CT State will transition to a single-college educational resource and planning system (Banner), and standardize and integrate software titles for student learning, assessment management, student information systems and related tools.

CT State will continue to align all credit programs across the 12 campuses, pursuing rigorous program assessment, review, and improvement. CT State also commits to build a bridge between credit and non-credit programming, including a non-credit to credit pipeline and improve data collection practices and standards for continuing education. CT State will also continue coordination of representation and relationships with the Governor's Workforce Council, Workforce Development Board, and other key business entities.

The following benchmarks will measure CT State's progress towards providing an exceptional, affordable educational experience by AY2425:

- Achieving a student-to-advisor ratio of 250:1
- Improvement in rates of passage in first-year Math and English (Guided Pathways KPIs 4, 5 and 6) by 25% relative to Fall 2020
- At least one percentage point improvement in student success rate (graduation rates plus fouryear transfer-out rates) without a decline in either transfer-out or graduation rate
- Increase the headcount of credit-level adult learners in the CT State student population by three percentage points relative to Fall 2020
- All extant transfer articulation agreements are preserved, consolidated, or expanded
- Successful adoption of accelerated learning schedules for some programs at all 12 campuses
- All twelve campuses remain open and operating with no plans to close locations
- All departments and campuses at CT State have aligned their own strategic plans with the single college's strategic plan in the realm of educational experience, including, but not limited to:
 - Enrollment Management & Student Affairs and Academic Affairs setting goals to improve user-friendliness and universal access for enrollment, financial aid, and registration processes
 - Academic Affairs and Enrollment Management & Student Affairs will set goals for alignment of all transfer articulation agreements and relevant external agreements
 - Academic Affairs and Enrollment Management & Student Affairs will set goals to effectuate a reverse transfer program
 - Workforce Development will set goals for building a bridge from non-credit to credit programs and aligning external agreements in all regions.

Goal II: Achieving Equity in Student Outcomes and Workforce Cultural Representation

The central aim of CT State is to address systemic inequities, both between students, faculty, and staff of different socioeconomic backgrounds and between institutions.

CT State will broaden and deepen commitment to civic education, diversity, pluralism, anti-racism, and democratic citizenship education in all facets of CT State and with specific respect to curriculum, empowering students to engage in, operate within, and effect positive change in our multicultural democratic republic.

CT State is committed to using equity as a lens when examining policies, budget priorities, and academic programming. CT State will continue building a data-informed student success and equity framework.

CT State commits to investing in the expertise of our faculty and staff through ongoing professional development including universal design training, BIPOC training, equity training and implicit bias training, expanding, and deepening professional mentorship and faculty and staff development programs.

The ACME placement policy commits CT State to ensuring that all policies, practices, and procedures related to placement and student success in gateway English and mathematics courses are designed to

be anti-racist, eliminate structural inequities, recognize, and address implicit bias, and promote equitable course completion.

CT state will offer wraparound services and provide other resources to address household, transportation, and food insecurity at all main campuses.

CT State will expand outreach, recruitment, and services to non-traditional and/or underserved populations, including but not limited to the incarcerated and post-incarcerated, regarding opportunities in both non-credit and credit bearing certificate and degree programs.

CT State will reduce financial friction throughout the student experience by reducing or eliminating small payments that act as barriers to basic participation in the college experience from application through completion.

The following benchmarks will measure CT State's progress towards equity by AY2425:

- Narrow student success gaps between White students and Black, Hispanic/Latino and non-White student populations for passage of first-year English and Math (Guided Pathways KPIs 4, 5 and 6) by 50% relative to Fall 2020.
- Narrow gaps between White students and Black, Hispanic/Latino and non-White student
 populations in student success rate (graduation rates plus four-year transfer-out rates) by at
 least one percentage point relative to Fall 2020 without declines in either transfer-out or
 graduation rates.
- Improve representation of Black, Hispanic/Latino and non-White populations overall in our faculty and staff populations relative to FY2021 by at least one percentage point.
- All departments and campuses at CT State have aligned their own strategic plans with the single college's strategic plan in the realm of equity, including, but not limited to:
 - Academic Affairs, Enrollment Management & Student Affairs and Finance will set specific equity goals in their respective plans
 - Academic Affairs, Human Resources and Diversity, Equity and Inclusion will develop plans to implement universal design training, BIPOC training, equity training and implicit bias training via faculty and staff development programs and set attendant goals
 - Enrollment Management & Student Affairs will plan to offer wraparound services at all main campuses to address insecurities that hinder student success and set attendant goals
 - Academic Affairs will detail plans to improve learning opportunities for the incarcerated and post-incarcerated
 - Enrollment Management & Student Affairs will identify examples of financial barriers to completion over the course of the entire student career from admission to graduation or transfer-out and detail plans to eliminate said barriers, setting attendant goals
 - Academic Affairs will review the general education curriculum with respect to its capacity to provide civic and multicultural education to prepare students to survive, thrive and active participants in and leaders of a multicultural democratic republic, and make recommendations to improve this practice by the end of the strategic planning period.

Goal III: Stronger Internal Community and External Community Relationships

CT State commits to building and growing a community of mutual respect that meets the needs of its local constituents. CT State will deepen bonds between the single college, students, faculty, foundations, and local external constituencies.

CT State commits to ensuring the continuance of shared governance structures in the transition to a single college.

CT State commits to working with all campus foundations to maintain connections to local constituencies and ensure local communities continue to support students on campus.

CT State will ensure all administrative and student support services under the single college are sensitive to the needs of the local campus community.

CT State will expand personal enrichment and lifelong learning programs, deepen K12 relationships, College Career Pathways, dual enrollment, and early college programs, and identify new funding opportunities related to these programs.

CT State will implement cooperative/work-based learning programs and opportunities as well as expand and deepen relationships between industry, job market, and areas of study.

The following benchmarks will measure CT State's progress towards stronger internal community and external community relationships by AY2425:

- Implementation of the CT State Shared Governance plan
- Full availability of all administrative, career, and student support services at main campus locations.
- Professional development services rolled out for entire CT State faculty and staff population.
- Review of all clinical in-service partnerships and continuation of all partnerships deemed academically necessary.
- All consortium agreements and contractual arrangements will be rewritten to name the new college as CT State prior to July 1, 2023. All agreements will be reviewed to ensure consistency with other similar arrangements in other parts of the state.
- Alignment across the CT State campuses of the personal enrichment and lifelong learning programs.
- All departments and campuses at CT State have aligned their own strategic plans with the single college's strategic plan in the realm of community connections, including, but not limited to:
 - All campuses and relevant departments develop strategic plans with goals and benchmarks for continuing relationships with local foundations
 - Enrollment Management & Student Affairs will set goals and benchmarks for providing the broadest possible range of wraparound services to address student insecurities and outline priorities to ensure services are sensitive to the needs of local communities
 - Workforce Development will plan for continuation and expansion of K12 relationships,
 College Career Pathways, dual enrollment, early college programs, lifelong learning, and personal enrichment programs and set relevant benchmarks in all regions

 Academic Affairs, Enrollment Management and Workforce Development will plan and set benchmarks for deepening relationships between industry, job market, and areas of study in all regions

The Near and Long Term

The Strategic Plan, upon adoption, remains in effect through the end of the 2024-2025 Academic Year. At the conclusion of the 2022-2023 and 2023-2024 Academic Years, the Office of Institutional Effectiveness and Planning under Academic Affairs will collect data on progress towards benchmarks and issue a report to the CT State cabinet on said progress.

This is a transitional strategic plan, appropriate for standing up a new institution born from an unprecedented merger. Nearing the conclusion of this plan's interval on June 30, 2025, the Executive Strategic Planning council will reconvene to develop and approve a long-range plan that takes CT State through 2030.

CT State Community College September Progress Report

Institutional Transformation Assessment (ITA)

June 13, 2022

11:00 - 11:30

- Welcome and Greetings
- Key questions
 - O What is our definition of student success?
 - o How do we break the boxes we put students into?

11:30 - 12:30

• ITA Overview, Review of Data, and Emerging Themes/Patterns

12:30 - 1:15

Lunch

1:15 - 1:45

- Overview of Draft CT State Strategic Plan
 - o Brief history of development
 - Draft goals, institutional priorities (objectives), and benchmarks
 - Future Activity:
 - How would the CT State "Institutional Priorities" be translated into measurable objectives?
 - How would the identified benchmarks map to the objectives?
 - Key question What gaps exist in the draft CT State Strategic Plan?

1:45 - 2:45

Small Group Activity - How do we break the boxes we put students into?

2:45 - 3:15

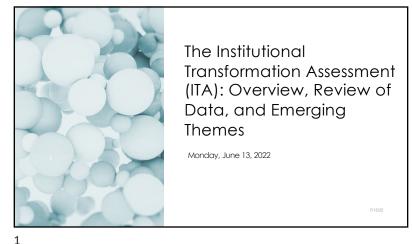
• Small Group Report Out

3:15 - 3:45

Group Discussion - What is our definition of student success?

3:45 - 4:00

Closing Remarks & ITA Group Exit Survey



Overview:

The surveys cover 11 topics in three categories:

Category I: Operational Capacities – IT, Policy, IR, Leadership & Culture, State Policy, and Strategic Finance

Category II: Solutions – Advising, Developmental Education, Digital Learning, and Emergency Aid

Category III: Pathways – Does CT State systematically define pathways for students to follow and does it help them choose and map a pathway to meeting their goals?

Τ

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Questions to consider...
 Who responded to the survey? Is there broad representation from the campuses?
 What does our overall score card look like?
 Using the standard of statistical significance, how do the responses of the Leadership (LT) and Student Success (SST) Teams differ?
 Using the standard of statistical significance, how do the responses of Student-Facing (SF) and Non-Student Facing (NSF) groups differ?
 How do our responses compare to the ITA pilot study sample?
 What are the over-arching themes in the results?

Applying ITA Results to CT State Institutional Goals and Objectives: Four Emerging Themes

• Method – keyword repetitions

• Four themes:

• Theme #1: Communication -Including sharing information with key stakeholder and establishing clear definitions and expectations.

• Theme #2: Technology -Including information technologies, online learning, and data collection and usage

• Theme #3: Student Support - Including advising, academic support, wrap around services, learning opportunities, and equity issues

• Theme #4: Professional Development - Including faculty and staff training and creating a culture of inquiry

4

Appendix J: Joint Council Data Governance Domains

Data Standard

Connecticut State Community College

JCDG Standard Number: JCDG - 002

Adoption Status: Proposed

Adoption Date:

Title: Establishment of Data Governance Domains

Rationale

As explicitly acknowledged in the President's initial charge, the scope of the Joint Council for Data Governance is too large for expertise in all matters to be effectively concentrated within its membership. To make good decisions, the Council will need to engage teams of subject-matter experts, technical practitioners, and large segments of the population of business users.

To reduce time lost and effort necessary to assemble and disperse these teams on an *ad hoc* basis, the Joint Council is establishing standing Data Governance Domain teams (Domains), each to serve as the locus of action for decision-making and accountability with respect to the scope of products and source data associated with its related collection of business functions.

Definitions

Domain

A data governance domain is a collection of inextricably related business capabilities that comprise a unit for the sake of governance of associated data products and source data, as chartered by a binding vote of the Joint Council. The domain is most often (but not always) managed by staff within a single organizational unit.

Upon charter by the Joint Council, a domain team is assembled to define a scope, to inventory in-scope products and contributing source data, and to conduct governance activities on behalf of the Joint Council.

Source Data (Application Data)

Source data is any collection of data resulting from business activity or data used to configure, control, categorize or otherwise

be combined into another data artifact (product). Most business applications create and manage source data stored to perform its core business function. Some source data may be maintained outside of any formal business application (spreadsheets, flat files, logs, etc.).

Data Product

A data product is any data artifact (databases, files, archives, transmissions) produced through actions and creative efforts of staff. Examples of products include reports, frozen data, extracts, dashboards, integration files, *et al*.

Standard/Policy

The Joint Council establishes Data Governance Domains to act on its behalf to specify, document, safeguard and promote the use of data products and underlying source data.

Role of the Joint Council

The Joint Council charters a domain by naming a scope and assigning a Product Owner and Technical Lead to initiate and sustain data governance activity under a named scope.

Domain Activities

Domain activities will include:

- developing and maintaining a constrained and coherent scope of activity
- 2. specifying the composition and behavior of data products
- 3. certifying quality of data products
- 4. approving changes to data products
- 5. granting or revoking access to data products
- engaging stakeholders to ensure that products meet their needs
- 7. other activities deemed necessary by the Joint Council

Data Governance Domain Roles

<u>Product Owner</u>: The Product Owner role is a business subject matter expert designated by the Joint Council to lead domain activity and authoritatively respond to stakeholders regarding all data products within the scope of the data domain.

Governance duties of the product owner include:

- maintaining a working definition of the Domain's scope of action,
- 2. publishing a list of products within the Domain's scope

- 3. documenting definitions and lineage for all public-facing elements in data products
- 4. classifying data products for privacy and security treatment
- 5. prioritizing work done under the data domain
- 6. specifying data products
- 7. promoting data and governance standards adopted by the Joint Council
- 8. engaging users of in-scope data (Stakeholders) to ensure that business needs are being met
- 9. advocating for resources to deliver on stakeholder needs

<u>Technical Lead</u>: The Technical Lead role is an information technology or institutional research expert designated by the Joint Council to lead the technical implementation of decisions made by the Product Owner in accordance with standards approved by the Joint Council.

Governance duties of the technical lead include:

- providing technical guidance to the Product Owners
- 2. delivering data products according to priorities and specifications set by the Product Owner
- engaging technical staff to ensure that domain needs are met
- 4. ensuring the security and privacy of in-scope data
- 5. implementing standards adopted by the Joint Council

<u>Supporting Team Member</u>: A supporting team member is either a subject-matter expert or technical expert who contributes work to data products under the domain scope.

Supporting team member responsibilities include:

- gathering information and providing advice to domain leaders to facilitate decisions
- 2. arranging and conducting quality assurance on data products
- providing administrative support for the domain's documentation and communication activities

<u>Stakeholder Team Member</u>: A stakeholder member of the team is an external user of domain data products invited for consultation on the direction of the domain.

Stakeholder team members have the privilege of:

1. advocating for priorities with the Product Owner

- 2. participating in team deliberations with respect to domain priorities
- 3. contributing to product specifications
- 4. evaluating data products for fitness during quality assurance
- 5. evaluating and contributing to documentation for accessibility, clarity, and completeness

Connecticut State Community College Job Description Senior Director of Institutional Research

Salary Level: CCP 21 Date Approved/Revised:

Position Purpose

The Senior Director of Institutional Research performs managerial, organizational, and supervisory oversight of complex and comprehensive analyses of information, including but not limited to, student demographics, student academic histories, course offerings, institutional effectiveness, and alumni career outcomes, to provide guidance to faculty, staff, and administrators on the effectiveness of Connecticut State Community College's (CT State's) and local campuses' strategic direction.

The Senior Director will employ advanced data transformation techniques, qualitative survey data and statistical methods to collect, analyze, and interpret a wide array of information to provide planning and decision support to CT State administrators on strategic planning and evaluation. A significant portion of the position's scope of work involves reporting institutional compliance to external agencies and doing mandatory reporting for state and federal agencies. As leader of an Institutional Effectiveness and Planning functional team, the Senior Director will perform institutional research for all CT State campuses and offices, the CSCU System Office, and external constituencies as needed, including but not limited to administrators and faculty, while maintaining appropriate procedures for ensuring subject privacy and data security. The Senior Director also acts as the liaison for requests from their assigned region and/or primary campus(es).

Supervisory and Other Relationships

The Senior Director of Institutional Research works under the direction of the Associate Vice President of Institutional Effectiveness and has substantial interaction with either a Regional President and/or the Campus CEO(s) and other administrators of the campus(es) and region to which s/he is assigned.

The position may supervise or lead campus support staff and is required to supervise a CT State Institutional Effectiveness and Planning functional team. The position is required to have extensive cooperative and collaborative relationships with regional staff, CT State faculty, students, and staff. The incumbent is expected to serve CT State constituencies on behalf of the Office of Institutional Effectiveness and Planning and to collaborate with various departments across CT State (e.g., academics, student services, continuing education, etc.) in support of student success.

Examples of Duties:

The Senior Director of Institutional Research is accountable for overseeing and performing complex and comprehensive analyses of information regarding their assigned functional area to afford useful and reliable guidance to CT State policymakers on effectiveness and future strategic direction through performance in one of these essential functional areas:

- Data Product Creation and Management;
- Mandatory State and Federal Reporting;
- Policy Analysis;
- Student Success and Planning

The following examples of duties and accountabilities illustrate the general range of tasks assigned to the position but are not intended to define the limits of required duties. Other essential duties may be assigned consistent with the general scope of the position.

- Data collection and analysis: The Senior Director of Institutional Research is accountable for gathering, analyzing, and interpreting information needed to assist regional and college-wide administrators in providing strategic direction. This accountability includes such essential tasks as:
 - Querying database management systems, developing spreadsheets or/and other structured data products, and application of computerized statistical systems;
 - o Determining the source and nature of needed information;
 - o Developing and implementing effective survey and data collection techniques;
 - o Conducting surveys and other data gathering efforts;
 - o Conducting complex statistical analyses of data;
 - o Interpreting data for meaning and direction on future courses of action.
- Information management: The Senior Director of Institutional Research is accountable for developing a comprehensive body of data which can be accessed readily to provide critical information for regional and college-wide policymakers. This accountability includes such essential tasks as:
 - O Designing and developing useful and reliable data bases that can be shared across campuses;
 - O Developing computer-based methods of storing and retrieving such data, including safeguarding the security of the data; this involves the use of complex management information systems;
 - Preparing reports of data on a wide variety of subject areas in formats useful to decision makers and in ample time for critical decisions.
- Strategic planning and guidance: The Senior Director of Institutional Research is accountable for providing effective assistance to regional and college-wide policymakers by applying research and statistical methodologies to guide future directions and decision making. This accountability includes such essential tasks as:
 - o Analyzing trends and impact of data on regional and CT State strategy
 - o Developing and recommending research-based strategies for regional administrators.

Professional Participation and Development

In addition to the duties listed above, the Senior Director is also responsible for managing and resolving ad hoc requests for information from their Regional President, campus CEO(s) or other regional and campus constituencies. This work may involve the following additional accountabilities:

- Determining the source and nature of requested information;
- Receiving and delivering requests in a professional and service-oriented manner;
- Leveraging regional and institution-specific data and history to provide snapshots of regional and/or campus data.

The position is required to supervise Campus Directors of Institutional Research and Campus Research Specialists assigned to their functional team.

The incumbent is required to maintain currency in the position's required fields of professional expertise and competencies including required computer skills. The incumbent is required to maintain complete confidentiality of student records and other materials of a confidential nature.

Minimum Qualifications

Incumbents are required to have demonstrated advanced knowledge, experience, and/or demonstrated abilities in the following areas:

- Collecting, analyzing and applying data to policy recommendations;
- Statistical analysis methods and techniques;
- Database management systems, spreadsheet development and application of computerized statistical systems;
- Knowledge of and experience with research design, statistical techniques, and use of current information technology, including educational resource and planning software (e.g. Banner) and statistical analysis tools (e.g. SPSS, Stata, and/or R).
- Strong information technology literacy or data science skills;
- Strategic planning;
- Effective oral and written communication;
- A history of providing service and support of client or customer needs;
- A history of supervision and/or management of other employees engaged in research tasks.

These skills and abilities typically are acquired through a combination of education, training and experience which would include a Master's degree in an appropriately related field together with at least four years of experience applying those disciplines in a field related to educational or institutional planning; or a combination of education, training and experience which would lead to the competencies required for successful performance of the position's essential duties.

Work Environment

Incumbents will typically perform their work in offices on the premises of their assigned campus, though limited telework options may be available. The work involves extensive use of computers, but does not normally involve any significant physical effort. Reasonable accommodation will be made for incumbents and candidates with physical limitations. Incumbents may be expected to travel between campuses and to the administrative offices to attend meetings, collaborate on projects, and provide general support to campuses.

CT State Community College
Appendix K: Institutional Research
Job Descriptions



Connecticut State Community College Job Description Campus Director of Institutional Research

Salary Level: CCP 19 Date Approved/Revised:

Position Purpose

The Campus Director of Institutional Research performs complex and comprehensive analyses of information about such subject areas as applicant and student demographics, student academic histories, course offerings, institutional effectiveness, and alumni career outcomes to provide guidance to faculty, staff, and administrators on the effectiveness of Connecticut State Community College's (CT State's) and local campuses' strategic direction.

The Campus Director will employ advanced data transformation techniques, qualitative survey data and statistical methods to collect, analyze and interpret a wide array of information to provide planning and decision support to CT State administrators on strategic planning and evaluation. A significant portion of the position's scope of work involves reporting institutional compliance to external agencies and doing mandatory reporting for State and Federal agencies. As a member of an Institutional Effectiveness and Planning functional team, the Campus Director will manage data requests at their home campus(es) and perform institutional research for other CT State campuses and offices, the CSCU System Office, and external constituencies as needed while maintaining appropriate procedures for ensuring subject privacy and data security.

The Campus Director also plays a critical role in supporting CT State in its efforts to govern the production, distribution and access to data and the democratization of institutional research to various college constituencies.

Supervisory and Other Relationships

The Campus Director of Institutional Research works under the direction of a CT State Senior Director of Institutional Research as designated by the CT State Associate Vice President of Institutional Effectiveness and Planning. The Campus Director will also maintain a close service relationship with Campus Chief Executive Officers and other administrators of the campus(es) to which they are assigned. Depending on location and size of assigned campus(es), the incumbent may cover multiple campuses.

The position may supervise or lead campus support staff and work collaboratively with other IR colleagues through the CT State Institutional Effectiveness and Planning functional teams. The position is required to have extensive cooperative and collaborative relationships with faculty, students, staff, and with other professionals at CT State offices and campuses. The incumbent is expected to serve CT State constituencies on behalf of the Office of Institutional Effectiveness and Planning and to collaborate with various departments across CT State (e.g., academics, student services, continuing education, etc.) in support of student success.

Examples of Duties:

The Campus Director of Institutional Research is accountable for performing complex and comprehensive analyses of data and information about CT State, its programs, and its students (past, present and future), in order to afford useful and reliable guidance to administrators on the effectiveness of the institution and on future strategic planning. This work may include, but not be limited to, the following primary duties:

- Querying database management systems, developing spreadsheets or/and other structured data products, and application of computerized statistical systems;
- Conducting complex statistical analyses of data;
- Interpreting data for meaning and direction on future courses of action;
- Designing and developing useful and reliable data products;
- Storing, safeguarding and retrieving such data;

- Preparing reports of data on a wide variety of subject areas in formats useful to decision makers and in ample time for critical decisions;
- Conducting surveys and other data gathering efforts;
- Analyzing trends and their impact on planning and decision making;
- Developing and recommending evidence-based strategies for administrators.

Professional Participation and Development

In addition to the duties listed above the Campus Director is also responsible for managing and resolving ad hoc requests for information from their campus CEO or other campus constituencies. This work may involve the following additional accountabilities:

- Determining the source and nature of requested information;
- Receiving and delivering requests in a professional and service-oriented manner;
- Leveraging institution-specific data and institutional history to provide snapshots of local campus data.

The position is required to serve on at least one CT State Institutional Effectiveness and Planning functional team, serve in some capacity on one or more committees charged with CT State data governance, and assist with research for accreditation, assessment or program review as needed.

The incumbent is required to maintain currency in the position's required fields of professional expertise and competencies. The incumbent is required to maintain complete confidentiality of student records and other materials of a confidential nature.

Minimum Qualifications

Incumbents are required to have demonstrated advanced knowledge and abilities in the following areas:

- Collecting, analyzing and applying data to support planning and evaluation;
- Statistical analysis methods and techniques;
- Knowledge of and experience with research design, statistical techniques, and use of current information technology, including educational resource and planning software (e.g. Banner) and statistical analysis tools (e.g. SPSS, Stata, and/or R).
- Querying database management systems, developing spreadsheets and/or other structured data products, and application of computerized statistical systems;
- Strong information technology literacy or data science skills;
- Effective oral and written communication skills;
- A history of providing service and support of client or customer needs;

These skills and abilities typically are acquired through a combination of education, training and experience which would include a Master's degree in an appropriately related field together with two to five years of experience applying those disciplines in a field related to educational or institutional planning; or a combination of education, training and experience which would lead to the competencies required for successful performance of the position's essential duties.

Work Environment

Incumbents will typically perform their work in offices on the premises of their assigned campus, though limited telework options may be available. The work involves extensive use of computers, but does not normally involve any significant physical effort. Reasonable accommodation will be made for incumbents and candidates with physical limitations. Incumbents may be expected to travel between campuses and to the administrative offices to attend meetings, collaborate on projects, and provide general support to campuses.

CT State Community College September Progress Report

Appendix K: Institutional Research Job Descriptions



Connecticut State Community College Job Description Campus Research Specialist

Salary Level: CCP 17 Date Approved/Revised:

Position Purpose

The Campus Research Specialist performs research functions for the Connecticut State Community College (CT State) Office of Institutional Effectiveness and Planning. As members of an Institutional Effectiveness and Planning functional team, Campus Research Specialists strive to meet the information needs of CT State and local campuses' employees and students, as well as those of the CSCU System Office, accrediting associations, and external agencies. The Campus Research Specialist will also manage data requests at campus(es) to which they are assigned.

The position requires a wide range of abilities in collecting, analyzing, interpreting, and reporting data to support administrative decision making and strategic planning.

Supervisory and Other Relationships

The Campus Research Specialist works under the direction of a CT State Senior Director of Institutional Research as designated by the CT State Associate Vice President of Institutional Effectiveness and Planning. The Specialist will also maintain a close service relationship with the Campus Chief Executive Officer and other administrators of the campus(es) to which they are assigned.

The position is required to have extensive cooperative and collaborative relationships with their colleagues through Institutional Effectiveness and Planning functional teams and have extensive relationships with students, faculty, and members of the public.

Examples of Duties:

The Campus Research Specialist is accountable, alone or working with teammates, for reporting on and analyzing data and information about CT State, its programs, and its students (past, present, and future) for internal use and for external agencies. This work may include, but not be limited to, the following primary duties:

- Collecting data from various offices on campus as well as from peer institutions for a variety of internal and external uses;
- Assisting with collecting, analyzing, and reporting of student information system (i.e., Banner) data and other information sources using spreadsheet and database query software;
- Assisting with analytic studies on students, faculty, staff, academic programs, and campus resources at the request of CT State administrators and academic units;
- Assisting with statistical analysis of data to support the Office of Institutional Effectiveness and Planning.
- Assisting with development and maintenance of web pages to support the Office of Institutional Effectiveness and Planning;
- Organizing and presenting research-based information and data effectively and in narrative, tabular, graphical and oral modes in response to standardized requests for information from internal and external sources;

Professional Participation and Development

In addition to the duties listed above the Campus Research Specialist is also responsible for managing and resolving ad hoc requests for information from their campus CEO or other campus constituencies. This work may involve the following additional accountabilities:

- Determining the source and nature of requested information;
- Receiving and delivering requests in a professional and service-oriented manner;
- Assisting with leveraging institution-specific data and history to provide snapshots of local campus data.

CT State Community College September Progress Report

Appendix K: Institutional Research Job Descriptions

The position is required to serve on a CT State Institutional Effectiveness and Planning functional team, serve in some capacity on a committee charged with CT State data governance, and assist with research for accreditation, assessment or program review as needed.

The incumbent is required to maintain currency in the position's required fields of professional expertise and competencies.

Minimum Qualifications

The successful candidate must have a Bachelor's degree and 2-5 years of experience in institutional research or a related field and must possess:

- Demonstrable evidence of strong research and analytical skills
- Knowledge of and experience with research design, statistical techniques, and use of current information technology, including educational resource and planning software (e.g. Banner) and statistical analysis tools (e.g. SPSS, Stata, and/or R).
- Knowledge of research methodology
- Thorough familiarity with techniques for constructing, maintaining, and manipulating computerized databases.

Work Environment

Incumbents will typically perform their work in offices on the premises of their assigned campus, though limited telework options may be available. The work involves extensive use of computers, but does not normally involve any significant physical effort. Reasonable accommodation will be made for incumbents and candidates with physical limitations. Incumbents may be expected to travel between campuses and to the administrative offices to attend meetings, collaborate on projects, and provide general support to campuses.

CT State Community College Academic Program Review Procedure and Report Format

Purpose:

Academic Program Review (APR) is a process mandated by the Board of Regents (BOR) of the Connecticut State College and University System to assess program quality and effectiveness and provide information for the continuous quality improvement of teaching and learning.

APR is defined in the New England Commission for Higher Education Standards for Accreditation -

The institution develops, approves, administers, and on a regular cycle reviews its academic programs under institutional policies that are implemented by designated bodies with established channels of communication and control. Review of academic programs includes evidence of student success and program effectiveness and incorporates an external perspective. Faculty have a substantive voice in these matters. (NECHE, Standard 4.6)

APR Cycle -

At a minimum, each degree and certificate granting program is subject to review at least once every seven-years. (BOR, APR Policy)

It is advised that APR is structured as a cyclical, ongoing dynamic process with distinct yet integrated components and strategies, wherein understanding is cumulative and subject to continual examination and revision. (BOR, APR Policy Guidelines)

Process and timeline:

In the years leading up to a program's required APR submission, relevant program data should be gathered and analyzed to assess student success on an ongoing systematic basis, culminating in a comprehensive Program Review Self-Study Report (PRSSR) and APR summary submission to the BOR.

The APR is conducted by the program coordinator(s) (PCs) and is designed to be completed over an academic year. It involves regular meetings with key internal and external stakeholders, collaborating with colleagues, and completing deliverables by established deadlines. The following table contains a suggested timeline for completing the program review process:

Activity	Timeframe	Deliverables
Program coordinators (PCs) convene an organizational meeting with relevant key stakeholders. Goals include: 1. Review APR process and the roles and responsibilities of PC team 2. Frame key questions to be addressed in the Program Review Self-Study Report (PRSSR) 3. Identify and request data that will be needed 4. Design student and staff surveys and other data collection tools, as appropriate 5. Identify individuals willing to serve as external reviewers	September, AY1	 Data requests Data collection tools (surveys and/or other data collection tools, as appropriate)
PCs meet systematically to review: 1. Program information and data (e.g., enrollment, student success, learning outcomes, instructional methods & modalities, staffing, and current and projected employment trends for program graduates) 2. Course syllabi and faculty credentials (full and part-time faculty) 3. Results of student and staff surveys and other data collection tools	September – November, AY1	 Data analyses Syllabi and credentials (full and part-time faculty and staff) Results of surveys and other data collection tools

BOR APR Form 1, APR Scheduling Form, prepared by CT State academic leadership (AVP of Programs and Curriculum, or designee) and submitted to BOR by CT State Provost, or designee, to confirm program(s) that will be reviewed that academic year. (Due Dec 1 annually)	December 1, AY1	BOR APR Form 1
PCs meet to: 1. Draw conclusions from data 2. Discuss future priorities for curriculum, staffing, budgeting, facilities, equipment, and other resources 3. Divide the work of writing the report	December, AY1	 Conclusions for data sources List of future priorities for curriculum, staffing, budget, facilities, equipment, and other resources Assignments and deadlines for report writing
PCs meet to review and edit sections of the report and address any additional needs for information.	January – March, Y1	Initial drafts of sections of the PRSSR
PCs complete first full draft of report, including appendices, and submit it for review to CT State academic leadership (Associate Academic Dean of applicable department).	March, AY1	First draft of the PRSSR.
Program review draft with comments and suggestions returned to PCs for editing and proofreading. PCs submit second draft of the PRSSR to external reviewers.	April, AY1	Second draft of the PRSSR.
PCs incorporate feedback from external reviews and prepare third (final) draft, including summary of program strengths, weaknesses, and recommendations for improvement. Final draft of PRSSR is submitted to CT State academic leadership (Associate Academic Dean).	May, AY1	Final draft of PRSSR.
CT State academic leadership (Associate Academic Dean of Department and/or Academic Dean of Program Area) reviews the PRSSR and prepares final summary for the CSCU BOR.	June - August, AY2	None
BOR APR Form 2, APR End-of-Year (EOY) Report, prepared by CT State academic leadership (AVP of Programs and Curriculum, or designee) and submitted to BOR by CT State Provost, or designee, to provide summary of completed program review(s) from the prior academic year. (Due Aug 15 annually)	August 15, AY2	BOR APR Form 2
BOR reviews APR summary and responds accordingly-	Fall Semester, AY2	• None

Report format:

The following section describes the recommended format for organizing the Program Review Self-Study Report (PRSSR). In its final form, all text should be in the same 11 or 12-point font with one-inch margins on all sides. In addition, pages, tables, figures, attachments, and appendices should be numbered. A hard copy and an electronic version of the document with appendices, including course syllabi, should be submitted to CT State administration by May 31st of the academic year in which they are due. Data forms and approved templates should be appended to the hard copy and submitted as separate files along with the electronic version of the PRSSR. The PRSSR should contain the following sections:

- I. MISSION STATEMENT Describe the mission of the program and how it supports the mission of the CT State.
- II. PROGRAM DESCRIPTION Insert a description of the program as it appears in the CT State catalogue. Include a discussion of current and projected employment trends for program graduates that incorporates some of the following data sets:

- A. State and local Department of Labor (DOL) job market information
- B. Economic Indicator Scorecards
- C. Projections by occupational grouping
- D. Occupational employment and wages

Add additional descriptive information such its history, principles, core values, accolades, recognitions, and/or track record of success.

- III. CURRICULUM Provide a description of the curriculum for the program that includes required coursework, fieldwork, and co-curricular experiences. List academic learning outcomes, career competencies, and employability skills addressed in the program. Also describe recent and planned changes to the curriculum, including rationale for the changes. Append syllabi for all required courses and any BOR forms or documents that have been submitted since the last program review (e.g., Below Threshold Modification Forms).
- IV. FACULTY AND SUPPORT STAFF-- Provide a list of campus PCs, full and part-time faculty and staff who teach in the program and/or provide instructional support at each campus. Include their credentials and, if they are faculty, the courses that they teach. Include a discussion of the following:
 - A. Faculty and staff development Describe relevant faculty and staff development activities since the time of the last APR. If appropriate, append relevant faculty development artifacts.
- V. PHYSICAL RESOURCES Detail the physical resources available to the program at each campus, including space, facilities, equipment, and supplies.
- VI. FISCAL RESOUCES Detail the fiscal resources available to carry out program goals and objectives, including amounts budgeted for the program and support from grants and/or other sources of support. Include an analysis of the program's future sources of funding.
- VII. KEY QUESTIONS List and describe key questions that will be explored through the program outcomes data presented in section VIII.

VIII.PROGRAM ASSESSMENT RESULTS – For each of the program outcome domains listed below, provide a narrative that includes:

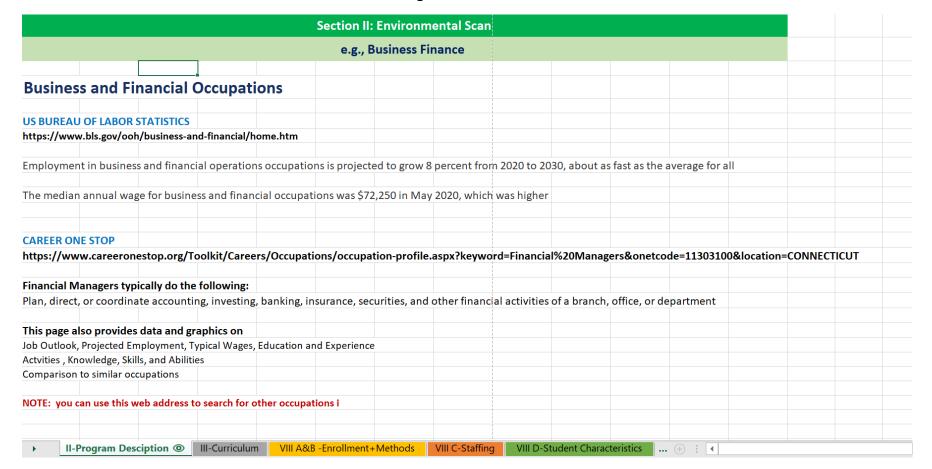
- A summary of data gathered (data forms should be appended)
- A brief analysis and interpretation of the data
- A discussion of how the data pertains the key questions listed in section VII

(Note: Reporting templates for A-G to be provided. The CT State Division of Institutional Effectiveness will assist with data collection, analysis, and reporting)

- A. <u>Enrollment trends</u> How have program enrollments and number of majors changed since the last APR? Is this a low completer program? if so, then is program termination, suspension, consolidation, or continuation recommended? Append tables, charts, and/or graphs showing enrollment trends since the last APR.
- B. <u>Instructional modalities</u> What are the primary instruction modalities used in the program (e.g., Traditional, Online, Hybrid, LRON, FLEX)? How have these changed since the last APR? Append tables, charts, and/or graphs showing, by semester, the number of sections and enrollment figures for each modality
- C. <u>Faculty and staff</u> What are the staffing levels and patterns for the program across CT State? Include the full-time to part-time faculty ratio, FTE student to FTE faculty ratio, and percentage of day sections, evening sections, and total sections taught by full-time vs part-time faculty.
- D. <u>Student characteristics</u> What is the demographic profile of students in the program? Provide a summary of key characteristics, including:

- Student Type (i.e., FT/PT status)
- Gender, race/ethnicity, age
- First generation
- Socio-economic status (i.e., Pell eligibility)
- E. <u>Student success</u> What is the level of student success in the program? Provide summaries of key student success indicators, including:
 - Retention rates
 - Graduation rates
 - Percentage of program majors who pass program courses with a grade of C or better
- F. <u>Employability skills</u> How successful is the program at introducing and reinforcing career competencies and employability skills?
- G. <u>Transferability</u> What transpires after students leave or graduate from the program? Provide summaries of available data from NCES/IPEDS (e.g., completions, degrees and certificates awarded, transfers, pursing additional education, not enrolled, employment).
- IX. PRIORITIES FOR THE FUTURE: Address the key questions posed in Section VII using the data presented in Section VIII. Include the following in your discussion:
 - A. Program strengths
 - B. <u>Program challenges</u>
 - C. Recommendations for improvement, including:
 - Goals and objectives
 - Low completer recommendations, if applicable (using BOR guidelines for recommending program termination, suspension, consolidation, or continuation)
 - Resources need to achieve recommended improvements
 - Individual(s) responsible for recommended improvements
 - Timeline for recommended improvements
 - Connections with BOR and CT State priorities and strategic plans
- X. REQUIRED APPENDICES:
 - A. Data forms
 - B. Course syllabi

Academic Program Review Data Forms



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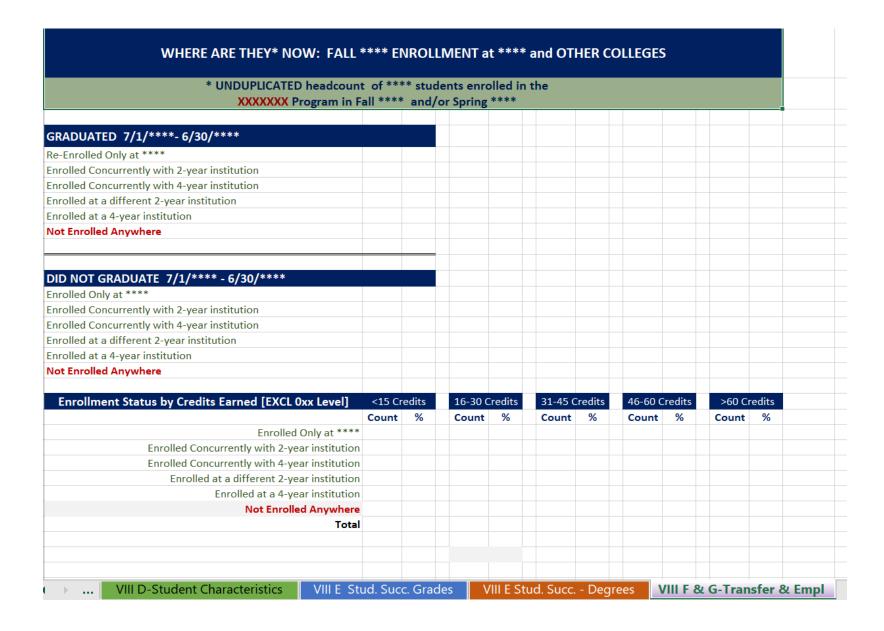
	Section VIII C: Staffing												
					PROGRAM	Faculty /	Course Sect	ions					
			Sta	atus				Metr	ics				
Semester	TOTAL MAJORS	TOTAL FACULTY	FT	PT	FT:PT Ratio	Student:F aculty Ratio	Total Number of Sections	Percent Taught by FT Faculty	Day Courses	Percent Taught by FT Faculty	Evening Courses	Percent Taught by FT Faculty	
						-							
→ II-F	rogram Desci	ption ②	III-Curricu	ılum \	VIII A&B -Enrolln	nent+Method	VIII C-Sta	ffing VIII D)-Student Cha	aracteristics	(+) : [4	

							M Majors Ch									
	Status Student Type Class Level				Student Diversity											
Semester	Majors	FT	PT	High School	First-time	Transfer-in	Continuing/ Readmit	FR	so	Female	Male	Students of Color	White	Unknown	Under 25	25 8 ove
Fall 2022																
Spring 2023																
Fall 2023																
Spring 2024																
Fall 2024																
Spring 2025																
Fall 2025																
Spring 2026																
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Spring 2027																
Fall 2027																
							tion VIII D: S									
		C+-					rtificate Maj			ics		Carrel	ant Div	- walto :		
		Sta	atus		Stude	nt Type		Class	Level			1	ent Div	ersity		
Semester	Majors	FT	PT	High School	First-time	Transfer-in	Continuing/ Readmit	FR	so	Female	Male	Students of Color	White	Unknown	Under 25	25 8 ove
Fall 2022																
Spring 2023																
Fall 2023																
Spring 2024																
Fall 2024																
Spring 2025																
Fall 2025																
Spring 2026																
Fall 2026																
Spring 2027																
Fall 2027																

Section VIII E: Program Outcomes - Student Success												
		PROG	RAM Major	s: PROGRAN	l Course Co	mpletion Rat	es [C or Be	tter]				
Course Title	Fall 2022	Spring 2023	Fall 2023	Spring 2024	Fall 2024	Spring 2025	Fall 2025	Spring 2026	Fall 2026	Spring 2027	Fall 2027	
VIII A&B -Enro	llment+Methods V	III C-Staffing	/III D-Student C	haracteristics	VIII E Stud. S	ucc. Grades	/III E Stud. <u>Succ</u>	(+) (

	PROGRA	M Degrees a	nd Certificates	Awarded: Ju	ıly 1 -June 3	0			
CIP Code:	Certific	cates Below Ba	chelors	Ass	sociates Deg	rees	Bachelo	ors Degrees	
	CT State	OTHER CT	Region*	CT State	OTHER CT	Region*	СТ	Region*	
2022-23									
2023-24									
2024-25									
2025-26									
2026-27									
*Region excludes CTMaine; Massachu	setts; New Hampshire;	Rhode Island; Ve	rmont						
Other CT and Region Data: come from IPEC	DSUse the Data [https:/	/nces.ed.gov/iped	s/use-the-data1\Con	npare Institutions					
Select institutions by uploading a fileyo									
When instructed to choose a file, upload				work Files/ NCES	Data Center U	JID Files: Submit:			
Continue to Step 2 Select Variables;						, ,			
Browse/Search Variables: Institutional C	Characteristics\Director	y Information\se	lect Most Recent Y	ear; select State	Abbreviation; o	continue to scroll do	wn to Completio	ns\Awards\degree	s confe
Continue review list of variables selected		,			,		· ·		
Continue to Step 3 Output\use defaut se									
Zip file will download; open; open data		file contains value	es for State Abbrev	iations.					
	, _								

CT State Community College



Crosswalk: Legacy Degree to CT State Community College Degree

If a student will not complete their academic degree program by August 2023, please use this tool for advising through their degree completion.

College: CT State Community College

Legacy Degree: CT State Degree:

If the legacy program is being sunset and a new CT State program is not being offered, check here and only complete Legacy Section:

- CT State General Education courses to date: https://www.ct.edu/curriculum/gened
- CT State aligned courses to date: https://www.ct.edu/curriculum/courses
- CT State aligned degrees to date: https://www.ct.edu/curriculum/programs

Legacy Course Requirements (with credits noted)	Aligned Course Requirements (with credits noted)	Aligned Prerequisites	Advising Notes Note those classes for which if the requirement is not currently met, advisors should not register
	Canaval Education		students for course(s) until Fall '23 and beyond.
	General Education		
	English Composition: Eng. 101 (3)		
	MAT 100 or higher:		
	Arts & Humanities:		
	Scientific Reasoning OR Scientific Knowledge & Understanding:		
	Social/Behavior Science OR Historical Knowledge:		
	Oral Communication OR Written Communication II:		
	Continued Learning/Information Literacy OR Scientific Knowledge OR Scientific Reasoning OR Social/Behavioral Science OR Historical Knowledge OR Written Communication II OR Oral Communication:		

Legacy Course Requirements (with credits noted)	Aligned Course Requirements (with credits noted) If the requirement is met by an alternative class, advisors should complete a substitution form.	Aligned Prerequisites	Advising Notes Note those classes for which if the requirement is not currently met, advisors should not register students for course(s) until Fall '23 and beyond.
	Programmatic Cour	ses	
Total Credits Legacy Degree:	Total Credits Aligned Degree:		

Additional Notes for Advisors:



CT State Community College

Crosswalk: Legacy TAP Programs to CT State Community College TAP Programs

If a student will not complete their academic degree or certificate program by August 2023, please use this tool for advising through their degree completion.

College: CT State Community College

Legacy TAP Program:

CT State TAP Program:

- CT State General Education courses to date: https://www.ct.edu/curriculum/gened
- CT State aligned courses to date: https://www.ct.edu/curriculum/courses
- CT State aligned degrees and certificates to date: https://www.ct.edu/curriculum/programs

Legacy Course Requirements (with credits noted)	Aligned Course Requirements (with credits noted)	Aligned Prerequisites	Advising Notes Note those classes for which if the requirement is not currently met, advisors should not register students for course(s) until Fall '23 and beyond.
	Framework 3	0	
Written Communication I:	English 101 (3)		
Written Communication II:	Written Communication II:		
Scientific Reasoning:	Scientific Reasoning:		
Scientific Knowledge & Understanding:	Scientific Knowledge & Understanding:		
Quantitative Reasoning:	Math 100 or higher:		
Historical Knowledge/Understanding:	Historical Knowledge:		
Social Phenomena Knowledge/Understanding:	Social/Behavioral Science:		
Aesthetic Dimensions:	Arts and Humanities:		
Designated Competency Social Phenomena II, Aesthetic Dimensions II, Oral Communication, Continued Learning/Information Literacy, and/or Critical Analysis/Logical Thinking:	Oral Communication: See Below *		
Designated Competency: Social Phenomena II, Aesthetic Dimensions II, Oral Communication, Continued Learning/Information Literacy, and/or Critical Analysis/Logical Thinking:	Continued Learning & Information Literacy: See Below *		

^{*} Any student who has satisfied Continued Learning & Information Literacy or Critical Analysis/Logical Thinking in their legacy TAP degree will be allowed to substitute that course for Continued Learning & Information Literacy.

[•] Any student who has completed Section B of the FW30 at their previous institution (Designated Competency, Legacy TAP in the above chart) will be allowed substitutions to satisfy Oral Communication and Continued Learning & Information Literacy.

[•] Any student who has only taken Social Phenomena 2 or Aesthetic Dimensions 2 (Designated Competency, Legacy TAP in the above chart) as part of the FW30 in their current program of study will be allowed to substitute that course for Oral Communication.

- CT State Community College Legacy TAP students will follow the approved exemption process for CCS 101 and can substitute a previously taken course if:
 - o They have previously taken a Continued Learning & Information Literacy or Critical Analysis/Logical Thinking course, or
 - They have completed Section B of their previous FW30 requirements
 - Students who have completed the Continued Learning & Information Literacy competency (either directly or through one of the above substitutions) but have not completed CCS 101 or an equivalent student success or first-year experience course are encouraged to enroll in CCS 101 if an elective course is available in their program.

Legacy Course Requirements (with credits noted)	Aligned Course Requirements (with credits noted) In TAP programs, course substitutions are not allowed unless approved by Steve Marcelynas	Aligned Prerequisites	Advising Notes Note those classes for which if the requirement is not currently met, advisors should not register students for course(s) until Fall '23 and beyond.
	Programmatic Co	urses	
Total Credits Legacy Program:	Total Credits Aligned Program:		

Additional Notes for Advisors:



CT State Community College

Crosswalk: Legacy Certificate to CT State Community College Certificate

If a student will not complete their academic certificate program by August 2023, please use this tool for advising through their certificate completion.

College: CT State Community College

Legacy Certificate: CT State Certificate:

If the legacy certificate is being sunset and a new CT State certificate is not being offered, check here and only complete Legacy Section:

- CT State General Education courses to date: https://www.ct.edu/curriculum/gened
- CT State aligned courses to date: https://www.ct.edu/curriculum/courses
- CT State aligned certificates to date: https://www.ct.edu/curriculum/programs

Legacy Course Requirements	Aligned Course Requirements	Aligned Prerequisites	Advising Notes
(with credits noted)	(with credits noted)		Note those classes for which if the requirement is
	If the requirement is met by an alternative class,		not currently met, advisors should not register students for course(s) until Fall '23 and beyond.
	advisors should complete a substitution form.		sumerns for course(s) units 1 and 22 and coponal
	Programmatic Cou	rses	
Total Credits Legacy Certificate:	Total Credits Aligned Certificate:		

Note: This form is for credit-level certificates, and should not be used for non-credit (Workforce Development) certificates.

Additional Notes for Advisors:



CT State Community College September Progress Report

Appendix O: Common Summer 2023 Calendar

Summer 2023 Common Calendar

Summer 2023 Key Dates	Start	End	# Weeks
General Summer Term	5/22/2023	8/1/2023	10
First 5 Weeks	5/22/2023	6/26/2023	5
Second 5 Weeks	6/27/2023	8/1/2023	5
Other Term Lengths (10 weeks or less)	Staggered; starting no earlier than 5/22	end by 8/1	3-10
Special 12 Week Sessions*	5/22/2023	8/15/2023	12

^{*}Specialty programs will have an optional extension to 8/15. These programs include Manufacturing, Paramedic, Automotive, Nursing, Surgical Technician, and various internships and clinicals.

CT State Community College
September Progress Report

Appendix P: Standard Meeting Times

CT State Standardized Meeting Times DRAFT

DRAFT Standard Meeting Times - Final Exam Included																						
	Monday-Friday															rday	,					
		15	Week 9	emes	ter			7-1	1 - 7			Lat	te Start	- 13 V	Veek		15 W	/eek	7 - 1	L - 7	Late	Start
	M/W,	T/Th	1	л, т, v	V, Th, F	=	T/Th	, W/F,	T-F (H	YBR)		M/W	, T/Th		M, T, V	V, Th, F	,	S	S (H)	/BR)	•	S
	75 min 150 min						161	min			88 r	nin		175	min	1	50	16	1	175	min	
	Start	End	Start	End	Start	End	Start	End	Start	End	Start	End	Start	End	Start	End	Start	End	Start	End	Start	End
	8:00		8:00	10:30			8:00	10:41			8:30	9:58					8:30	11:00	8:30	11:11	8:30	11:25
3 hour	9:30			0.00 10.50	9:30	12:00			9:30	12:11		2.20	10:30	11:58	8:30	11:25	0.50		0.00		0.00	
courses	11:00		11:00	13:30			11:00	13:41				13:58					12:00	14:30	12:00	14:41	12:00	15:55
	12:30																					
	14:00	15:45					Common Hou				ur											
	16:00				16:00	18:30	17:30						16:15	17:43								
	17:30		17:30	20:00					20:11		18:00	19:28										
	19:00		27100 2010		19:00	21:30							19:45	21:13	18:00	20:55						
	20:30	21:45																				
Final Exam	15 minu		:	150 M	inutes		mee	ting O eting	14th cl R 7th o or onli	lass		150 M	inutes		150 m	inutes		50 utes	Exam be he 7th o meeti	eld in class		50 utes
		(HYBR)														onl	_					



Social/Ad Copy - Approved



1. Headline: Free College in CT!

Body: Are you a first time student? Are you looking for a school to attend full-time or part-time (at least 6 credits)? You could be eligible to get your education for FREE with PACT at a Connecticut State Community College campus. Explore one of 12 campuses statewide! Learn more at www.ct.edu/pact today.

Ad Copy:

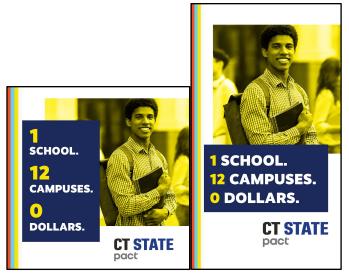
Headline: Free College in CT!

Primary Text: Student looking for full-time or part-time schooling? Get your education for FREE

with PACT at Connecticut State Community Colleges.

Description: Learn more: www.ct.edu/pact





2. Headline: 1 School. 12 Campuses. 0 Dollars.

Body: Did you know that first time college students at a Connecticut State Community College campus can get their education for FREE through PACT: the Pledge to Advance CT? Learn more and apply today: www.ct.edu/pact

Ad Copy:

Headline: 1 School. 12 Campuses. \$0.

Primary Text: First time students at a Connecticut State Community College can get their

education for FREE through PACT.

Description: Check out <u>www.ct.edu/pact</u>.





3. Headline: Don't Miss Out on FREE College

Body: If you are a first time college student here in Connecticut, you may be able to enjoy tuition paid in full with PACT: the Pledge to Advance CT! Support and resources are here for you, every step of the way, from application through graduation. Learn more and apply today: www.ct.edu/pact



4. Headline: FREE College Awaits - Apply Today!

Body: If you're a first time college student, you may be eligible to earn a degree at one of 12 Connecticut State Community College campuses statewide, for free, through PACT: the Pledge to Advance CT. Learn more and apply today: www.ct.edu/pact

CSCU PACT Media Calendar 2/23/22



Fight Dates: March 15th, 2022 - end of October						Mar	rch			Ар	ril			3.4	lay	June						July				Aug	net .			Septer	mhor			October	
Tactic	Vendor	Est Impressions/Reach	Media Cost	Target Audience	3/7			2/20	4/4			4/25	5/2	5/9 5/3		122 5/	20 6/6			6/27	7/4 7/			/25 0	/1 0/			0/20				1/26 1			210/2
	vendor	Est impressions/keach	iviedia Cost	Target Audience	3//	3/14	3/21	3/28	4/4	4/11	4/18	4/25	5/2	5/9 5/	16 5/.	23 5/:	30 6/6	6/13	6/20	6/2/	//4 //	11 //	/18	7/25 8/	/1 8/	8 8/1	5 8/22	8/29	9/5	9/12	9/19	9/26 1	J/3 1U/	10 10/17	10/2
Social					-										_											1							_	_	-
Promoted Posts	Instagram		-	All [1]											+							+	4	_	+			-		\blacksquare			4	4	₽
Promoted Posts	Facebook		-	All [2]	-									-	+	_	_		_			4	4	_	+	+	+	-	ш	\rightarrow	_	_	4	4	4
Traffic Ad	Facebook/Instagram			All																						_							4	4	
TBD / Prefer to do a series of .15s ads	TikTok		\$78,797.50	Traditional / Adult Learners										ш			4								_	\perp							\perp	\perp	1
TBD	SnapChat		1	Traditional / Adult Learners																													\bot		
Reach Ad	Twitter			Parents of / School Personnel																															
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	WTNH	357,098	\$15,000																														T	T	
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Out of Home																						T	T							\neg			\top	\top	T
Digital Bulletins (Hartford) - 3 boards over 3 months		2,355,021	\$50,100		1																			\neg						\neg					
Dunkin Park Exclusive Sponsorship High Top Swivel Back Splash Signage 38 Signs (4" tall x 59.5" wide)	4/8 - season starts		\$20,150																														T	Т	
Radio (Streaming & Traditional)																														П			\top		
		1,419,833	\$21,297.50																										П						
	Pandora MNI	1,151,838	\$21,297.50		1	1							\vdash											-	+	+	+	\vdash	+	_					+
	WINI	1,131,030	321,297.30		+	1						-	-		_				-					-	+	+	+	+	\vdash	7			4	_	+
College Fair Event Sponsorship On-Air, Online, Onsite, Signage	Connoisseur Media		\$4,000							Event														+		\dagger			H	\dashv			+	+	
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Direct Outreach Latinx & Urban Communities			\$25,000																											П			\top	\top	
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Total	1	7,870,602	\$420,000	I	1	1	1	ı	ı I	1		1	1	1 1	- 1	- 1		1	- 1		1 1	- 1			- 1	1	1	1	1 1			- 1	- 1	- 1	1

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Target Audience Key:

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Traditional
Parents Of
Adult Learners
All

pact

The Pledge to Advance
Connecticut (PACT) is a program
that provides the first two years
of a college education for free at
one of the twelve Connecticut
State Community College
campuses for students who
qualify. Eligible students who are
enrolled full-time in qualifying
certificate or associate degree
programs can earn their credential
with zero debt beginning in the
Fall 2022 semester.

For more information, visit: ct.edu/pact

CT STATE pact





PURSUE YOUR PASSION FOR FREE!



CT STATE pact

How to Qualify

ARE YOU QUALIFIED TO APPLY FOR PACT?

- You're a CT High School Graduate
 - CT high school graduates, GED recipients and home-schooled students qualify
- You're a First-Time College Student
 - Classes taken through dual-enrollment or while still in high school do not disqualify you from the program
- You've Completed FAFSA
 - Complete the Free Application for Federal Student Aid (FAFSA), which is used to package federal, state, and often institutional aid, and accept all awards: www.fafsa.ed.gov
- You'll Attend Full-Time or Part-Time
- Attend community college full-time (12+ credits/semester) or part-time (at least 6 credits/semester)
- You're Applying for Degree or Certificate Program
 - Participate in a degree or credit-bearing certificate program





Getting Started

It's easy to get started. Follow the steps below before the priority deadline (July 15 for Fall; November 15 for Spring) and if you are eligible, the PACT funding will be packaged as part of your financial aid award.

Apply Online to attend one of our 12 convenient locations

Applying before Oct. 1, 2022?



Applying on or after Oct. 1, 2022?



ctstate.elluciancrmrecruit.com/apply

- ct.elluciancrmrecruit.com/apply
- Complete the FAFSA each academic year by the priority deadline list above
- Access the Free Application for Federal Student Aid (FAFSA): www.fafsa.ed.gov
- Register for at least 12 credits
- Students must

Appendix Page 74

Maintaining Eligibility

To maintain eligibility, returning students must:

- Complete a renewal FAFSA each academic year
- Continue to register full-time (12+ credits) by the priority deadline
- Maintain continuous enrollment
- Students must enroll each fall and spring to remain eligible
- Be in Good Academic Standing
- Students must meet the satisfactory academic progress for financial aid



September Progress Report

Appendix R: Guided Pathways Advisors Reclassification

Reclassified Position	Current Position	Rank/Grade	Reclassification date	Institution	Notes
GPA 1	CAL		10/8/2021		Reclassified as GPA 1, current position Campus Advising Lead
GPA 1			5/7/2021		
CAL			9/10/2021	ccc	
SPA 1			9/10/2021		
GPA 1			9/10/2021		
GPA 1			9/10/2021		
GPA 1			9/10/2021		
GPA 1			9/10/2021		
GPA 1	GPA 2		9/10/2021		Reclassified as GPA 1, current position GPA 2
GPA 1	0.712		6/3/2022		nestassined as Gr712, current position Gr712
GPA 1			9/10/2021		
GPA 1	GPA 2		9/10/2021		Reclassified as GPA 1, current position GPA 2
CAL	UI A Z		3/26/2021		Reclassified as GFA 1, current position GFA 2
SPA 1			3/26/2021		retired
			3/26/2021		retired
GPA 1		_			
GPA 1	+	+	3/26/2021		
GPA 1	+	+	3/26/2021		
GPA 1	1	+	3/26/2021		
SPA 1			3/26/2021		
GPA 1	GPA 2		3/26/2021		Reclassified as GPA 1, current position GPA 2
GPA 1	GPA 2		9/10/2021		Reclassified as GPA 1, current position GPA 2
Clerical				HCC	
GPA 1			9/10/2021		
GPA 1			9/10/2021	MCC	
GPA 1			9/10/2021	MCC	retired
SPA 1	GPA 2		3/26/2021	MCC	Reclassified as GPA 1, current position GPA 2
SPA 1	GPA 2		9/10/2021	MCC	Reclassified as GPA 1, current position GPA 2
CAL			3/26/2021	MXCC	
GPA I			3/26/2021	MXCC	
GPA I			3/26/2021	MXCC	
Clerical				MXCC	
CAL			9/10/2021	NCC	
GPA 1			9/10/2021		
GPA 1			9/10/2021		retiring
GPA 1			9/10/2021		1,550.00
GPA 1	GPA 2		9/10/2021		Reclassified as GPA 1, current position GPA 2
GPA 1	GPA 2		9/10/2021		Reclassified as GPA 1, current position GPA 2
CAL	51.7.2		9/9/2021		neclassified as of A 1, current position of A 2
SPA 1			9/9/2021		
GPA 1		+	9/9/2021		
SPA 1		1	9/9/2021		
5PA 1 5PA 1	+	+	9/9/2021		
	+	+			
GPA 1	+	+	3/26/2021		
GPA 1	1004.0	+	3/26/2021		2 1 17 1 2211
SPA 1	GPA 2		3/26/2021		Reclassified as GPA 1, current position GPA 2
GPA 1	-		9/10/2021		
SPA 1		1	9/10/2021		
SPA 1			9/10/2021		
SPA 1			11/19/2021		
GPA 1			9/10/2021		
SPA 1			9/10/2021	TRCC	
GPA 1			9/10/2021	TRCC	
GPA 1	GPA 2		9/10/2021		Reclassified as GPA 1, current position GPA 2
GPA 1			9/10/2021		
SPA 1			9/10/2021		
SPA 1		1	9/10/2021		
Clerical		_	3,10,2021	TXCC	

Appendix R: Guided Pathways Advisors New Hires

Name	Current Position	Institution
Kelly Zeiba	GPA 1	ACC
Nicole Creary	GPA 1	ACC
Hilary Gregory	GPA 1	ACC
India Weaver	GPA 1	ACC
Greg Gorenault	GPA 2	ACC
Thomas Petraglia	GPA 1	ACC
Tommi DeMichael	GPA 1	ACC
Jordan Long	GPA 2	CCC
Roxanne Plummer	GPA 2	ccc
Diana Swancutt	GPA 1	ccc
Kristin Moreland	GPA 1	ccc
Alejandro Martinez	GPA 1	ccc
Yasmine Taha	GPA 1	ccc
Antonio Salerno	CAL	GCC
Tom Gaudioso	GPA 2	GCC
Jill Jemmott	GPA 2	GCC
Sandra Mastropetre	GPA 2	GCC
Bridget Mullally	GPA 2	GCC
Brandi Young	GPA 1	GCC
Christopher Amoako-Kwaw	GPA 1	GCC
Ashley Poitras	GPA 1	GCC
Alicia Thompson	GPA 1	GCC
Robert Fraenza	GPA 1	GCC
Kristof Helmeczi	GPA 1	GCC
Amanda Foley	GPA 1	GCC
Linda Kessler	GPA 1	GCC
Christina Martorelli	GPA 1	GCC
Natalie Fabien	GPA 1	GCC
Gina Altano	GPA 1	GCC
Megan Wood	GPA 1	GCC
Wanda Daniels	GPA 1	GCC
Siobhan Davis	GPA 1	GCC
Adrien Esdaile	GPA 1	GCC
Jana Brady	GPA 1	GCC
John Duron	GPA 1	GCC
Laura Moncada	GPA 1	GCC
	GPA 1	GCC
Morganna Payne Aaliyah Barnes	GPA 1	GCC
Samantha Barrett	GPA 1	GCC
Daniela Squizzato	GPA 2	HCC
Claudine Tolbert	GPA 2	HCC
Susan DeOliveira	GPA 1	HCC
April Uhl	GPA 1	HCC
Carlton Gill	GPA 1	HCC
Marc Mecuriano	GPA 1	HCC
Emily Petrizzi	GPA 1	HCC
Alyssa Santiago	GPA 1	HCC
Will Smith	GPA 1	HCC
Alexander Latouche	GPA 1	HCC
Chrystie Cruz	GPA 1	HCC
Gloria Suarez	GPA 1	HCC
Carldad Rivera	CAL	MCC
Catherine Carter	GPA 2	MCC
Michelle Nickerson	GPA 2	MCC
Masio Williams	GPA 2	MCC

Notes

CT State Community College September Progress Report

Appendix R: Guided Pathways Advisors New Hires

Stephanie Alicea	GPA 1	МСС
Venica Blythe	GPA 1	MCC
Awa Diop	GPA 1	MCC
Merrill Jones Jr	GPA 1	MCC
	GPA 1	
Joseph Kapinos		MCC
Evelyn Kissi	GPA 1	MCC
Gina Marchesani	GPA 1	MCC
Cynthia Mena	GPA 1	MCC
Jennifer Natoli	GPA 1	MCC
Tara Tuley	GPA 1	MCC
Rocio Urtecho	GPA 1	MCC
Sarith Munoz-Ramos	GPA 1	MCC
Patrick Verroneau	GPA II	MxCC
Lynne Alexander	GPA I	MxCC
Jordane Virgo	GPA I	MxCC
Rebecca Crocker	GPA I	MxCC
Anton Pettiford	GPA I	MxCC
Hunter Tashea	GPA I	MxCC
Randall Rissing	GPA I	MxCC
Briana Petrucelli	GPA I	MxCC
Luciano Mastrangeli	GPA I	MxCC
Evelyn Garcia	GPA I	MxCC
Halina Hollyway	GPA 2	NCC
Karla Smith	GPA 2	NCC
Pracilya Titus	GPA 2	NCC
Charles Barnes	GPA 1	NCC
Zemima Choudhury	GPA 1	NCC
Hillary Johnson	GPA 1	NCC
Stephen Kittredge	GPA 1	NCC
Allen Rossetti	GPA 1	NCC
Bolanle Akinsulire	GPA 1	NCC
Genesis Mosquera	GPA 1	NCC
Jennifer Rivera	GPA 1	NCC
Blanca Cecilia Tumbaco	GPA 1	NCC
Marie Ange Nicolas	GPA 1	NCC
Francheska Nieves	GPA 1	NCC
Aquia Brown Welch	GPA 2	NVCC
Athalie Cayo	GPA 2	NVCC
Angela Skyers	GPA 2	NVCC
Miguel Cruz	GPA 1	NVCC
Iris Astacio	GPA 1	NVCC
Alice Simmel	GPA 1	NVCC
Ana Orellana	GPA 1	NVCC
Cecelia Christmas	GPA 1	NVCC
Jenny Ortiz	GPA 1	NVCC
Sade Erinfolami	GPA 1	NVCC
Samantha Rodriguez	GPA 1	NVCC
Christin George	GPA 1	NVCC
Nathan Bergstorm	GPA 1	NVCC
Sofia Branco	GPA 1	NVCC
Beth McNeil-Coates	GPA 1	NVCC
Tara Smith	GPA 1	NVCC
Keisa Harris	GPA 1	NVCC
Nicholas Boretsky	GPA 1	NVCC
Robert Turner	CAL	NWCC
Samantha Palombizio	GPA 2	NWCC

CT State Community College September Progress Report

Appendix R: Guided Pathways Advisors New Hires

Alayna Sholtis	GPA 1	NWCC
Lisselot Rodriguez Perez	GPA 1	NWCC
Emilee Maus	GPA 1	NWCC
Andrea Hemmerich	CAL	QVCC
Jessica Lynch	GPA 1	QVCC
Andrea Pereria	GPA 1	QVCC
Tara Tulay	GPA 2	QVCC
Leticia Orozco	CAL	TRCC
Dickson,Tracy	GPA 2	TRCC
Catherine "Claire" Ray	GPA 1	TRCC
Stanley Beckford	GPA 1	TRCC
Brian Keiser	GPA 2	TRCC
Erika Lisee	GPA 1	TRCC
Karina Sanchez	GPA 1	TRCC
Taylor Venditto	GPA 1	TRCC
Guadalupe Paniagua	GPA 1	TRCC
Jess Lynch	GPA 1	TRCC
Hunter Tashea	GPA 1	TRCC
Jordane Virgo	GPA 1	TRCC
Jennifer Berry	CAL	TXCC
Moses Agers	GPA 2	TXCC
Anna Stryta	GPA 2	TXCC
Ashley Foster	GPA 1	TXCC
Nicole Mihelis	GPA 1	TXCC
Nicole Tabol	GPA 1	TXCC
Lattoya Hales	GPA 1	TXCC
Kadijah Shoultz	GPA 1	TXCC
Lisselot Rodriguez	GPA 1	TXCC
David Jackson	GPA 1	TXCC
Jennifer Vamvakas	GPA 1	TXCC
Kevin Canady	GPA 1	TXCC
Matthew Perillo	GPA 1	TXCC
Hannah Smith	GPA 1	TXCC

CT State Community College September Progress Report

Appendix R: Guided Pathways Advisors Reclassification and New Hires

181 total professional staff in the GPA program

The breakdown of 181 hires and reclassifications is as follows: 3

Regional Advising Directors

12 Campus Advising Leads

25 Guided Pathways Advisor 2's

141 Guided Pathways Advisor 1's

CT State CONTROLLEGE ASSOCIATIONS/CLUBS/HONOR SOCIETIES (as of Spring 2022)

Asnuntuck Community College	 A Novel Idea Campus Activities Board Cosplay Club Creative Writing Club Fit Club Garden Club 	 Esports/Gaming Intervarsity Christian Fellowship National Alliance on Mental Illness (NAMI) ACC Chapter Pantry Student Association Phi Theta Kappa (honor society) 	 Rotaract Club Spiritual Mind and Body Association Student Government Association Volleyball Club
Capital Community College	 Alpha Beta Gamma (honor society) ASEZ – Save the Earth from A to Z Black Student Union (BSU) Capital Book Club Capital Community College Cyber Command (C5) Capital Student News (CSN) Chess Club Fire Club 	 International Club (IC) LASA (Latin American Student Association) Men in Nursing Support Group Muslim Student Association National Student Nurse Association (NSNA) Organization of Associate Degree Nurses (honor society) 	 PRIDE (People Respecting Individual Diversity Everywhere) Phi Theta Kappa (honor society) Psychology Club Senior Ambassadors Club (SAC) Social Justice Club Student Senate (SGA) Veterans Club (VETS: Veterans Empowering Themselves to Succeed)
Gateway Community College Housatonic	 CARS Club – Automotive Media and Digital Arts Club Nutrition Club Phi Theta Kappa (honor society) Anime, Gaming & Movies Club 	 Ping Pong Club Radiology/Radiography Club SMASH Club (Gaming Club) Student Government Association Early Childhood Inclusive Education Club 	 SNA – Student Nursing Association Veterans Club Student Senate (SGA)
Community College	Black Student Union Criminal Justice Club	 NAACP Phi Theta Kappa (honor society) 	Unity Club Veterans Club
Manchester Community College	 Administrative Professionals Club Applied Business Concepts Community Computer Repair and Share Club History and Art History Club ICE Radio Club 	 ICE TV INTStudents Club Live Wire Student Newspaper Manchester Political Union National Alliance on Mental Illness National Society of Minorities in Hospitality 	 The Newman Club (Catholic Club) Paralegal Association Phi Theta Kappa (honor society) Poetry Club PRIDE – People Respecting Intimacy and Diversity Everywhere Student Government Association
Middlesex Community College	 Art Club Black Student Association (BSA) Chess Club Computer Club Creative Writing Club Empower U 	 Film & Video Club Math Club New York Round Table Organization of Latin American Students Phi Theta Kappa (honor society) 	 Radio-Podcast Club SPEAK Student Senate (SGA) Theater Club Vet Tech Club Veterans Club

CT State CONTROLLEGE ASSOCIATIONS/CLUBS/HONOR SOCIETIES (as of Spring 2022)

Naugatuck Valley Community College	 Action for Animals Alpha Beta Gamma (honor society) Art Club Black Student Union (BSU) Creative Writing Digital Arts Technology Early Childhood Education Club (ECE) Epsilon Pi Tau (honor society) Fresh Ink Literary Magazine Health & Nutrition Club Hispanic Student Union (HSU) (Waterbury Campus) 	 Human Services Club Lambda Epsilon Chi (honor society) Multicultural Club (Danbury) Music Society Naugatuck Events Management Newman Club Phi Theta Kappa (honor society) Ping Pong Club Pride Alliance Radiology Tech Club Respiratory Therapy Club 	 "School of Rock" Stage Society STEM Club Student Government Association Student Nurses 2023-2024 - NSNA Student Physical Therapist Assistant Club Tamarack Magazine Terpsichorean Dance Ensemble Veterans' Club Volunteer Club WAVE Outreach Club
Northwestern CT Community College	 Criminal Justice Association Dungeons and Dragons Club Early Childhood Education Association Heart of Autism Club History Association LGBT+ Club 	 Northwest Deaf Club Northwestern Book Nerds Northwestern Business Club NCCC National Association of Veterinary Technician in America (NAVTA) 	 NCCC Student Nurses Association Outdoor Adventure Club Phi Theta Kappa/Alpha Nu Epsilon Chapter (honor society) Student Senate (SGA) Students of Color Alliance
Norwalk Community College	 Accounting Club Archaeology Club Architecture and Interior Design Club Art & Anime Clubs Career Success Club Early Childhood Education Environmental Science Club Exercise Science 	 Film and TV Handmade Creations HASTA Club (Haitian-American Student Association) Hay Motivo Hosteurs Club (Culinary Arts Club) Japanese Culture & Language Club Military Veterans Club 	 Model United Nations Club Phi Theta Kappa (honor society) Student Government Association The "Voice" Club (Student Newspaper) Uplift Club – Formerly BSU Women in S.T.E.M.
Quinebaug Valley Community College	 Alpha Beta Gamma/Alpha Omicron Chapter (honor society) Early Childhood Education Club Epsilon Pi Tau/Gamma Phi Chapter (honor society) 	 Lunchtime Jams Medical Club Photography Club Phi Theta Kappa/Beta Beta Pi Chapter (honor society) 	 Psychology Club Student Government Association Tau Upsilon Alpha (honor society) Tea Society
Three Rivers Community College	 Alpha Omega Christian Club American Institute of Architecture Students Anime Club Art Club Business Club Campus Activity Board Epsilon Pi Tau (honor society) 	 Karaoke Club Math Club Phi Theta Kappa (honor society) Quill and Brush Literary Arts Magazine Sexual Identity and Gender Minority Advocates Student Nursing Association Student Performing Arts Guild 	 Student Government Association Student Veterans of America at Three Rivers TRCC Table Top Games The Current Three Rivers Aquatic Activists Three Rivers United Environmentalists Trail Blazers

CT STATE CONTROLLEGE ASSOCIATIONS/CLUBS/HONOR SOCIETIES (as of Spring 2022)

	Future Educators ClubExercise Science Club	Students Advocating Gender EqualityStudents Affected by Addiction	Video Game Club
Tunxis Community College	 Art Club Business Club Civic Engagement Institute Community Outreach Club Dental Assisting Engineering/Robotics Future Educators 	 Healthy Minds Club Human Services Club Gaming Got Pride Jam Club (New) Phi Theta Kappa (honor society) 	 Philosophy Club Student American Dental Hygienist Association (SADHA) Student Government Association Tunxis Sun (Student Newspaper) Theatre Club

Asnuntuck Community College

Event/Activity	Audience	Semester
Phi Theta Kappa Honor Society Catalyst Annual Convention	Phi Theta Kappa students	Spring 2022 (hybrid)
Black History Month – Breaking Chains Speaker Series	All students (Invited students from the other 11 CSCU community colleges)	Spring 2022 (hybrid)
Women's History Month Speaker Series	All students (Invited students from the other 11 CSCU community colleges)	Spring 2022 (hybrid)
Social Action Saturday Series from Women's Leadership Institute (race equity, social discourse, climate crisis, social advocacy)	All students (Invited students from the other 11 CSCU community colleges)	Fall 2021/Spring 2022 (virtual)
Colloquium on Ukraine	All students (Invited students from the other 11 CSCU community colleges)	Spring 2022 (hybrid)
Diversity Month Day-Long Ted Talk Series	All students	Spring 2022 (on ground)
Winter Wear Drive for Community	All students	Fall 2022 (on ground)
Blood/Bone Marrow Drive	All students	Spring 2022 (on ground)
Walk Against Hunger	All students	Spring 2022 (hybrid)
Fresh Check Day for mental health/suicide prevention/3 days of on ground/virtual events, activities	All students (Invited students from the other 11 CSCU community colleges)	Spring 2022 (hybrid)
Weekly Mental Health Ted Talk Viewings/Discussions	All Students	Fall 2021/Spring 2022 (virtual)
YWCA Sexual Assault Crisis Services Self Care Series	All students (Invited students from the other 11 CSCU community colleges)	Spring 2022 (hybrid)
Speaker for Digital Wellness and Mental Health	All students (Invited students from the other 11 CSCU community college)	Spring 2022 (hybrid)
Culture Day	All students	Spring 2022 (on ground)
Weekly social events & activities (costume, pumpkin decorating & art recycling contests; food trucks; Build a Bear; Slime Event; Scary Stories Night; Caricature Events; Gratitude Event; and virtual events such as Kahoot, Trivia Nights, Bingo, Game Nights and Scribblio)	All students (Many of the virtual events were offered to the other 11 CSCU community colleges)	Fall 2021/Spring 2022 (on ground, virtual, hybrid)

Capital Community College

Event/Activity	Audience	Semester
Hispanic Heritage Month (Guest Speaker) Boddy Gonzalez – The Cultural-	All students, faculty, staff	Fall 2021
Racial Diversity of Hispanics		
The National Conference for Student Leadership in Florida	Student Government	Fall 2021
	Association	
Hartford Sweat – Health & Wellness Initiative (Live Online)	All students, faculty, staff	Fall 2021
Fresh Check Initiative – Real Art Ways (CCC Private Movie Watch Party)	All students	Spring 2021

SGA "Capital Night" – Pratt Street Block Party	All students, faculty, staff	Spring 2021
Movie Night at Yard Goats Stadium	All students, faculty, staff	Fall 2021/
		Spring 2022
Student Activities and Resource Fair	Student Clubs and	Fall 2021/
	Organizations w/All students,	Spring 2022
	faculty, staff	
SGA Spring Ball 2022	All students (Extended	Spring 2022
	invitations to ACC, MCC, and	
	TCC students)	
Cultural Visibility Day	All students, faculty, staff	Spring 2022
Entrepreneurship, Race & Literature – BSU & Book Club Collaboration	All students, faculty, staff	Spring 2022
Money Talks – BSU: A Financial Literacy Seminar	All CSCU Schools	Spring 2022

Gateway Community College

Event/Activity	Audience	Semester
Career Fair	All majors	Spring 2022
Leadership Academy	All majors	Summer (2020 – 2022)
Stroke Awareness Event	All majors/Nursing	Spring 2022
Pizza Making Class	All majors/Culinary Arts students	Fall 2021
Free Admission to Shubert Theatre Production of Broadway Musical "Hairspray", "The Dance Theater of Harlem" and "The Waitress"**	All majors/Arts majors	Fall 2021, Spring 2022, Summer 2022
Panel for Peace & Solidarity: Behind the Blue	Criminal Justice students/All majors	Spring 2022
Practices of Self Care and Managing Stress	Nursing/Allied Health Majors/All majors	Fall 2021
Blue Table Talk Series where Women Leaders in their own right were highlighted during Women's History Month (March)	All majors/All students/All women	Yearly (Spring 2021 & 2022)

^{**&}quot;The Waitress" also utilized GCC's Culinary Department for food for the performance.

Housatonic Community College

Event/Activity	Audience	Semester
Beginning of the Year Budgeting/ Spending Plan	FESP Program students	Spring 2022
Budgeting Basics with Key Bank	FESP Program students	Spring 2022
Managing Credit with Key Bank	FESP Program students	Spring 2022
Saving/Investing with Key Bank	FESP Program students	Spring 2022
Putting it All together/Real Life Budgeting with Key Bank	FESP Program students	Spring 2022
Time Management Workshop	FESP Program students	Spring 2022
Bones Expedition (Kids on Campus)	FESP Program students	Spring 2022
Life Documents	FESP Program students	Spring 2022
Cooking Healthy on a Budget Demonstration w/Chef Raquelle	FESP Program students	Spring 2022
Black History Month Panel	All students	Spring 2022
Women's Center Spring Open House	All students	Spring 2022
CT Women in Stem Presentation	All students	Spring 2022
Women of the World Panel	All students	Spring 2022
Stitch & Sip (Textile Arts Workshop)	All students	Spring 2022
World Health Day	All students	Spring 2022
Earth Day	All students	Spring 2022
Art for Advocacy Exhibit and Panel (Center for Family Justice)	All students	Spring 2022

(June 24, 2022) 2

Paint, Sip & Pour (Painting Event)	All students	Spring 2022
Career Closet	All students	Spring 2022
SafeTalk Training	All students	Spring 2022
Credit Cards Workshop w/ American Association for University Women	Equity Project students	Spring 2022
(AAUW)		
Business Literacy Workshop w/ AAUW	Equity Project students	Spring 2022
Mortgage Basics Workshop w/ Bridgeport Neighborhood Trust	All students	Spring 2022
Representative		
Entrepreneurship & Motherhood Panel	All students	Fall 2022
Women's Center "Yoga Time" - Mondays	All students	Fall 2022
Women's Center - Women's Wellness Wednesdays	All students	Fall 2022
Women's Sexual Health & Safer Sex Workshop	Female-identifying students	Fall 2022
Pronouns Day Event	All students	Fall 2022
Coming Out Day Event	All students	Fall 2022
Center for Family Justice "Red Lips Campaign"	All students	Fall 2022
Holiday Season Stressors & Care / Depression Screening	All students	Fall 2022
Resource "Trick or Treat"	Equity Project students	Fall 2022
Silverman's Farm Apple Picking Bus Trip	All students	Fall 2022
Wellness Festival	All students	Fall 2022
SafeTalk Training	All students, faculty, staff	Fall 2022
Suicide Awareness and Prevention Event	All students	Fall 2022
Online Connections: Safety First Workshop	All students	Fall 2022
Career Closet	All students	Fall 2022
Business Dress Workshop - For Women	Female-identifying students	Fall 2022
Business Dress Workshop - For Men	Male-identifying students	Fall 2022
Constitution Day Program	All students	Fall 2022

Manchester Community College

Event/Activity	Audience	Semester
Fresh Check Week (mental health awareness week)	All students	Fall 2021
Calle Sur Concert to conclude Hispanic Heritage Month	Latinx students, all students,	Fall 2021
	Music majors	
3 rd Annual First-Generation College Celebration	First-generation college	Fall 2021
	students, faculty/staff	
"Smoke Signals" Virtual screening (part of Native American Heritage	All students	Fall 2021
Month celebration)		
Great American Smoke Out Table	All students, Respiratory	Fall 2021
	Therapy students manned the	
	table.	
Truth Initiative Talent Show	All students	Fall 2021
Smoking cessation table	All students, faculty, staff	Fall 2021
Constitution Day lecture and quiz	All students, faculty, staff	Fall 2021
Poetry Master Class	All students, faculty, staff	Spring 2022
Occupational Therapy Table	General student body	Spring 2022
MediaNOW Panel	Communications panel aimed	Spring 2022
	at students, alumni, and	
	community members	
Diversity and Wellness Day	All students, faculty, staff	Spring 2022
Common Read Student Panel on Immigration	All students, faculty, staff	Spring 2022
Jazz Guitar Master Class	All students, faculty, staff	Spring 2022
Relay for Life	All students, faculty, staff	Spring 2022
Women's History Month Celebration Panel	All students, faculty, staff	Spring 2022

Middlesex Community College

Event/Activity	Audience	Semester
Topic Expert: Speech Pathology	Students in ECE	Spring 2022
Topic Expert: Implementing the CT Early Learning Development Standards	Students in ECE	Fall 2021
Topic Expert: Inclusivity of Children w/ Disabilities	Students in ECE	Fall 2021
Topic Expert: Avian and Reptile Medicine	Students in Vet Tech	Spring 2022
Topic Expert: Dermatophytosis and Nutrition	Students in Vet Tech	Spring 2022
Topic Expert: Emergency and Critical Care	Students in Vet Tech	Spring 2022
Industry Expert Presentation Series in New Media Production	Students in COM*104 - Careers	Fall 2021
	in Media	
Creative Writing Workshop Series – Topics on Mental Health, Sponsored	All students	2021-2022
by Creative Writing Student Club, and English & Human Services Faculty		Academic Year
Fresh Check Day Sponsored by the Jordan Porco Foundation	All students	April 2022

Naugatuck Valley Community College

Event/Activity	Audience	Semester
SGA training virtually & on Ground – Leadership training, Roberts Rules of	New SGA officers	Summer, Fall,
Order training to run SGA		& Spring 2021
SGA Meetings virtually & on ground– Held weekly to discuss activities,	SGA officers, club	Fall 2021/
student issues, plan events, brainstorm ideas	representatives, open to all	Spring 2022
	students (on average 30-40	
	attend meeting weekly)	
Movie Night & Drive in Movie Night Events - on campus & collaborated	All students and families	Fall 2021
with Middlesex to offer to NVCC students		
Trivia Events - TEAMS/on campus including Constitution Trivia; Price is	All students	Fall 2021/
Right; Jeopardy; Name that Tune; Scavenger Hunt; Black History Month		Spring 2022
Student Activities & NVCC Clubs partnered with the community to	All students, staff, faculty and	Fall 2021/
support different charities via fundraisers & events – Red Cross Blood	community supported these	Spring 2022
Drive; Ukraine House of Hartford; Humane Society; Easter Seals, Inc.; Walk	events	
in their Footsteps for Homeless; "Socktober" collection of socks for		
homeless in Waterbury; Collecting Toiletries for homeless; Giving Tree –		
Student Activities collected gifts for the Salvation Army; Food Pantry Run		
and Food Pantry donation event		
Student Activities, & clubs worked with Community Partners to create	All students, staff, faculty	Fall 2021/
awareness programs – Red Flag event for Dating Violence, Safe Haven had		Spring 2022
Teal Pinky Day to inform students about sexual violence; Women's Center		
of Danbury offered – "Healthy & Unhealthy Relationship" Program; Fresh		
Check Day for the prevention of suicide, promote mental health and a		
message of hope for young adults, Jordon Porco Foundation; Human		
Service Club & Safe haven offered the year concerning domestic violence		
topics.		
Cultural Programs offered by Student Activities, and committees –	All students, staff, faculty	Fall 2021/
International Center for the Arts Committee offered the International Fair		Spring 2022
(3-day events); 2 Broadway Plays – Lion King and Harry Potter and the		
cursed Child; Cirque Dreams Holidaze at Oakdale; Hispanic Heritage		
Month – w Luis Argueta "Abrazos" movie and discussion – program		
offered to other campuses in system; Free tickets offered to students to		
attend plays at the Palace Theater; "Ain't I a Woman" play brought to		
campus for Black History Month; BSU Club offered a movie and book		
discussion "The Immortal Life of Henrietta Lacks"		
Student Activities & Clubs – held virtually & on ground Fall Festival; 4	All students, staff, faculty	Fall 2021/
Paint Nights and day events; Bus trips- Salem; Mystic Seaport and Village;		Spring 2022

Broadway; Spare Time (arcade and bowling) facility during Spring Break;	
Halloween Party; Valentines Party; Spring Fling; Club Expo for students to	l
find out about clubs; Coffee Houses – Musical Showcases; 4 student plays	l
with Stage Society; Dance Showcases with Terpsichorean Dance Club;	ı
Student Leadership Banguet	ı

Northwestern CT Community College

Event/Activity	Audience	Semester
\$5 admission to the Warner Theatre	All students	Yearlong
Team Success Scholars extra-curricular wrap-around support group	Competitive selection, low income/minority students	Yearlong
Cultural Programs Committee – speakers, artists, musicians, etc.	Open to entire campus community	Spring, primarily
Welcome Fair	All students	Fall (Sept.)
Student Senate – Governance	Student Senators	Fall and Spring

NOTE: Most student activities/events are open to all students from any campus.

Norwalk Community College

Event/Activity	Audience	Semester
Presenters from multiple content areas	All Students	Fall 2022/
		Spring 2023
Acknowledgement of and learning opportunities for Cultural and	All Students	Fall 2022/
celebratory months & holidays		Spring 2023
Professional Speakers/Presenters in various areas via NCC Clubs	All Students	Fall 2022/
(Archeology, Career Success, Japanese Language & Culture, Accounting,		Spring 2023
Women in STEM, Environmental Science)		
College Tours	All Student	Fall 2022/
		Spring 2023
Alternative Spring Break Trip	All Students	Spring 2023
Broadway Show(s)	All Students	Fall 2022/
		Spring 2023
Student Worker Job Fair	All Students	Fall 2022
Fresh Check Day (Mental Health Awareness)	All Students	Fall 2022
Fall Fest	All Students	Fall 2022
Exploring Majors Fair	All students	Fall 2022/
		Spring 2023
Career Fair	All students	Spring 2023

Quinebaug Valley Community College

Event/Activity	Audience	Semester
Monthly cultural programming events and speaker series	All students	Academic year
Monthly movie screenings	All students	Academic year
Springfest and Gradfest	All students	Academic year
Third Thursdays in Willimantic	All students	Academic year
PTK Conference	PTK students	Academic year
Poetry Readings	All students	One in fall/one
		in spring
Build A Bear Events	All students	One in fall/one
		in spring
Guest speakers by major	All students in major	Academic year

Three Rivers Community College

Event/Activity	Audience	Semester
Fresh Check Day: mental health and suicide awareness event with	All students	Fall
community partners such as Reliance Health, Norwich PD, Safe Futures, etc.		
Piece of Mind Mental Health and Wellness Symposium	All students	Spring
Student Veterans Job Search Strategies Info Session	Active-duty students and student veterans	Spring
Lavender Graduation	LGBTQIA+ students and their allies	Spring
Stress Reduction Events – Yoga, self-care valentines, Tai Chi, & Meditation Workshops	All students	Fall/Spring
Cultural demonstration with Pamela "Screeching Hawk" Massey from Mohegan Tribe	All students	Fall

Tunxis Community College

Event/Activity	Audience	Semester
Juneteenth Ice Cream Social	All students	Summer 2022
	Students in CRN 1342	Spring 2022
Macbeth on Broadway	Shakespeare	
Speaker - Lt. General Mike Moeller, USAF Ret.	All students	Spring 2022
Sponsored by Business Club		
Free Bus Trip to MASS MoCA (Museum of Contemporary Art) - North	All students	Spring 2022
Adams, MA		
International Week - Free Food all week representing Puerto Rico, Pakistan,	All students	Spring 2022
Thailand, and Italy		
Civic Engagement Institute: Mayor of Bristol,	All students	Spring 2022
'Civic Engagement & The State of Politics Today'		
Civic Engagement Institute: Russian Invasion of Ukraine	All students	Spring 2022
Free Copper Beech Institute Meditation Event sponsored by the Healthy	All students	Spring 2022
Minds Club		
Cultural Diversity Speaker Kamora Harrington sponsored by Community	All students	Spring 2022
Outreach Club		
Random Acts of Kindness Day sponsored by multiple clubs	All students	Spring 2022
Earth Week: 2022 https://tunxis.libguides.com/earthweek/2022	All students	Spring 2022
Free Bus Trip to Hartford - Meet Matt Fleury, Mummies Exhibit at CT	All students	Fall 2021
Science Center and Festival of Trees at Wadsworth Atheneum		
Free Bus Trip to Brooklyn Museum to view Obama Portraits Exhibit	All students	Fall 2021
College negotiated free tickets to Hogpen Hills Farms Sculpture Park	All students	Fall 2021
First Lady of Iceland Eliza Reid 'From Reykjavik to Connecticut: Gender	All students	Spring 2021
Equality 2021 - The Icelandic Experience' Virtual Talk		
Virtual Tour of Sydney Opera House	All students	Spring 2021
Black History Virtual Tour of the United Nations	All students	Spring 2021
Black Women-Owned Businesses Virtual Panel	All students	Spring 2021
	All students	Summer 2021
Free tickets to New Britain Bees and Hartford Athletics		Summer 2022
Numerous entertainment/fun events, including game nights, students	All students	Ongoing
staying overnight in the lounge, May the 4th Star Wars celebration, Smash		
Brothers tournament, Sea Tea virtual comedy night, virtual bingo,		
Halloween party		
	All students	2020 through
Spring Care Packages, Thanksgiving Care Packages from TxCC Food Pantry		2022

The campus visions for student activities over the next two years as we transition to a single college.

Asnuntuck Community College	• As we transition to a single college, the ACC OSA will prioritize increased collaboration with the other 11 community colleges. We will emphasize standardization of work and focus on diversity, equity, and inclusion across the 12 campuses in delivering co-curricular programming. As the Chairperson of the Directors of Student Activities Council, the ACC Director of Student Activities will encourage the council to push for more sharing of resources among the 12 campuses. An example of this is sharing buses regionally to attend events at different campuses – perhaps a play at Naugatuck Valley Community College's theater or hearing a well-known speaker at Gateway Community College.
Capital Community College	• The primary vision for Student Activities is to grow membership in all clubs and organizations with committed support staff. Additionally, Student Activities envision developing more effective methods to engage our working/parents class. Last, Student Activities look forward to building events that not only engage our student population, but the community as a whole.
Gateway Community College	• Over the next two years, GCC's campus vision for student activities is to get students reengaged and comfortable in the college setting, and to expand our collaborations with campus and community constituencies to support student enrollment, retention, and success. Student activities will continue to transition from the 100% virtual activities that we provided to our students during the COVID pandemic to a mainly in-person model with hybrid features model. As the only CT State campus with an athletic program, GCC will also be a leader in CT State, our system, and in the region with respect to promoting and integrating student academic, interpersonal and athletic success.
Housatonic Community College	• The vision for student activities over the next two years as we transition to a single college is to collaborate with all 12 Community Colleges in the system to put on programming for all students to attend cross campus. We started this during the pandemic with virtual events, but we would like to expand it by allowing our students to attend and bus them to different campuses across the system to participate in programs in person. Another goal is to allow our clubs to work together system wide to put on major programs, such as conferences and concerts. We would love to have a couple Student Senate meetings in a semester with all 12 campuses to share ideas and collaborate on programming.
Manchester Community College	We are currently concluding the search for a new Director of Student Activities at Manchester. The anticipation is that the new Director will reimagine the office and programming as we now have an entirely new student population and a significant number of new faculty and staff, so it is an opportune time to improve processes and programming.
Middlesex Community College	 MxCC operates under a holistic approach to our student activities planning and event program and will continue to do so over the next two years. We believe in meeting students where they are and providing a series of events that are not only fun and engaging, but provide students with tools to address mindfulness, stress, anxiety, leadership, and physical well-being. MxCC hired a new Student Activities Director who is focused on developing and implementing leadership training going forward.
Naugatuck Valley Community College Northwestern CT	At NVCC, student activities are driven by the students themselves. Activities have not yet been planned for AY22-23, as our SGA returns to campus in early August. This is when they begin planning their yearly activities for the upcoming academic year. Their activities will be similar to those offered in past years, but no specifics are available at this time. The vision is to engage in student governance as part of the CT State structure and be well represented and to provide fulfilling co-curricular
Community College	activities that improve student retention and completion.
Norwalk Community College	• Engaging and reengaging students, specifically by expanding Student Activities' reach with more collaborative programming and projects, both within NCC and with other CSCC. Over the past semester, we have been programming with HCC and GCC, and it has been a beneficial partnership, allowing us to have larger scale programs that engage more students. We have also created a few different programmatic opportunities that have been opened to all CSCCs and are working to do some larger scale student leadership events.

The campus visions for student activities over the next two years as we transition to a single college.

	 Create a stronger partnership with faculty to bring in speakers and create programs that are in line with their specific curriculums. Creating more, tangible, student leadership training and opportunities, i.e. training for campus club executive boards, comprehensive student leader programs. Student Activities, in tandem with all campus areas, is making a robust effort to "meet students where they are," creating programming that is both engaging and educational, but also ensuring that programming is designed to meet the needs of our student population. This means striking a balance between having a tangible, and concrete, campus presence, but also guaranteeing that students learning from home also have opportunities to participate in college events. An example of this is creating, and continuing to provide, a hybrid model for Student Government meetings and select programs. Students are welcome to attend in-person or via WebEx.
Quinebaug Valley Community College	• Over the next year, we intend to open more face-to-face opportunities for student activities including possible student trips and onsite festivals (grad fest and spring fest).
Three Rivers Community College	 The wonderful thing about student activities is the ability for each campus to cater to the needs of our students and the activities they want. We anticipate being able to continue to do this as we merge and grow into CT State. Our vision includes having events that are student driven and engage them in various points of intersectionality in their lives. We plan to continue to offer programming that focuses on equity, mental health, cultural competencies, intersectionality, etc. Additionally, we will continue to offer programming centered around improving campus culture and allowing students to have fun outside of the classroom. Students who engage in any activity are, in fact, learning something to take with them into their careers. Social, craft, and enrichment events give students the opportunity to practice soft skills like communication, critical thinking, leadership, teamwork, and problemsolving, to name a few.
Tunxis Community College	 Coming out of the pandemic, TxCC is strongly positioned. We do not have to rebuild or start from scratch. That being said, the areas we would like to work on are: DEI – we have more Muslim students on campus. We need to actively work to engage them more. DEI – while we have made great strides in having students of color active in the lounge and student clubs, we need to continue efforts in this area. Advisors – we need to improve our process for identifying and training club advisors. Lounge – the lounge is heavily populated by male students. While the lounge is very welcoming, we need to make sure students of all genders feel welcome. Food insecurity – marketing the Tunxis pantry in ways that connect to students, having more food events across campus to reach different students, continue strengthening our community relationships. Making sure student clubs are active and responsive to changing student interests. This semester (in the pandemic) two student clubs formed: the Jam Club and the Robotics Club. Continue to offer a robust offering of off-campus experiences for students. Discussion topics have included a trip to Iceland, a trip to the Army-Navy game in 2023, and continuing to offer diverse, exciting, and fun co-curricular activities. Engage new faculty in co-curricular activities. Many of our best efforts have resulted in collaboration between faculty and student services. Explore partnerships with CCSU, where many TxCC students transfer. We are currently discussing a pilot housing project and other initiatives. Resuming the 'No Wrong Door' event in Fall 2022 in partnership with Farmington community partners; continuing to find resources and initiatives to support our Veteran students. Partner and collaborate with BOR and sister community colleges when it
	of all opportunities. o Engaging students in the mentoring program, due to be rolled out in the upcoming academic year.

How the campuses intend to continue to engage student leaders in governance as we transition to CT State.

Asnuntuck Community College	As we transition to CT State, we will increase our offerings of leadership training to all students. We will develop more communication highways to the other 11 community college campuses so that our leaders can seamlessly collaborate with students all over the state. The Directors of Student Activities Council is currently working on the development of a leadership training program for all student leaders from the 12 community colleges to attend. We want to create and share co-curricular programming that has intent and purpose. The more we collaborate across our 12 community colleges, the better chance we have at promoting diversity, equity, and inclusion, giving our students a sense of belonging.
Capital Community College	• The most effective practice to engage student leaders is to have committed advisors assigned to their clubs and organizations that provide organization and structure. Student leaders also need organized workshops to learn more about leadership development.
Gateway Community College	• As we transition to Connecticut State Community College, the importance of ensuring that we are meeting the needs of our students and our local communities will increase, and the role of students in the life of the campus will also expand. We will ask students to become formal members of the shared governance committees of the college and to expand their participation in committees and projects (e.g., Enrollment Management, Master Planning) that will ultimately affect their experience and opportunities at the GCC campus.
Housatonic Community College	We will continue to provide our students with a variety of leadership opportunities on and off campus and our goal is to work with other student leaders across the system to put on conferences, attend some as a system and collaborate with them on various events cross campus.
Manchester Community College	 The new Director will be taking over our leadership development program and advising the SGA, which appoints all student representatives to governance committees on campus. MCC will be sending students to our system-wide leadership program in the fall being coordinated by the Activities Directors Council.
Middlesex Community College	MxCC provides opportunities to engage students in leadership development, which includes governance. MxCC's Student Senate has taken a strong interest in issues of governance and consolidation, all from a positive perspective.
Naugatuck Valley Community College	In addition, NVCC actively recruits students to participate on system-level committees when asked.
Northwestern CT Community College	We expect to fully participate in CT State student governance processes and represent our campus in student governance and develop competent leaders among our students.
Norwalk Community College	As we transition, it is our hope that we will be able to share resources and exchange ideas that will provide students with more opportunities to both learn and contribute.
Quinebaug Valley Community College	Where applicable, QVCC students, staff, faculty, and administration will serve on CT State Shared Governance Committees to ensure our college's perspective is heard and provided input.
Three Rivers Community College	We are also hopeful that a student from each campus will continue to have a seat on the Student Advisory Committee.
Tunxis Community College	Students have been engaged in the discussions about consolidation when BOR staff have come to campus. The SGA President has attended system meetings of counterparts to engage in these discussions. We would support continuation of these efforts.



CSCC Student Activities Committee Final Report



The final report includes the recommendations to the Connecticut State Community College leadership team concerning the structure of Student Activities on each campus when the consolidation is complete.

Submitted by Karen Blake & Alycia Ziegler, reviewed by Student Activities

Directors, Committee Members &

Student Representatives for all 12 campuses.



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SECTION 1: Staffing

Recommendation of staff to be located on each branch campus:

- Offices should be staffed with a minimum, one full-time Director of Student Activities and a full-time secretary.
- Medium to large sized campuses should have an Assistant Director of Student Activities.
 (Norwalk, Housatonic, Naugatuck, Three Rivers, Tunxis, Gateway, Manchester, and Capital).
- Larger campuses should have one to two, 17 hr. EA's Norwalk, Naugatuck, Manchester, and Gateway. Smaller campuses should have at least one.

Club Advisors:

• Advisors – Full time faculty and staff are allowed on all branch campuses to advise student clubs; Part-time faculty and staff can assist a club if a full-time member is the main advisor.

Note:

- AR's (additional responsibilities) are used by some club advisors, need accountability for using these AR's; Need to set up a communication channel between administration and Student Activities Directors when faculty request AR's to monitor club activity.
 - o Some faculty advisors on branch campuses teach five courses and advise clubs without any additional responsibilities added to their contract.
- Maximum number of clubs a faculty/staff employee can advise two
- System Office needs to create one advisor agreement concerning rules, regulations, and advisor liability when they are assigned a club to advise. This includes on-campus and off-campus club activities and an outlined advisor responsibility agreement when advising a club.
- See Appendix A for sample Systemwide Advisor Agreement

SECTION 2: Student Activities Funds (SAF)

Comptroller's Guidelines:

All branch campuses follow the comptroller's guidelines for Student Activity Funds

https://www.osc.ct.gov/manuals/activitywelfare/manual.htm

Trustee Accounts:

 Based on the comptroller's guidelines, the trustee accounts set up on each campus continue to be controlled by the branch campuses SGA & Student Activities Director as individual trustee accounts.

Note:

- To date, each branch campus has SAF funds in their trustee account that consists of club fundraised funds, along with Student Activities Fees collected from current and past students.
 Even though the system is consolidating into one community college campus, each campus has unique codes for clubs, student government, and activity offices. It is in the best interest of the single college to maintain these codes and separate accounting books for each branch campus. To try to undo this system would cause significant confusion and detriment to existing funding and programming on campuses.
- Additionally, the system office should employ two accountants whose sole responsibility is to

maintain the club codes and balance the books for each branch campus. Smaller campuses only need one accountant assigned.

Revenue & SAF Fees:

Revenue from enrollment (Student Activity Fund) is based on each campus's enrollment numbers.
 One set fee for SAF is recommended across all campuses - \$10.00 for part-time/\$20.00 for full-time students.

Note:

Currently, the 12 campuses have fees voted by the SGA and are different on each campus. We recommend the final vote be from the Board of Regents Student Advisory Council in the future where each branch campus has representation to set the fee across all branch campuses.

Shared Systems & Regional Events on Each Campus:

- As campus SGA's select and fund events throughout the academic year, campuses can invite other campus sites to participate in activities. Examples of these events include Virtual Trivia Nights, Campus Plays, Poetry Events, Cultural Events, Movie Nights, Bus Trips, Leadership Training, and guest speakers to name a few.
- Transfer of funding can be at the discretion of the campuses involved in event collaboration. At events with collaboration of multiple campuses, enter to wins and prizes can be available to all students from the 12 campuses.
- A systemwide CT State Student Activities calendar is recommended for all campuses updated by Student Activities Directors/SGA's on upcoming events at each campus. On this calendar, regional events and systemwide events along with every campus offering. Determination of method of calendar, whether TEAMS, Excel spreadsheet to be determined by Student Activities Council.

Bi-Annual CT-State Summit:

- Each branch campus SGA will participate in this leadership training program for students. The event will be held bi-annually, at a centrally located campus for all students to participate.
- Leadership training funds from campuses SAF budgets will support this program for students as a collaborative effort.

Student Public Transportation Fee

All colleges, except for NVCC & Quinebaug, have the systemwide UPASS at a cost of \$40 per semester, per student. NVCC has NV-Rides, at a cost of \$10.00 per student. Quinebaug has no public transportation currently available. The final decision is TBD.

Campus Honor Societies & Funding:

PTK – Phi Theta Kappa:

Requirements of Chapters - Every community college in CT has a Phi Theta Kappa chapter. We want to maintain the identity of each chapter on each campus without merging them. This structure can be seen at different merged campuses throughout the United States. Each chapter is required to:

- Have approved bylaws on file with PTK Headquarters in Jackson, MS. These bylaws should be reviewed annually.
- Appoint at least one advisor to the chapter to oversee all activities, events, and membership campaigns.

- Complete an annual report about funding and activity from the prior year.
- Recruit and induct members at least once per calendar year according to the PTK International Constitution. Members must be enrolled at the chapter's institution, have completed at least 12 hours of coursework towards an associate degree (or 6 hours of coursework towards a one-year Certificate) and have at least a 3.5 GPA.

Chapters can be involved at the regional and international level by attending events throughout the year. These events allow members to meet individuals from across the world, hear engaging speakers, learn skills, experience large transfer institution fairs, and many other experiences. As a result, each chapter has the need to be funded accordingly. These funds should not be distributed from the student activities budget because the events are academic in nature, the membership is exclusive to only certain individuals, and the chapter oversight is by academic and student leaders. The amount of funding provided should be from the operating budget in the amount of \$15,000-\$20,000. This cost does not need to vary greatly according to the size of the campus because each chapter tends to have a core number of active members engaged in projects. These members find the events inspirational and life-changing experiences have occurred for our students.

Note:

Please see Appendix B for summary on PTK

Confirmed - Honor Societies currently on college campuses include:

NVCC has PTK plus Alpha Beta Gamma - Business & Professional Honor Society - NVCC follows the national guidelines. - https://abg.org/ NVCCalso has Lambda Epsilon Chi (LEX) Paralegal Honor Society they follow national guidelines-

https://www.aafpe.org/lex

MCXX – PTK & Mu Alpha Theta – Math Honor Society - MxCC follows the national guidelines - https://mualphatheta.org/

TRCC – Epsilon Pi Tau and PTK

QVCC – has the following honor societies active besides PTK:

Alpha Beta Gamma; Epsilon Pi Tau; Tau Upsilon Alpha - They are listed on the following webpage: https://qvcc.edu/programs/academics/honor_societies/

Capital has ABG active along with PTK

Northwestern – PTK only

Gateway - PTK only MCC - PTK

SECTION 3: Purchasing within the Student Activities Funds (SAF)

Student Activity Fund Purchase Requisitions:

It is recommended that when consolidating to one college, a systemwide form be created from Purchasing shared services for Student Activities Funds.

Please see Appendix C - Sample of Systemwide Purchasing Form for Student Activities Funds

Note:

Due to audits using Student Activities Funds:

- This form should include a signature area for student representative, Student Activities Director, along with the club advisor to sign off for approval.
- This form should be accompanied by meeting minutes from the student clubs approving the expenditure.
- This paperwork and signatures are to be kept on file for auditing purposes by the purchasing department for up to 4 years along with all invoices signed off.

Note:

Rah Rah & Anthology Software Demonstrations

- Rah Rah was demonstrated for the Student Activities Directors, and it was determined that the
 product was wonderful for the holistic supports for students but was ineffective for use within
 student activities as it did not have the bandwidth to handle the back-end management that is
 needed in our respective departments.
- Software like Anthology which has the back-end management needed for club purchasing and finance be prioritized for purchase to align the CT State community college with our sister institutions Eastern and Southern. A demonstration was conducted for all Student Activities Directors within the last year.
- Anthology Software, if purchased for all 12 community colleges, would handle all this
 paperwork. This software is used by Three Rivers Community College, UCONN, Eastern
 and Southern currently.

Purchasing Card:

- Each Student Activities Office Director be issued at least one credit card (PCard) for purchasing items.
- Larger campuses should have a \$30,000 limit with a \$2,000 per transaction limit.
- Medium campuses should have a \$20,000 limit with a \$2,000 per transaction limit.
- Small campuses should have a \$10,000 limit with a \$1,500 per transaction limit.
- Assistant Directors of Student Activities, Secretaries, and part-time educational assistants should be given purchasing cards with limits that align with their campuses.
- It is recommended that when shared services create the SAF purchasing form they add a check box to make the purchase by credit card instead of Purchase Order.
- This form should include a signature area for student representative, Student Activities Director, along with the club advisor to sign off for approval.
- This form should be accompanied by meeting minutes from the student clubs approving the expenditure.
- This paperwork and signatures are to be kept on file for auditing purposes by the purchasing department for up to 4 years along with all invoices signed off.
- Smaller limit purchasing cards should be investigated for student use on campus to help expedite purchasing.

Petty Cash Check issued for Student Activities Director:

- Each campus director should be allowed to have petty cash checks assigned to their office for last minute purchases for events by students and staff. This petty cash check should be reconciled with proper backup before a new petty cash check is issued to the director.
- Each purchase must be accompanied by meeting minutes from the students approving the expenditure along with the proper signatures.

- This paperwork and signatures are to be kept on file for auditing purposes by the State of CT for up to 4 years along with all invoices signed off.
- Larger branch campuses should be issued up to \$1000 petty cash checks and smaller campuses, \$500.

Campus Purchase Orders handled by Shared Services Purchasing staff:

- Each Student Activities Office should have a member of purchasing staff assigned to handle the creation of purchasing requisitions for vendors.
- A member of the purchasing team should be responsible for ensuring that each campus has access to house accounts (ex. Big Y, Shoprite, BJ's Wholesale Club, etc.)

Method of Collecting Electronic Funds:

Each Student Activities Office should have an electronic method of payment for students through Touchnet. This would allow students to pay for an event or clubs can use the device when hosting fundraisers. Finance would need to explore the safest method of payment for students. It needs to be some type of credit or debit card reader linked to the SAF for deposits only.

SECTION 4: Travel Authorization Process & Liability Waiver

Travel Authorization Process for Campus Activities:

Advisors/Student Activities Directors must fill out the Systemwide Travel Authorization Form prior to traveling with students using Student Activities Funds.

Sample of Systemwide Travel Authorization Forms:

See Appendix D for sample of Travel Authorization forms

Liability Waiver for Participants of Campus Activities:

Each participant (students & guests) must fill out the Systemwide Waiver to attend campus events & trips.

Sample of Systemwide Waiver Form

See Appendix E for sample of systemwide waiver

SECTION 5: Marketing & Public Relations in Student Activities Social Media Accounts:

- Each branch campus should be able to maintain student activities social media including Facebook, twitter, Instagram, TikTok, Snapchat, etc.)
- Systemwide process for creating these accounts should be developed for all branch campuses.
 Note:

A student, club or organization seeking authorization for a new site will be expected to submit a plan that defines the purpose of the site and how its content will be managed. A representative from the Student Activities Office or a faculty advisor must be designated as one of the administrators of the social media site. All new sites require approval from the Director of Student Activities and the Systemwide Marketing Department. A file of the plan will be kept with the Student Activities Department of each branch campus. The plan may be as simple as a list of

responsible administrators who will keep the password and log in information and will assure that the content is current.

Public Relations:

- Each branch campus should be assigned a shared services marketing department employee to handle public relations and advertising of Student Activities Events.
- Marketing shall help Student Activities and student clubs create flyers, brochures & posters for campus events.

SECTION 6: Student Governments & Constitutions (Bylaws)

Constitutions/Student Activity Guidelines:

Each branch campus should provide student organizations with information and guidelines in the form of a student handbook that contains information specific to each branch campus.

Each campuses SGA should be in control of their own constitution on their campuses. Making changes they deem necessary for the wellbeing of the student body through voting.

- Each campus holds election of their SGA Officers for the upcoming academic year before the end of the spring semester for the following academic year.
- These officers are considered working positions and offer a \$500 scholarship/stipend/grant to each SGA officer who performs their assignments at the end of the fall and spring semesters. SGA Officers must complete their assigned tasks based on branch campus activities, have a passing GPA and hold office hours. Final disbursement to be determined by the Student Activity Director located on the branch campus.
- Student senators should be allotted \$200.00 for their work planning activities and representing the student body. SGA Senators must complete their assigned tasks based on branch campus activities, have a passing GPA and hold office hours. Final disbursement to be determined by the Student Activity Director located on the branch campus.
- Funding for these positions to be allocated on branch campuses thru SGA SAF budgets and voted on by each campus.
- Individual campuses SGA determine a budget based on revenue projected for clubs, events and other activities based on their constitution and by- laws.
- SAF funding is contingent on club secretaries filing meeting minutes with the Student Activities Office and branch campus constitutions/bylaws. This will ensure to auditors that clubs are active with student participation.

Student Advisory Council – System Committee:

- Each campus shall hold elections for their SAC representative for the following academic year prior to the end of the spring semester to ensure branch campus representation.
- This should be a two-year position when possible.
- There is no term limit for a SAC representative to hold office.
- All branch campus representatives will abide by the SAC bylaws

While we are consolidating into one system, it is crucial to recognize that each campus does have unique features and processes that should be honored and allowed to continue after the merger.

SECTION 7: Appendix A-E

Appendix X: Behavioral Intervention Protocols

Purpose: The Behavioral Intervention Team (BIT) is a group of faculty, staff, and managers who meet to manage and promote a safe and nurturing learning environment for our students so they can focus on achieving their academic goals. BIT receives referrals from faculty/staff regarding any student identified as a person of concern. The BIT will review the situation and if appropriate, create a planned approach to assessing the threat and taking appropriate action.

BIT responsibilities:

- Educate faculty/staff on the purpose of the BIT and how to identify and report behavior of concern that may disrupt the learning environment.
- Identify and recommend professional development opportunities for faculty/staff to effectively identify and help mitigate early warning signs of potential behavior that disrupts the learning environment.
- Receive, review and maintain a record of information about such concerns regarding student behavior.
- Refer any student concern reported to the BIT that may be a threat/mental health or conduct issue to the appropriate office for immediate action.
- Perform initial assessment of behavior risk and develop a support plan to mitigate and/or eliminate such behavior.
- Identify policy and procedural issues and make recommendations for change of the Student Code of Conduct that may help to eliminate such behavioral concerns before they occur.
- Meet at least twice a semester, or as necessary, to review referrals, responsibilities, procedures, protocols and access effectiveness and compliance with institutional policies.
- Meet on an as needed basis with other campus teams (Emergency Response Team, Campus Resource Team, Emergency Medical Response Team) to coordinate efforts.
- Provide a summary report at the end of each academic year on the referrals to a
 designated individual at the system office so information can be used to help
 direct any potential changes to the Student Code of Conduct.

Areas of concern categories:

- Threat
- Conduct
- Mental Health
- Inappropriate Behavior

BIT team membership:

- Campus Associate Dean of Students
- Counselor
- Public Safety representative
- Faculty representative (2)
- Disability services representative
- Student Affairs representative
- Academic Affairs representative
- GPA1 representative

Training for BIT members

- Autism Spectrum
- Student Code of Conduct
- Mental Health Awareness
- Narcan
- Suicide Prevention
- Campus Emergency Procedures

Professional Development for faculty/staff, including BIT members

- Different Learning Styles
- Student Code of Conduct
- Mental Health Awareness
- Campus Emergency Services

Protocols for Interventions

Behavior Level	Refer to
Mild	Dean of Student Affairs (DOSA)
Moderate	DOSA, BIT
Elevated	DOSA, BIT, Counseling, Campus
	Police/Public Safety
Critical	911, DOSA, BIT, Counseling, Campus
	Police/Public Safety

NABITA's Risk Rubric should be consulted, from D-Scale Life Stress & Emotional Health to E-Scale Hostility & Violence to Others.

If the behavior is <u>mild</u>, faculty member/staff should be fully trained in classroom management techniques. If the faculty member cannot resolve the behavior themselves after two attempts, the faculty member should forward the name, student ID and description of concerning behavior/s to the Associate Dean of Student Affairs for review and recommendations on possible action.

Staff should contact their supervisor if not able to address mild behaviors. If staff and supervisor cannot resolve the behavior, they should forward the name, student ID and description of concerning behavior/s to the Associate Dean of Student Affairs for review and recommendations on possible action.

If the behavior is <u>moderate</u>, faculty members should schedule a meeting with the student. If that does not resolve it, the faculty member may refer the student to TimelyCare, Counseling or Associate Dean of Student Affairs. The Associate Dean would convene the BIT for review and recommendations on possible action.

Staff should contact their supervisor and/or the Associate Dean of Student Affairs.

If the behavior is **elevated**, the faculty member/staff should seek assistance from appropriate campus offices: Dean of Student Affairs, Campus Police or Public Safety, Counseling, Disability Services, etc.

If the behavior is <u>critical</u>, the faculty member/staff should seek immediate assistance by calling 911, contacting the Dean of Student Affairs and/or Campus Police of Public Safety.

Recommendations on Appropriate Interventions

Mild Behavior

Academic division provide regular training so faculty have adequate classroom management techniques, faculty be trained in different student populations (Veterans, LGBTQ+, students with disabilities, minoritized students, etc.). Staff provided similarly appropriate training in different student populations, front line/customer service training, familiarity with college resources. Appropriate faculty/staff member have conversation with student to address mild behavior concerns. If student is feeling socially isolated, refer to Counseling and Student Activities/SGA to help foster friendship and build social network on campus. Assess if

Moderate Behavior

student may need disability services.

Use Advocate/Simplicity to document any behaviors that may be of concern. Have student meet with appropriate campus resources, including TimelyCare, Counseling, Dean of Student Affairs. Have appropriate follow up with student. Assess social media. May provide referral to outside services. Make student aware of consequences of continuing this behavior. Develop care plan, if necessary.

Elevated Behavior

Dean of Student Affairs schedules meeting with student, Counseling may do a wellness check. Apprise student of any possible Student Code of Conduct violation and possible consequences. Coordinate with Campus Police/Public Safety if necessary. Make appropriate referrals to outside resources. Evaluate parent/guardian emergency contact information. Apply appropriate restrictions to mitigate any ongoing risk.

Critical Behavior

Contact Campus Police, Local Police or 911. Obligatory notification of parent/guardian. Issue mandated assessment once all are safe. Implement student discipline procedures. Provide guidance, support and safety plan to referral source/stakeholders. Notify senior college management and BOR, if appropriate. Evaluate need for involuntary withdrawal.

NaBITA Risk Rubric

D-SCALE

Life Stress and Emotional Health

DECOMPENSATING

- ▲ Behavior is severely disruptive, directly impacts others, and is actively dangerous. This may include life-threatening, self-injurious behaviors such as:
 - ▲ Suicidal ideations or attempts, an expressed lethal plan, and/or hospitalization
 - ▲ Extreme self-injury, life-threatening disordered eating, repeated DUIs
 - ▲ Repeated acute alcohol intoxication with medical or law enforcement involvement, chronic substance abuse
 - ▲ Profoundly disturbed, detached view of reality and at risk of grievous injury or death and/or inability to care for themselves (self-care/protection/judgment)
 - ▲ Actual affective, impulsive violence or serious threats of violence such as:
 - Repeated, severe attacks while intoxicated; brandishing a weapon
 - ▲ Making threats that are concrete, consistent, and plausible
 - Impulsive stalking behaviors that present a physical danger

DETERIORATING

- Destructive actions, screaming or aggressive/harassing communications, rapid/ odd speech, extreme isolation, stark decrease in self-care
 - Responding to voices, extremely odd dress, high risk substance abuse; troubling thoughts with paranoid/delusional themes; increasingly medically dangerous binging/purging
 - Suicidal thoughts that are not lethal/imminent or non-life threatening self-injury
 - Threats of affective, impulsive, poorly planned, and/or economically driven violence
 - Vague but direct threats or specific but indirect threat; explosive language
 - Stalking behaviors that do not cause physical harm, but are disruptive and concerning

DISTRESSED

- Distressed individuals engage in behavior that concerns others, and have an impaired ability to manage their emotions and actions. Possible presence of stressors such as:
 - Managing chronic mental illness, mild substance abuse/misuse, disordered eating
 - Situational stressors that cause disruption in mood, social, or academic areas
 - Difficulty coping/adapting to stressors/trauma; behavior may subside when stressor is removed, or trauma is addressed/processed
- If a threat is present, the threat is vague, indirect, implausible, and lacks detail or focus

DEVELOPING

- Experiencing situational stressors but demonstrating appropriate coping skills
- Often first contact or referral to the BIT/CARE team, etc.
- Behavior is appropriate given the circumstances and context
- No threat made or present

OVERALL SUMMARY

CRITICAL

In this stage, there is a serious risk of suicide, life-threatening self-injury, dangerous risk taking (e.g. driving a motorcycle at top speed at night with the lights off) and/or inability to care for oneself. They may display racing thoughts, high risk substance dependence, intense anger, and/or perceived unfair treatment or grievance that has a major impact on the students' academic, social, and peer interactions. The individual has clear target for their threats and ultimatums, access to lethal means, and an attack plan to punish those they see as responsible for perceived wrongs. Without immediate intervention (such as law enforcement or psychiatric hospitalization), it is likely violence will occur. There may be leakage about the attack plan (social media posts that say "I'm going to be the next school shooter" or telling a friend to avoid coming to campus on a particular day). There may be stalking behavior and escalating predatory actions prior to violence such as intimidation, telegraphing, and "test-runs" such as causing a disruption to better understand reaction time of emergency response.

ELEVATED

Behavior at the elevated stage is increasingly disruptive (with multiple incidents) and involves multiple offices such as student conduct, law enforcement, and counseling. The individual may engage in suicidal talk, self-injury, substance intoxication. Threats of violence and ultimatums may be vague but direct or specific but indirect. A fixation and focus on a target often emerge (person, place, or system) and the individual continues to attack the target's self-esteem, public image, and/or access to safety and support. Others may feel threatened around this individual, but any threat lacks depth, follow-through, or a narrowing against an individual, office, or community. More serious social, mental health, academic, and adjustment concerns occur, and the individual is in need of more timely support and resources to avoid further escalation. Conditional ultimatums such as "do this or else" may be made to instructors, peers, faculty, and staff.

MODERATE

Prior to this stage, conflict with others has been fairly limited. The hallmark of moderate is an increase in conflict with others through aggressive speech, actions, and mannerisms. They may become frustrated and engage in non-verbal behaviors or begin to post things on social media, put up posters around campus, or storm away from conversations. Stress, illness, lack of friends, and support are now becoming an increasing concern. The individual may be tearful, sad, hopeless, anxious, or frustrated. This may be caused by difficulty adjusting, dating stress, failure in class assignments, and/or increasing social isolation. If there is a threat or physical violence such as carelessly pushing someone out of their way while storming off, the violence is typically limited and driven by adrenaline and impulsiveness, rather than any deeper plan to hurt others.

MILD

The individual here may be struggling and not doing well. The impact of their difficulty is limited around others, with the occasional report being made to the BIT/CARE team out of an abundance of caution and concern rather than any direct behavior or threats. They may be having trouble fitting in, adjusting to college, making friends, or may rub people the wrong way. They alienate others with their thoughts or mannerisms, and there may be minor bullying and conflict. With support and resources, it is likely the individual will be successful adapting and overcoming obstacles. Without support, it is possible they will continue to escalate on the rubric.

E-SCALE

Hostility and Violence to Others

EMERGENCE OF VIOLENCE

- ▲ Behavior is moving towards a plan of targeted violence, sense of hopelessness, and/or desperation in the attack plan; locked into an all or nothing mentality
- ▲ Increasing use of military and tactical language; acquisition of costume for attack
- ▲ Clear fixation and focus on an individual target or group; feels justified in actions
 ▲ Attack plan is credible, repeated, and specific; may be shared, may be hidden
- ▲ Increased research on target and attack plan, employing counter-surveillance measures, access to lethal means; there is a sense of imminence to the plan
- ▲ Leakage of attack plan on social media or telling friends and others to avoid locations

ELABORATION OF THREAT

- Fixation and focus on a singular individual, group, or department; depersonalization of target, intimidating target to lessen their ability to advocate for safety
- Seeking others to support and empower future threatening action; may find extremists looking to exploit vulnerability; encouraging violence
- Threats and ultimatums may be vague or direct and are motivated by a hardened viewpoint; potential leakage around what should happen to fix grievances and injustices
- There is rarely physical violence here, but rather an escalation in the dangerousness and lethality in the threats; they are more specific, targeted, and repeated

ESCALATING BEHAVIORS

- Driven by hardened thoughts or a grievance concerning past wrongs or perceived past wrongs; increasingly adopts a singular, limited perspective
- When frustrated, storms off, disengaged, may create signs or troll on social media
- Argues with others with intent to embarrass, shame, or shut down
- Physical violence, if present, is impulsive, non-lethal, and brief; may seem similar to affective violence, but driven here by a hardened perspective rather than mental health and/or environmental stress

EMPOWERING THOUGHTS

- Passionate and hardened thoughts; typically related to religion, politics, academic status, money/power, social justice, or relationships
- Rejection of alternative perspectives, critical thinking, empathy, or perspectivetaking
- Narrowing on consumption of news, social media, or friendships; seeking only those who share the same perspective
- No threats of violence

TRAJECTORY?

TRAJECTORY?

BASELINE

© 2019 National Behavioral Intervention Team Association

CT State Community College Appendix X: Behavioral Intervention Protocols

September Progress Report

INTERVENTION OPTIONS TO ADDRESS RISK AS CLASSIFIED

CRITICAL (4)

- Initiate wellness check/evaluation for involuntary hold or police response for arrest
- Coordinate with necessary parties (student conduct, police, etc.) to create plan for safety, suspension, or other interim measures
- Obligatory parental/guardian/emergency contact notification unless contraindicated
- Evaluate need for emergency notification to community
- Issue mandated assessment once all involved are safe
- Evaluate the need for involuntary/voluntary withdrawal
- Coordinate with university police and/or local law enforcement
- Provide guidance, support, and safety plan to referral source/stakeholders

ELEVATED (3)

- Consider a welfare/safety check
- Provide guidance, support, and safety plan to referral source/stakeholders
- Deliver follow up and ongoing case management or support services
- Required assessment such as the SIVRA-35, ERIS, HCR-20, WAVR-21 or similar; assess social media posts
- Evaluate parental/guardian/emergency contact notification
- Coordinate referrals to appropriate resources and provide follow-up
- Likely referral to student conduct or disability support services
- Coordinate with university police/campus safety, student conduct, and other departments as necessary to mitigate ongoing risk

MODERATE (2)

- Provide guidance and education to referral source
- Reach out to student to encourage a meeting
- Develop and implement case management plan or support services
- Connect with offices, support resources, faculty, etc. who interact with student to enlist as support or to gather more information
- Possible referral to student conduct or disability support services
- Offer referrals to appropriate support resources
- Assess social media and other sources to gather more information
- Consider VRAW² for cases that have written elements
- Skill building in social interactions, emotional balance, and empathy; reinforcement of protective factors (social support, opportunities for positive involvement)

MILD (0/1)

- No formal intervention; document and monitor over time
- Provide guidance and education to referral source
- Reach out to student to offer a meeting or resources, if needed
- Connect with offices, support resources, faculty, etc. who interact with student to enlist as support or to gather more information



ELEVATED

MODERATE





INTERVENTION OPTIONS TO ADDRESS RISK AS CLASSIFIED

CRITICAL (4)

- Initiate wellness check/evaluation for involuntary hold or police response for arrest
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- Connect with offices, support resources, faculty, etc. who interact with student to enlist as support or to gather more information

Good Afternoon Colleagues:

I wanted to take this opportunity to remind staff of our commitment to the Financial Aid Code of Conduct. While its origin is through voluntary adoption in 2008, the Board of Regents formally adopted the Code in 2017 under Policy #5-9, Financial Aid Policy for CSCU Community Colleges. I would encourage all staff to review this policy, including the Code within, for awareness and discussion, if needed.

Financial Aid Policy for CSCU Community Colleges

If staff have any questions about this policy, please ask.

Have a safe and enjoyable 4th of July weekend! -Steve

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Steven J. McDowell, FAAC® | Associate Vice President for Financial Aid Services & Title IV Compliance

Connecticut State Community College 185 Main Street | New Britain, CT 06051 860-612-7030 | mcdowells@ct.edu Appendix Z: CT State Announcement Program Area Academic Deans

Inaugural Academic Deans Named for Five CT State Areas of Study

CTState-Announcement <CTState-Announcement@ct.edu>
Mon 7/18/2022 2:54 PM

To: CCC-Employees < CCC-Employees@ct.edu>



Multiple Campus Leads Ascend to Statewide Positions

July 18, 2022 -- Connecticut State Community College (CT State) proudly announces the five Academic Deans who will be leading areas of the study in the new college and oversee the implementation of specific programs and courses on all 12 campuses. In collaboration with administration, faculty, and staff, these individuals will promote interdisciplinary connections with colleagues across campuses and collaborate with all Connecticut State Colleges and Universities.

"The role of an academic dean in higher education is a key position to advance the mission and values of an institution," said CT State President John Maduko, M.D. "Through a vigorous and objective national search process, we have identified five outstanding leaders that in partnership with our faculty will establish an inclusive learning environment of consistency, fairness, honesty, innovation, rigor and trust across all disciplines and programs. The most sacred environment and relationship within CT State is one that connects our faculty and students. Our new academic deans will advance the legacy of our academic excellence and maintain our ability to make a difference with our students and surrounding communities."

Dr. Jimmy Adams is the new academic Dean of Business and Hospitality. He began his new role on July 15. Most recently, he was College Operation Officer for Houston Community College, Northeast College. Dr. Adams has a doctorate in Educational Leadership and master's in Business Administration and more than 38 years of experience in higher education and business management, including Dean of Business, Computer Technology, Agriculture, and Kinesiology at Blinn College. As a full-time faculty member, Dr. Adams taught a wide variety of business and visual communications courses. He has more than 20 years of professional business and marketing experience, and formerly served as both Assistant Vice President of Continuing Education and Dean of Workforce Development.

B.L. Baker is the new Academic Dean of Arts and Humanities, beginning on July 29. He has been the Associate Dean of Liberal Arts and Behavioral and Social Sciences at Naugatuck Valley Community College. B.L. Baker holds degrees in Theater History/Theatre for Social Change, Performance Theater, and Speech/Public Speaking. He is pursuing a doctorate in Public Communications and is fluent in American Sign Language. Mr. Baker has more than 40 years of educational experience, including

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1 of 2 7/27/22, 8:08 AM

department chair, division director and faculty member. In 2000, he was invited to the White House as a Professor of the Year.

Dr. Paula Dowd is the new Academic Dean of Nursing and Health Careers, beginning July 29. Dr. Dowd joins CT State from Goodwin University. Since 2005, Dr. Dowd served as Goodwin's Program Director of Medical Assisting, Program Director of Health Sciences, Department Chair of Health and Natural Science and most recently Dean of the School of Nursing and Health Professions. Her undergraduate degree is in pathobiology, and she also holds her master's in management and her doctorate in Educational Leadership. She is also a registered histotechnician. Prior to joining Goodwin, Dr. Dowd was an instructor at the Hartford Hospital School of Allied Health.

Dr. Kim Marie McGinnis is the new Academic Dean of Social and Behavioral Science, beginning on July 29. She has been the Dean of Students at Housatonic Community College and an adjunct in Human Services. Dr. McGinnis has extensive experience in higher education leadership, including serving as President at Williamsburg Technical College, Vice President of Continuing Education at James Sprunt Community College and Dean of Technical and Vocational Programs at Mayland Community College. She holds a doctorate in Educational Leadership and Policy Analysis and three master's degrees in education, psychology, and education law. Dr. McGinnis has been a full- and part-time faculty member for 23 years, teaching in horticulture, education, psychology, and human services. She received the Excellence in Teaching Award from the North Carolina State Board of Community Colleges and was recognized as the Outstanding Faculty Member at Mayland Community College.

Dr. H. Justin Moore is the new Academic Dean of Engineering and Technology, beginning July 29. Dr. Moore has served as the Interim Dean of Academic Affairs and Associate Dean of STEM at Naugatuck Valley Community College since 2018. He holds his doctorate and bachelor's in Chemistry from the University of Houston. Dr. Moore began his career in higher education at the University of Texas at Brownsville, now part of the University of Texas Rio Grande Valley. He served as a tenured full-time faculty member, Chair of the Department of Chemistry, and Associate Dean of the College of Science, Mathematics, and Technology.

The search for **Academic Dean of Science and Mathematics** has been extended. Amy Feest, Associate Vice President of Programs and Curriculum, will assume the duties of that position until the search is concluded. She will also have supervision over the new deans.

"We are very excited to welcome our new Academic Deans to CT State," Feest said. "These five individuals bring a wealth of experience to our academic division, helping us address the needs of our students and the State of Connecticut today and into the future."

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CT State Leadership Announcements

Harrison, AnnMarie C <AHarrison@commnet.edu> Tue 6/14/2022 12:25 PM

To: Harrison, AnnMarie C < AHarrison@commnet.edu>

Resharing on behalf of President Maduko in case you did not receive this message yesterday.

Permanent Vice President of Diversity, Equity & Inclusion Named – National Search to Begin for New Vice President for Enrollment Management & Student Affairs

Dr. John-Paul Chaisson-Cardenas named Vice President of Diversity, Equity and Inclusion

I am pleased to announce that **Dr. John-Paul Chaisson-Cardenas** will be coming on board in July as our Vice President of Diversity, Equity, and Inclusion. He replaces **Kimberly H. James, M.Ed., D.M.**, who retires this month after serving as the interim and helping to move CT State toward the goals of our <u>Seven Strategic Pillars for Equity</u>. Please join me in congratulating Dr. James for her leadership, sacrifice, and commitment to equity.

As a member of my cabinet, Dr. Chaisson-Cardenas will be responsible for providing transformative leadership, vision and direction for critical diversity, equity and inclusion efforts. This position will serve as the College's prominent thought leader and strategist responsible for guiding efforts to understand and operationalize equity and inclusion throughout all aspects of CT State. The vice president will assist in assessing the political, social, economic, and institutional environments for recommending and implementing system policy.

Dr. Chaisson-Cardenas was a national executive fellow at the Birmingham Civil Rights Institute (a Smithsonian partner) where his research focused on resistance, pushback, and backlash to institutional Diversity, Equity, and Inclusion efforts. He has over 20 years of experience developing, supporting, and evaluating programs all over the United States and Latin America. He has been recognized at the national level for his work transforming large multimillion-dollar systems towards equity.

He holds a Ph.D. in Education Leadership and Policy, and an MSW from the University of Iowa. As a young adult, John-Paul began his organizing career while working in meatpacking plants in Kansas, since then he has organized local, state, and national efforts on behalf of immigrant and refugee communities.



John-Paul Chaisson-Cardenas, PhD, MSW

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Office of Teaching and Learning – Professional Development

End of Year Summary - 8/27/2021 through 6/1/2022

EXECUTIVE SUMMARY

Since stepping into the newly formed role of Interim Director of Professional Development for CT State (officially on 8/27/21, though I began "leaning" into the role in mid-late July when offered the position), my work focused on establishing communication with stakeholders from all levels of our organization to best identify professional learning needs – from the individuals at the campus level to that of senior leadership to support the growth and development of CT State Community College as a whole. This strategic approach to programming leveraged both existing and new resources at low-to-no cost with faculty, staff, and administration from across the system responding favorably to current program and enthusiasm for further opportunities. These included the development of programs such as the CT State Leadership Academy, discipline-specific Professional Learning Days, as well as increasing awareness and access to existing resources through entities such as the Dana Center and Achieving the Dream.

My initial efforts at the start of the Spring 2022 centered on helping to orient and onboard our new Associate Vice-President of Teaching & Learning, who began in mid-January. We engaged in refining the draft strategic plan for the Office of Teaching & Learning along with reconsidering the vision and mission for our advisory council. Furthermore, we rolled out the new Faculty and Staff Online Institute – an asynchronous, micro-credentialing program for all CT State employees. We also expanded the scope of the CT State Leadership Academy into a multi-tiered program and more than doubled the number of participants from all campuses and service areas.

What follows is a high-level overview of each of the "service areas" of which I was engaged in during the 2021-22 academic year within my capacity as the interim director of professional development within the greater Office of Teaching and Learning. For a more in-depth analysis, please see the complete report here.

1. Teaching and Learning Council

First, I served as the chair of the council during the fall semester, set the monthly agendas, and guide the council through the development of a strategic plan, organizational census, and plan for assessing student learning experience. Second, I helped to conduct an organizational census to ensure robust representation on the Teaching and Learning Council. Third, I helped guide the council through the finalization of a strategic plan for the Office of Teaching & Learning for Fall 2021 – Spring 2023. Fourth, I provided guidance with the selection of HEERF funding requests, and finally, I provided support to the newly appointed AVP of Teaching and Learning with the establishment of working groups for the council.

Overall, the Teaching and Learning Council meetings took on an action-oriented direction with expectations made clear for what needed to be done between one meeting and the next. We created a draft strategic plan for the new AVP (which was later finalized here), developed a student surveying plan (view draft here), and worked to bolster membership. We will continue to revisit membership to ensure those involved are engaged in the work to ensure representative efforts that reflect the needs of our constituents.

2. Communications

To support regular professional learning, we developed a variety of vehicles for communication to ensure all constituents are aware of the myriad of professional development resources in CT State and we can gain important feedback from our stakeholders. For our website, we created a <u>primary landing page</u>, a page for the <u>Teaching and Learning Council</u>, and Professional Development (<u>Professional Learning Days</u>, <u>FSOI</u>, and <u>Communications</u>) with more service areas in development. I ran multiple needs assessments for various stakeholder groups to identify professional learning needs and inform all facets of CT State professional development programming for 2021-22. I also created a bi-monthly newsletter covering all upcoming

professional learning opportunities along with community member spotlights, highlighting professional communication publications, and more (access here.

We also create a bi-monthly newsletter covering all upcoming professional learning opportunities along with community member spotlights, highlighting professional communication publications, and more. Access here. Second, we are looking at the possibility of developing an annually published academic journal to showcase emerging and best practices across faculty, staff, and administrator communities in CT State.

Overall, we will need to identify a set window for submissions for the newsletter so outside stakeholders can share any professional development opportunities to the larger community. Second, website development may slow down a bit given the development of the new CT State website. Nonetheless, our current work has provided a template for what the webspace for T&L will look like.

3. CT State Professional Development

I offered numerous professional development and learning opportunities over the course of the 2021-22 year. These included professional learning days for faculty and staff, the creation of an asynchronous online micro-credentialing program (See program overview here.), and the CT State Leadership Academy (See the program overviews for the Continuing Leaders Program (CLP) and the Emerging Leaders Program (ELP) for more information.). I developed a budget for the Professional Development shop within the Office of Teaching and Learning to include supporting the development of the budget for the statewide Center for Teaching for the 2022-23 year.

Overall, we will continue to offer a variety of discipline-specific and cross-disciplinary professional learning days, revise and update our offerings within the FSOI, and grow the Leadership Academy program to address our ever-growing needs. Furthermore, a unified process for the one college will need to be identified to articulate budgeting and planning for Center for Teaching operations to support greater clarity between faculty and twelve campus finance offices to ensure equitable distribution of costs and funding allocations.

4. CSCU & CT State Committees & Council Membership

Over the course of the year, I served as the point person for supporting professional learning on a variety of CT State and CSCU committees, councils, and task forces. These included: CT State ACME Steering & Advisory committees, CCS 101 Council, CSCU Micro-credentialing Committee, CSCU Online Learning Council, CSCU Accessibility Council, and varied hiring committees. Given the reach and scope of professional learning across CT State and CSCU as a whole, my continued involvement in these organizations will continue to be a priority for the Office of Teaching and Learning.

5. Professional Learning, Presentations, and Publications

As the CT State Director of Professional Development, it was important for me to engage with colleagues on a broader level. To that end, I presented at multiple conferences and published on several professional topics. I also joined different professional organizations related to organizational development to further expand my network of resources. Moving forward, I will seek further opportunities to increase awareness of the work surrounding professional development in CT State and identify additional resources to support our efforts to provide high quality, accessible education to our students.

Connecticut State Community College Office of Teaching and Learning Strategic Plan 2021-2023

Framework for Excellence in Teaching and Learning

*Constituents are collectively comprised of CT State's: faculty, staff, administrators, and students.

As a part of the consolidation of the twelve's original community colleges into the newly formed Connecticut State Community College (CT State), leadership recognizes the need for an Office of Teaching and Learning, which will focus on addressing the ongoing needs for all our constituency groups: students, staff, faculty, and administrators. The following serves as the strategic plan for the Office of Teaching and Learning during this transitionary period until the Fall of 2023 when CT State will become the single accredited community college within Connecticut's public higher education system. With one eye towards our present needs and one towards where we aspire to be, this plan sets the stage for cultivating and nurturing a community of professional learners across our college.

CT State defines equity as "the removal and reduction of barriers that negatively impact student success within structures, policies, and practices and ensuring that students receive targeted resources and supports to achieve their academic, professional, and personal goals." In conjunction with CT State's mission of equity, the Connecticut State Colleges and Universities System's Community Colleges' (CSCU) mission is to make excellent higher education and lifelong learning affordable and accessible. Thus, the over-arching mission of CSCU in conjunction with the CT State equity lens informs the strategic plan for the Office of Teaching and Learning for Fall 2021 through Spring 2023 during the period of transition from twelve individual colleges into the final one college structure.

Colleges across the nation are responding to political, economic, and technological pressures to meet students' needs and align practices that are synchronized and collaborative. Nationally, individuals are concerned about the preparedness of students and their ability to secure gainful employment opportunities to sustain/support themselves and their families. Additionally, higher education is expected to nurture student learning, transform students, and equip them to contribute to the economic, cultural, and societal well-being of their local and global communities.

Considering all these expectations, faculty, staff, and administrators are feeling the pressure to improve learning environments on their campuses. They are being charged with creating interactive, challenging, and supportive learning environments while simultaneously utilizing collaborative and innovative learning strategies. In addition to improving the learning environments for students, colleges are being asked to recognize the impact that societal

inequities and personal biases play on both teaching and learning. The Office of Teaching and Learning for CT State recognizes that all our college community members are teachers and learners and should be cared for equitably. As a team, we plan to support programs, policies, and trainings that provide opportunities for growth, leadership, creativity, collaboration, and innovation for all constituents while keeping an acute focus on student access and success.

Mission

The mission of the Connecticut State Community College Office of Teaching and Learning is to engage CT State constituents in professional development that meets the needs of our everchanging population and of our diverse community. This necessitates the creation and sustainment of collaborative efforts to inspire, enrich, and innovate CT State Community College's collective practices and pursuits of academic excellence for all learners.

Vision

The CT State Community College Office of Teaching and Learning will strive to foster a community of scholars, critical thinkers, and innovators within the student body and in our community of professionals. We will recognize, support, and deliver teaching and learning strategies that are informed by equity-focused and evidence-based decision-making.

Strategic Direction

To ensure that CT State fosters a community of scholars, critical thinkers, and innovators, within both the student body and our community of professionals, we must envision the creation of spaces that promote diversity, inclusion, evidence-based decision making, assessment, appreciation of academic rigor, and equitable practices that support excellence and success for all individuals. This document represents the Office of Teaching and Learning's plan to encourage all constituents to learn, share, and advance best practices in all aspects of curriculum, instruction, technology, collaboration, academic holistic support services, and leadership. As part of this plan, the Office of Teaching and Learning will:

- Promote the importance of student learning and the essential role that faculty and staff play in challenging each student to perform at high levels with a rigorous curriculum.
- Promote innovation and transformation across the curriculum to enhance student learning and engagement through encouraging, supporting, and disseminating pedagogical conversations and research.

- Commit to providing opportunities that value all learners and to assist with eliminating CT's achievement gap.
- Support the creation of inclusive learning environments that recognize the variety of ways students engage in their learning environments.
- Design programming that reflects our collective principles and our culture of shared governance.
- Build and share collective knowledge with evidence-based, student-centered pedagogy.
- Leverage collective resources and opportunities for faculty and staff enrichment.
- Recognize and support teaching and learning excellence across all stages of staff, faculty, and administrator development.

The Office of Teaching and Learning will create a set of purposeful, well-planned support systems to achieve our strategic goals to include the development of focused workgroups within the Teaching and Learning Council to help operationalize this plan, some of which will maintain ongoing duties while others will respond to the ever-changing needs of CT State. In conjunction with members from various groups and organizations across CSCU and CT State, we will design and offer ongoing effective professional learning programs that link to student achievement (Killion, 2008). The objectives to substantiate and achieve these goals, will be supported, and guided by members of the Teaching and Learning Council.

Goal 1: Promote Excellence in Innovation Teaching and Learning,

The Office of Teaching and Learning will foster a community of professional inquiry and practice through offering a variety of programs, services, and resources tailored for all constituent members and partner organizations.

Objectives:

- 1. Create and promote both new and recurring opportunities to advance evidence-based, high impact practices for all constituents in the performance of their work at CT State Community College.
- 2. Promote and support the development of new and existing communities of practice to enhance all constituents' learning and sense of community.
- 3. Implement processes for recognizing excellence in teaching and professional accomplishments and innovations for all CT State constituents.

Goal 2: Prioritize Diversity, Equity, and Inclusive Access in Learning

The Office of Teaching and Learning will assist in developing and supporting strategies that minimize the barriers impacting the success of disadvantaged groups within higher education.

Objectives:

- 1. Make professional learning opportunities available for constituents to support increased success for a diverse body of learners.
- 2. Increasing exposure to strategies related to integrating equity and social justice work into all curriculum, programming, and daily interactions.
- 3. Increase awareness and implementation of universal design for learning (UDL) through an equity lens to increase accessibility to the learning experience and environment.
- 4. Increase access to academic support programs such as tutoring, disability/ accessibility services, and library services to increase the success rates of students.
- 5. Expand the diversity of academic resources provided by our College.

Goal 3: Support and Enhance Learning, Growth, and Adaptability

The COVID-19 pandemic revealed that there can never be enough attention paid to technological innovations, online pedagogy, and high impact practices in the learning environment. The Office of Teaching and Learning works in conjunction with the T&L Advisory Council to plan and support opportunities that will ensure our community remains both agile and well-versed in all modalities of learning to ensure student success.

Objectives:

- 1. Collaborate with Enrollment Management & Student Affairs (EMSA) as well as other relevant groups to support the strengthened efforts for online orientation and onboarding practices for students.
- 2. Identify available resources that constituents can utilize to evaluate the needs related to student learning.
- 3. Explore and support innovative educational technology, online pedagogy, and best practices for constituents.
- 4. Enhance the knowledge and awareness around data-informed decision making related to T&L.

Goal 4: Strengthen Communication, Community Engagement, and Collaboration

The Office of Teaching and Learning will provide opportunities for all constituents to engage in intentional communications, celebrate teaching, and share experiences and achievements, through a variety of activities.

Objectives:

- 1. Develop system-wide professional learning events for all constituents to increase networking and collaboration and help minimize the negative effects of silos.
- 2. Identify funding opportunities to support system-wide professional learning initiatives and resources related to T& L.

- 3. Develop an accessible system-wide platform related to all T& L services and resources.
- 4. Examine data to make informed decisions and projections related to T& L priorities and initiatives.
- 5. Execute a communication/marketing plan to broadcast the activities of T&L.

Goal 5: Provide Creative Leadership Opportunities and Professional Growth

The Office of Teaching and Learning will provide support with onboarding, succession planning, and individual professional growth. The Office of Teaching and Learning will cultivate constituents' potential growth within the organization and the higher education professional community.

Objectives:

- 1. Create a CT State Community College leadership development program with future opportunities for collaboration across all of CSCU.
- 2. Develop mentorship opportunities for constituents.
- 3. Evaluate current resources for learning, sustainability, and growth opportunities to inform future strategic planning.

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Appendix AD: Faculty and Staff Online Institute Overview

CT State Community College FACULTY & STAFF ONLINE INSTITUTE

CT State Community College

AN ONLINE PROFESSIONAL DEVELOPMENT PROGRAM FOR HIGHER EDUCATION PROFESSIONALS





THE CT STATE FACULTY & STAFF ONLINE INSTITUTE

WHO CAN PARTICIPATE IN THE FSOI?

All members of the CT State professional community to include faculty, staff, and administrators are eligible to participate whether full-time or part-time, credit or non-credit.

THE CT STATE FACULTY & STAFF ONLINE INSTITUTE

WHAT IS THE FACULTY & STAFF ONLINE INSTITUTE (FSOI)?

The CT State Faculty and Staff Online Institute (FSOI) serves as an online professional development program and is a joint effort between the CT State Office of Teaching & Learning and the Center for Teaching (CFT) and run through the Go2Knowledge online learning platform.

This program provides Personalized and Asynchronous Training, Performance Enhancement, and Knowledge Expansion for faculty, staff, and administrators alike. Participants can select from almost a dozen different areas of study that respond to their immediate professional learning needs with the option to tailor their learning experience through selecting elective courses as a part of their program. Lastly, this professional development program aims to increase participants' awareness of their corner of higher education and beyond – and not focus solely on their present role in the college's mission.

THE CT STATE FACULTY & STAFF ONLINE INSTITUTE

WHERE AND WHEN WILL THE FSOI TAKE PLACE?

Unlike traditional professional development programs that meet in a given location with set times, the curriculum for the FSOI is entirely online and asynchronous. That means YOU select when and where you will complete the work. All you need is an online device and connection to the internet!

This allows increased flexibility for participants to complete the programs at times and locations most convenient to each individual participant.

3

Appendix AD: Faculty and Staff Online Institute Overview

THE CT STATE FACULTY & STAFF ONLINE INSTITUTE

SO HOW WILL IT WORK?

CT State Community College

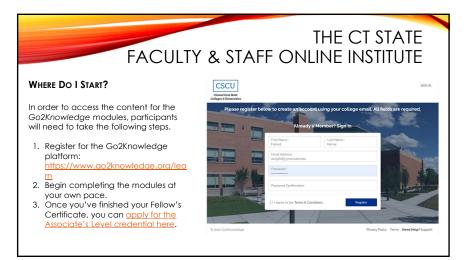
Participants log into the <u>Go2Knowledge platform</u> and then select an Area of Study (AoS) that they would like to pursue.

Each Area of Study consists of four modules (that last anywhere from 60-90 minutes). There will be at least one required module for each Area of Study, but participants will be able to select the remaining three modules for that AoS.

Once four modules for an Area of Study have been completed, participants will be able to earn an FSOI Fellow's Certificate. Participants who wish to earn an additional distinction may earn an FSOI Associate's Award through going on to complete a personal action plan based on what they learned while completing their Fellow's Certificate and developing a plan of action for how they will apply what they've learned to their respective area of work at their home campus.

THE CT STATE FACULTY & STAFF ONLINE INSTITUTE PROGRAM COMPLETION THE AREAS OF STUDY LEVELS OF CREDENTIALS Fellow's Level **Academic Support Programs** 1. Completion of ONE Area of Study **Advising & Support Classroom Culture** Associate's Level Course Design 1. Completion of ONE Area of Study Diversity, Equity, & Inclusion 2. Submit a Personal Plan of Action **Effective Teaching Techniques & Strategies** Social and Emotional Wellness Student Retention

5



CT State Community College September Progress Report

Appendix AE: CT State Leadership Academy Welcome

WELCOME!

I'm really excited to work alongside you this semester in the CT State Leadership Academy – our first year for this new statewide program from the Office of Teaching & Learning.

My hope is that this professional development helps you think more about ways you can be even more successful in your current role on your campus while also getting to know colleagues from across the system in both similar and different positions than yourself. It's also an opportunity for veteran academic leaders to share the knowledge they've gained over the years serving in higher education with those faculty and staff who are new to their roles and looking step into positions of increased leadership down the road.

I want to make sure everyone has a clear understanding of how the program will work, so I put together this "welcome packet" for you.

Most immediately, we need to identify the dates and times for the daytime and evening sessions. Please complete the doodle poll sent in the welcome email and select the days and times when you would like to meet for our monthly live remote discussions (January – April). I will do my best to ensure the days and evenings will work for the greatest number of you as possible. Once you've done so, please be sure to create a *Go2Knowledge* account (see guidelines below) and begin this month's webinar on "Faculty and Staff Communication."

If you have any further questions in the meantime, please don't hesitate to reach out.

Best.

-Forrest

Forrest C. Helvie, Ph.D.

Interim Director of Professional Development fhelvie@norwalk.edu

Connecticut State Community College

Connecticut State Colleges & Universities



Connecticut State
Colleges & Universities

Learning Outcomes

Here's what you will do during the CT State Leadership Academy:

- 1. Explore the unique roles of faculty and staff
- 2. Discuss strategies to drive culture change
- 3. Identify opportunities for faculty and staff to contribute to conversations based on a whole student approach
- 4. Learn about concrete institutional strategies and initiatives where faculty and staff work together effectively
- 5. Reflect on what is realistic to implement on your home campus
- 6. Peruse an overview of unique challenges associated with managing a group
- 7. Understand the learning and development arcs for staff teams
- 8. Learn the challenges and opportunities related to cross-cultural, gender, style and learning diversity
- 9. Learn the considerations for choosing whether, when, and how to intervene in conflicts
- 10. Understand the problems with staff evaluation and ideas for better performance management
- 11. Explore ten lessons learned during the COVID-19 pandemic
- 12. Examine college practices that impeded student success
- 13. Understand and articulate your personal strengths and areas for development as a leader

Here's what you will do at the conclusion of the CT Leadership Academy:

1. Complete a personal leadership plan that discusses how you apply what you learned in this program to your respective area of responsibility and campus as a whole.

Program Schedule

You will be free to complete the *Go2Knowledge* webinar on your own whenever is convenient to you in the first few weeks of that month. During the last week of the month, we will hold our Live Group Discussions via MS Teams.

Below is the program schedule for the Fall 2021 cohort.

JAN Workshop 1.) <u>Faculty & Staff Communication: 10 Initiatives to Improve Conversations, Collegiality & Collaborations</u>

- ➤ Part 1: Asynchronous Webinar (approx. 60-90 minutes)
- ➤ Part 2: Live Group Discussion via MS Teams (90 minutes) *

Appendix AE: CT State Leadership Academy Welcome

FEB Workshop 2.) <u>Supervision Challenges & Opportunities: Managing Conflict, Staff Development & Team Performance</u>

- ➤ Part 1: Asynchronous Webinar (approx. approx. 60-90 minutes)
- Part 2: Live Group Discussion via MS Teams (90 minutes) *

MAR Workshop 3.) 10 Lessons from The Pandemic: Reimagining the Future of Student Success

- > Part 1: Asynchronous Webinar (approx. approx. 60-90 minutes)
- ➤ Part 2: Live Group Discussion via MS Teams (90 minutes) *

APR Workshop 4.) Joint Live Session

- ➤ The Self-Reflective Leader: An Exploration of Leadership Skills (90 minutes)
- * The Live Group Discussion schedule will be determined after polling participants for availability at the beginning of the cohort.

NOTE: I will frequently offer supplemental live sessions following our group discussions to allow for further exploration of the issue addressed, completion of related case studies, etc. These are optional.

What Do I Need to Prepare for Each Live Group Discussion?

While there IS homework for this program, it's shouldn't be much more than 2-3 hours at most per month. Any materials needed will be in the "Files" section in MS Teams.

In preparation for each month's live discussion, you will need to complete the following:

- Watch the assigned webinar
- Take notes on what you observed as "key takeaways"
- Identify how you could apply this to your campus
- Write down any questions you have about the material to ask the group
- Bring your takeaways, strategies for campus application, and questions to the Discussion Group

Appendix AF: CT State Emerging Leaders Welcome

WELCOME!

I'm really excited to work alongside you this semester in the CT State Leadership Academy's inaugural *Emerging Leaders Program*— our pilot year for this new statewide program from the Office of Teaching & Learning.

My hope is that this professional development helps you think more about ways you can be even more successful in your current position on your campus as you establish those skills essential to future leadership roles. It's also an opportunity to get to know colleagues from across the system in both similar and different positions than yourself and grow your professional network here in CT State.

I want to make sure everyone has a clear understanding of how the program will work, so I put together this "welcome packet" for you.

Most immediately, we need to identify the dates and times for the daytime and evening sessions. Please complete this doodle poll (also included in the welcome email) and select the days and times when you would like to meet for our monthly live remote discussions (January – May). I will do my best to ensure the days and evenings will work for the greatest number of you as possible. Once you've done so, please be sure to review the program schedule and begin the work for this month's first session.

If you have any further questions in the meantime, please don't hesitate to reach out.

Best, -Forrest

Forrest C. Helvie, Ph.D.

Interim Director of Professional Development
fhelvie@norwalk.edu
Connecticut State Community College

Connecticut State Community Conege
Connecticut State Colleges & Universities

CSCU

Connecticut State
Colleges & Universities

Learning Outcomes

Here's what you will do *during* the CT State Leadership Academy:

- 1. Know the kinds of leadership styles.
- 2. Identify the leadership style that best reflects your personality.
- 3. Articulate your personal strengths and areas for development as a leader.
- 4. Know what SMART goals are.
- 5. Write one SMART goal for a task you are working towards completing.
- 6. Describe what backwards design is in relation to organizational planning.
- 7. Apply backwards design to a task you are working towards completing.
- 8. Identify one or more strategies to avoid teamwork disasters.
- 9. Identify one or more strategies to manage conflict in your workplace.
- 10. Utilize a professional networking map to understand your current network and how you could grow it.

Here's what you will do at the conclusion of the CT Leadership Academy:

 Complete a personal leadership growth plan that discusses how you apply what you learned in this program to prepare yourself for future leadership opportunities on your campus and beyond.

Program Schedule

You will be free to complete the *Go2Knowledge* webinar on your own whenever is convenient to you in the first few weeks of that month. During the last week of the month, we will hold our Live Group Discussions via MS Teams.

Below is the program schedule for the Spring 2022 cohort.

JAN Workshop #1: Finding Your Leadership Style

Part 1: Asynchronous Work - (approx. 60 minutes)

- 1. Complete the <u>Briggs-Meyer Personality Test</u> and the <u>Big Five Personality Test</u>. Save your results as we will revisit them in later workshops.
- 2. Watch the Finding Your Leadership Style video

Part 2: Live Group Discussion via MS Teams (90 minutes)

FEB Workshop #2: Leaders as Planners

Part 1: Asynchronous Work - (approx. 60 minutes)

- 1. Identify 2-3 tasks you've been placed in charge of managing.
 - a. State what the outcomes are for each task and describe guidance provided for successful completion of the task. If guidance was missing or vague, make note of this.
- 2. Watch the **SMART Goals** and **Backwards Design** videos.
- 3. Utilizing the SMART method and backward design framework, select ONE of the goals you identified and develop a written overview of the goal, starting from outcome to the starting point (using backwards design) and ensuring it demonstrates SMART characteristics.

Part 2: Live Group Discussion via MS Teams (90 minutes)

MAR Workshop #3: Team Dynamics

Part 1: Asynchronous Work - (approx. 60 minutes)

- 1. Watch the <u>How to Avoid Teamwork Disasters</u> and <u>How to Handle Conflict</u> videos.
- 2. Go back and review your Briggs-Meyer and Big Five Personality Tests. Provide brief responses to the following questions:
 - a. What strengths do you possess that would help you be a positive part of your current team?
 - b. What are areas where you could grow more to help you deal with conflict in your current team(s)?

Part 2: Live Group Discussion via MS Teams (90 minutes)

APR Workshop #4: Virtual Networking: How to Continue Personal & Professional Growth During COVID

Part 1: Asynchronous Work - (approx. 60 minutes)

- 1. Watch the <u>Virtual Networking: How To Continue Personal & Professional Growth During COVID</u> video on *Go2Knowledge*. [See below for guidelines on how to register for a Go2Knowledge account]
- 2. Identify your Top 3 Take-Aways from the webinar for networking and professional growth.

Part 2: Live Group Discussion via MS Teams (90 minutes)

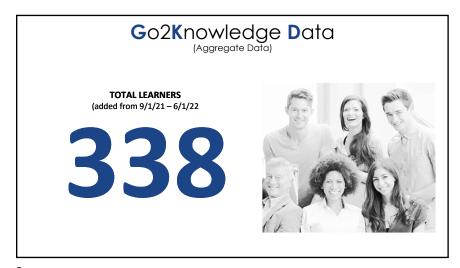
Final Workshop: Personal Leadership Growth Plans

- 1. No webinars this month.
- 2. In preparation for the final session, participants will present their completed (or near-completed) personal leadership growth plans.
- 3. Participants will reflect on lessons learned and key program takeaways.

CT State Community College

Appendix AG: Professional Development End-Year Reporting





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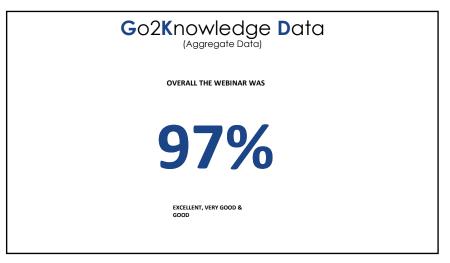




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Appendix AG: Professional Development End-Year Reporting

CT State Community College



Go2Knowledge Data

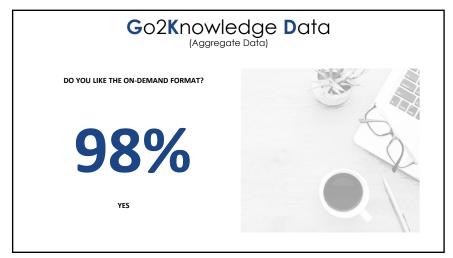
(Aggregate Data)

DID YOU LEARN INFORMATION THAT WILL BENEFIT YOU IN THIS AREA?

9796

YES

5



"Excellent presentation. Everyone should see it. It is a guide to creating stellar community colleges."

"Even after taking courses for teaching college classes, I have learned more from this presentation than in the classroom. In addition, I can take what I have learned here and modify it for my high school classroom, which has students that do not see the point in learning things they believe to be irrelevant to their lives now or their future. My hope is that I can foster a desire to learn so that if and when my students are ready to further themselves after high school, no matter their life path, they will continue to learn and grow."

7



PROFESSIONAL LEARNING DAY FOR STAFF

In January 2021, the Crisis Response Team for CSCU organized and facilitated a 200+ person virtual conference focused on issues pertinent to the professional staff in our system. This summer, the Office of Teaching and Learning is providing a CT State Professional Learning Day focused on the needs and challenges facing the members of our professional staff community from across Academic Affairs and EMSA.

Sessions will include:

- Holistic Wellness: Self-and-Team Care Strategies
- Conflict Management Strategies
- Organizational Orientation Get to Know Your CT State and CSCU Councils and Committees!

Faculty and management are <u>also</u> welcomed to attend as building greater as cross-awareness between our respective areas is essential to having a more collaborative and open team.

WHEN:

Wednesday,
June 29th from
9:15am – 1:30pm

WHERE:

Virtual via WebEx

(A link will be provided upon registration)

HOW:
Register here!

QUESTIONS?

Email Forrest Helvie,
Interim Director of
Professional
Development
fhelvie@norwalk.edu

June 24, 2022

Notice of Connecticut State Community College Restructuring

Dear			

I am writing to inform you that as part of the reorganization of the colleges into CT State Community College, responsibility for college marketing is transferred from campuses to the CT State Marketing department. Consequently, your position will report directly to Ann Harrison, Director of Communications and Strategic Marketing, effective July 1, 2022.

This is not a notice of promotion or relocation. Your job title, salary and campus will remain unchanged for the time being. You will be contacted by Ann Harrison about assignments and how the unit will operate. Until you hear from Ann, please continue your current duties. Ann may delegate supervision of certain projects and activities within the statewide unit and will communicate this directly to you.

This action is being taken now because of the urgency of undertaking statewide marketing efforts in order to support enrollment recovery in the coming academic year.

There is ongoing impact bargaining over the reorganization of positions in the marketing area. Based on those discussions offers of new, permanent positions with CT State will be forthcoming as they become available. Please be assured that the Board of Regents is taking its commitments to employees seriously, and that we have every expectation that we will soon offer you comparable job at no loss of pay. Please direct any questions about this process to my office or to your bargaining unit representative.

The attachment includes the contract language that establishes the Board's right to make assignments of professional staff, and also the language providing you with supplemental job security rights related to the college merger, for your information.

Benjamin Barnes
VP of Administration / Chief Fiscal Officer

Attachment

Cc: Personnel File Campus CEO

Attachment

1. In carrying out the reorganization of the community colleges, the Board of Regent is acting pursuant to ARTICLE III of the Collective Bargaining agreement between the Connecticut Board of Regents and The Congress of Connecticut Community Colleges, that says, in part:

"RIGHTS OF THE BOARD OF REGENTS Except as otherwise limited by an express provision of this Agreement, the Board reserves and retains, whether exercised or not, all the lawful and customary rights, powers, and prerogatives of public management. Such rights include but are not limited to: establishing standards of performance of its employees; determining the mission of the System and the methods and means necessary to fulfill that mission, including the discontinuation of services, positions, or programs in whole or in part; the determination of the content of job classifications; the appointment, promotion, and transfer of personnel; determining educational policy, programs and courses; directing employees and determining professional assignments; the suspension, demotion, discharge or any other appropriate action against its employees; the relief from duty of its employees because of lack of work or for other legitimate reasons; the establishment of regulations not inconsistent with this Agreement; and the taking of all necessary actions to carry out its mission in emergencies"

- 2. The job security provisions of the collective bargaining agreement that are referenced in this letter are as follows:
 - 5. The parties agree to the following modifications of their respective collective bargaining agreements:
 - a. There shall be no loss of employment within the CSCU system for full-time employees on tenured appointment as a result of any consolidation or restructuring of the community colleges or its system.
 - b. The foregoing does not prevent the BOR from restructuring and eliminating positions of "full time" employees provided that affected employees shall be reassigned or transferred to an existing comparable job in the system for which the employee possesses the requisite qualifications and experience. In any case, salary and tenure status shall be preserved. An employee who refuses an offered position will not be considered a layoff for purposes of this Agreement.
 - i. An employee who is not offered a comparable position shall be given the right of refusal prior to posting externally for any vacancy within Connecticut State Colleges and Universities, provided they are qualified for the position.
 - ii. An employee who does not accept an offered comparable position within the rights established above in Item (i), shall be separated with no additional mandatory rights.
 - c. The employer shall make every effort to place any non-tenured "full-time" employee who would otherwise lose employment as a result of any consolidation or restructuring of the community colleges or its system into a comparable vacancy within the CSCU system during their contractual recall period. Acceptance of a position outside the CSCU system following the expiration of that period shall have no effect on the recall rights of such employees to CSCU positions consistent with existing CBA language.

² "Full time" is defined for purposes of this section as a member of the principal bargaining unit.

List of 20 Campus Marketing Staff who are working at Director of Communications and Strategic Marketing's direction:

Fanning,Amie C	Gateway CC
Bonina,Bryan R	Tunxis CC
Tinh,Duc H.	Northwestern CC
Tappan,Charlene A.	Manchester CC
Page,Yvonne M	Middlesex CC
Ken Colangelo	Tunxis CC
Shelton, Alexa	Three Rivers CC
Wasik, Michael	Housatonic CC
Zaref,Cynthia M.	Norwalk CC
Campbell, Eric	Capital CC
Mik, John	Manchester
Acevedo, Jazzminda	Housatonic CC
Carito,Paige M	Quinebaug CC
Cacioppo,Megan E.	Housatonic CC
Lamar, Melissa W.	Tunxis CC
Nabeta, Vivian	Capital CC
Haimindra, Mario	Norwalk CC
Fudge,Marlon R.	Capital CC
Hubbard,Richard T.	Housatonic CC
Colle, Kevin	Gateway CC

CT STATE MARKETING STRUCTURE

Transitional Year Roles & Responsibilities

Starting July 1, 2022 as we transition to become one college and fulfill the critical work that must be accomplished in this transition year, all marketing staff will re-organize as one statewide unit to fulfill the needs of al 12 campuses and support the launch of CT State and our rebranding as one college.

All employees will report to the CT State Director of Communications and Strategic Marketing or their designee and will be organized into the following functional areas:

Media, Photography & Video Production; Web Services & IT; Enrollment Management & Student Affairs/Activities; Workforce Development & Academic Affairs; Organizational/Internal Communications; Production/Printing Services; and Graphic Design.

All employees will work as one statewide unit to fulfill the needs of all 12 campuses during transition to CT State. Most appointees will have the ability to remain in their current locations, but might be expected to travel occasionally to 185 Main Street, New Britain or to other campuses as needed.

Work-load and assignments will be further organized by project. There will be cross-over of personnel in different functional areas based on projects/assignments and staff experience and skills. Possible projects include but are not limited to:

- 1) Launching CTSTATE.EDU website and maintaining individual campus websites during transition
- 2) Common materials for: Workforce Development & Continuing Education; Financial Aid; Transfer Programs; Selective Enrollment; PACT: Pledge to Advance CT; Guided Pathways Advisement; Areas of Study; other program-specific collateral material
- 3) Development of Self-Service Templates & Implementing Customization Tools for: Program flyers and brochures; Programs; Events; Newsletters; Commencement & Ceremonial Materials
- 4) Campus Signage Updates, CT State logo launch and campus re-branding Activities as CT State
- 5) Micro-targeted social media, advertising and not covered by statewide campaigns
- 6) A systemwide calendar of events

From July 1, 2022-June 30, 2023, there will be only a central CT State budget. It is possible that budgets may be allocated mid-year.

Positions and Structural Flow

Project leaders will lead teams including existing campus talent and ensure that projects are completed. Project leaders are those who are the most senior among campus staff. Christina Scillia-Rivera will provide Administrative Support, primarily focused on vendor and expense tracking and department calendars.

Teams include:

Media, Public Relations & Visual Production:

Project Lead(s): Melissa Lamar, Dan Nocera*

Additional Staff: Mario Haimindra, Paige Carlito

*Dan Nocera is part of the Center for New Media and has additional crew/staff. CNM functions as the CT State video production unit in addition to taking in outside projects and providing credit classes.

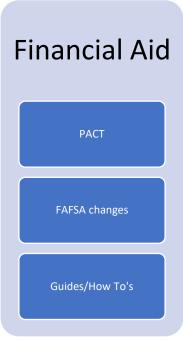


Enrollment Management, Financial Aid & Student Affairs:

Develop & manage projects plans specifically to support EMSA activities ex) Stop-Out re-engagement, text/email messaging, orientation, virtual tour video, PACT promotion & financial aid, general outreach, and coordination with student activities.

Project Lead(s): Megan Cacioppo, Charlene Tappan







Graphic Design & Printing Services:

Develop graphic elements for CT State and campus use, including templates and launching an accessible library of assets. Graphic Design staff will also be cross-trained on printing services software and machines to facilitate in-house production.

Project Lead(s): Duc Tihn (Graphic Design), Amie Fanning (Printing)

Additional Staff: Erik Campbell, John Mik, Kevin Colle, Patty McGill, Cynthia Zaref, Mike Wasik, Brian Bonina.* Student workers will also continue to be utilized in the Gateway print shop.

*Brian Bonina: As well as being part of the Graphic Design team, Brian will be assigned to head up the following special projects, assisted by Tara Smith: 1) CT State President 100 Days Report design & website, 2) Campus Signage Updates.







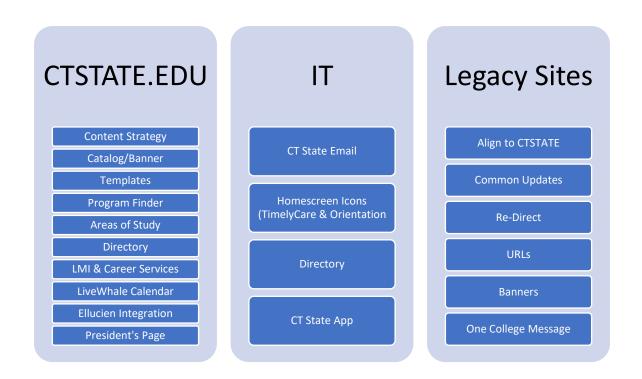
IT & Website Design and Maintenance:

CT State Website Build and Legacy site maintenance and alignment. Includes liaison to IT department as needed.

Project Lead: Richard Hubbard

Additional Staff: Yvonne Page, Ken Colangelo, Marlon Fudge, Duc Tinh (as needed)

*Beth McNeil Coates, Tara Smith: Both are assisting with academic and institutional advancement projects for NVCC and will continue to assist with website.



Workforce Development & Academic Affairs:

Develop campus, regional and statewide materials to promote WDCE enrollment and cross-walks between non-credit and credit ex) Engagement campaign using non-credit completer data to take advantage of PACT; common non-credit catalog. Academic Affairs includes new common program and area of study materials for CT State; library services

Project Lead: Vivian Nabeta

Additional Staff: Jazzminda Acevedo, Beth Cotnoir



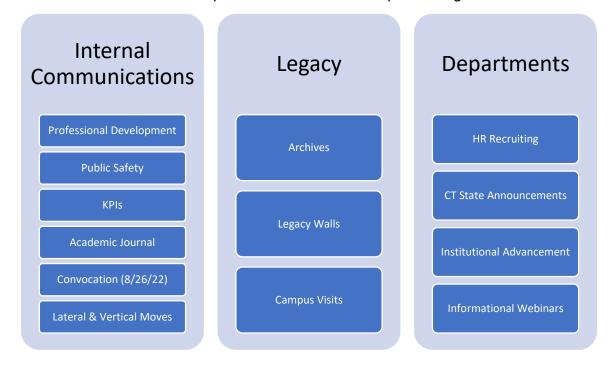


Organizational Communications:

Focuses on internal communication projects including supporting CT State Announcements and developing other tactics and strategies for sharing systemwide information Ex) Informational Webinars, events, HR

Project Lead: Alexa Shelton

Additional Staff: Mike Wasik – point graphics person for Organizational Communications as well as part of the statewide Graphic Design team.



Permanent roles and/or promotions will be considered as the needs of CT State become more evident. Job Titles, Job Descriptions and the organizational chart will be updated accordingly.

The primary role of CT State Marketing department will be to position CT State as the best, most affordable, most student-friendly higher education option for those seeking to enter directly into the workforce or transfer to a four-year institution. It will be responsible for developing all brand standards and statewide strategic marketing relationships. The primary goal of CT State marketing is to support the recruitment goals and activities that drive new student enrollment and to position CT State as a high quality, affordable option that stands out among the field of competing institutions.

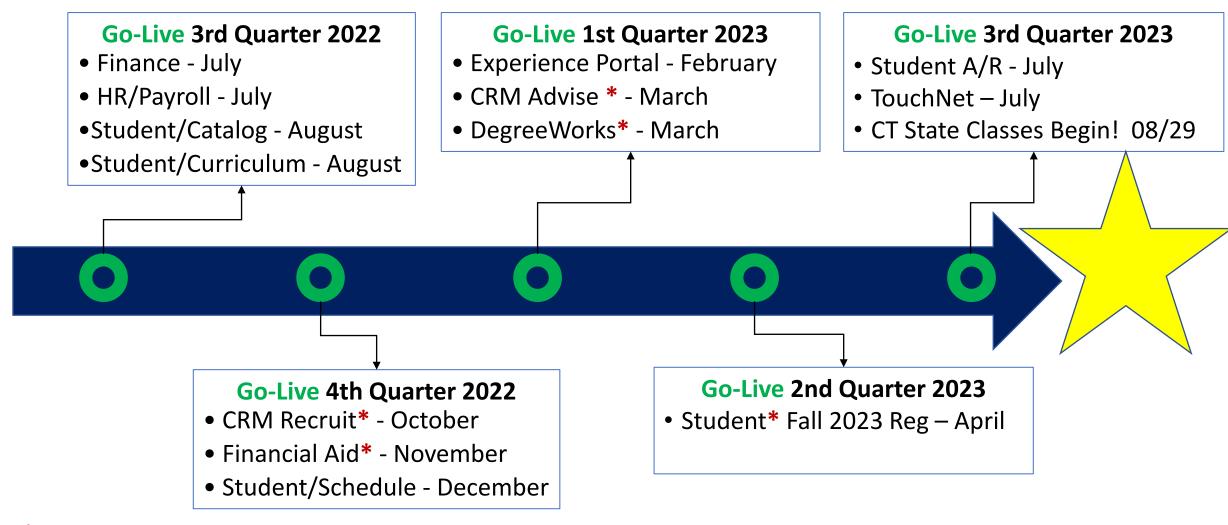
CT State Community College

Appendix AL: CT State New Britain Office Photo





Banner Go-Live Milestones



^{*} Concurrent operations of 12-College and CT State Banner & 3rd party applications.

CT State Community College September Progress Report

Appendix AN: Banner Training Schedule - March through July 2022



One College Banner March - July 2022 Academic Affairs & Enrollment Management Training/Configuration Enagements

Task Name	Monday	Tuesday	Wednesday	Thursday	Friday	Work	Start	Finish	Module	Status
Banner Financial Aid - FA Data Mapping Consulting		3/8/22 10:00-11:00				1 hr	3/7/2022	3/11/2022	Financial Aid	Complete
One College Re-Configuration: Views and Dashboards	3/7/22	3/8/22				8 hrs	3/7/2022	3/11/2022	Recruit	Complete
One College Re-Implementation Consultant Facilitation	2:00-4:00	2:00-4:00			3/11/22 1:00-2:00	3 hrs	3/7/2022	3/11/2022	Recruit	Complete
Banner Student Comprehensive Design - Catalog,	3/7/22	3/8/22			3:00-4:00	8 hrs	3/7/2022	3/11/2022	Student	Complete
Schedule, Faculty Load Banner Student Comprehensive Design - Registration,	10:00-4:30	10:00-12:00 3/8/22	3/9/22	3/10/22	3/11/22	20 hrs	3/7/2022	3/11/2022	Student	Complete
Academic History, Self Service		1:00-4:30	12:00-4:00	10:00-4:30	10:00-4:30					
One College Re-Configuration: Communications	3/14/22 2:30-4:30		3/16/22 2:00-4:00	3/17/22 10:00-12:00		8 hrs			Recruit	Complete
One College Re-Configuration: Communications				3/17/22 2:30-4:30	3/18/22 9:00-11:00	6 hrs	3/14/2022	3/18/2022	Recruit	Complete
One College Re-Implementation Consultant Facilitation					3/18/22 1:00-3:00	3 hrs	3/14/2022	3/18/2022	Recruit	Complete
Banner Student - Data Mapping - Overall Tables, General Student, Catalog and Schedule, Academic History, Awarded Degrees	3/14/22 10:00-4:30	3/15/22 10:00-4:30		3/17/22 10:00-4:30	3/18/22 10:00-4:30	24 hrs	3/14/2022	3/25/2022	Student	Complete
Banner Financial Aid - Train ISIR, Requirements Tracking, Communication, Population Selection	3/21/22 9:00-12:00	3/22/22 9:00-4:00	3/23/22 12:30-4:30	3/24/22 9:00-1:00	3/25/22 9:00-4:00	24 hrs	3/21/2022	3/25/2022	Financial Aid	Complete
Allied Health Implementation: Configuration Review	3/21/22 1:30-4:30	3.00-4.00	12.30-4.30	3/24/22 9:00-12:00	9.00*4.00	8 hrs	3/21/2022	3/25/2022	Recruit	Complete
One College Re-Implementation Consultant Facilitation	1.30-4.30			9.00-12.00	3/25/22 9:00-11:00	3 hrs	3/21/2022	3/25/2022	Recruit	Complete
Banner Student - Design Admissions				3/24/22 1:00-4:00	3/25/22 1:00-4:00	10 hrs	3/21/2022	3/25/2022	Student	Complete
Allied Health Implementation: Consultant Facilitation	3/28/22 1:30-3:30			1.00-4.00	1.00-4.00	2 hrs	3/28/2022	4/1/2022	Recruit	Complete
One College Re-Configuration: Application Features	1.50-5.50			3/31/22 9:00-12:00	4/1/22 9:00-11:00 1:00-2:00	8 hrs	3/28/2022	4/1/2022	Recruit	Complete
One College Re-Implementation Consultant Facilitation					4/1/22 2:00-4:00	3 hrs	3/28/2022	4/1/2022	Recruit	Complete
Banner Student - Repurposed Engagement - End of Term Processing Review, GPA Calculations, Action Item	3/28/22 10:00-12:00	3/29/22 10:00-4:30				8 hrs	3/28/2022	4/1/2022	Student	Complete
Banner Financial Aid - Simulate ISIR, Requirements Tracking, Communication, Population Selection	10.00 12.00	10.00 4.50	4/6/22 1:00-4:00	4/7/22 1:00-4:00		6 hrs	4/4/2022	4/8/2022	Financial Aid	Complete
Allied Health Implementation: Consultant Facilitation		4/5/22 2:00-4:00	1.00 4.00	1.00 4.00		3 hrs	4/4/2022	4/8/2022	Recruit	Complete
One College Re-Impelmentation: Data Transformation Assessment		2.00-4.00		4/7/22 2:00-4:00		8 hrs	4/4/2022	4/8/2022	Recruit	Complete
One College Re-Implementation Consultant Facilitation				2.00-4.00	4/8/22 1:00-3:00	3 hrs	4/4/2022	4/8/2022	Recruit	Complete
Banner Financial Aid - Design Funds, Period Budgeting, CPoS, Packaging and Disbursement				4/14/22 8:30-12:30		4 hrs	4/11/2022	4/15/2022	Financial Aid	Complete
Banner Financial Aid - Design Funds, Period Budgeting, CPoS, Packaging and Disbursement	4/18/22 8:30 - 12:30			0.50 12.50		4 hrs	4/18/2022	4/22/2022	Financial Aid	Complete
Allied Health Implementation: Consultant Facilitation	4/18/22 2:00-4:00					3 hrs	4/18/2022	4/22/2022	Recruit	Complete
One College Re-Implementation Consultant Facilitation	2.00 4.00				4/22/22 2:00-4:00	2 hrs	4/18/2022	4/22/2022	Recruit	Complete
One College Re-Implementation Support Degree Works Scribe Readiness Call (Client Facing)				4/28/22			4/18/2022 4/25/2022		Recruit Degree Works	Complete Complete
Allied Health Implementation: Consultant Facilitation				10:00 - 12:00	4/29/22		4/25/2022		Recruit	Complete
Allied Health Implementation: End to End Process					2:00-4:00 4/29/22	4 hrs	4/25/2022	4/29/2022	Recruit	Complete
Review One College Re-Implementation Consultant Facilitation				4/28/22	9:00-2:00	2 hrs	4/25/2022	4/29/2022	Recruit	Complete
Banner Student - Advisory Support for Records				2:00-4:00		8 hrs	4/25/2022	4/29/2022	Student	Complete
Allied Health Implementation: Consultant Facilitation					5/6/22 8:00-10:00	3 hrs	5/2/2022	5/6/2022	Recruit	Complete
One College Re-Implementation: End to End Walkthrough				5/5/22 10:00-12:00 2:00-4:00		12 hrs	5/2/2022	5/6/2022	Recruit	Complete
One College Re-Implementation: End to End Walkthrough				5/12/22 10:00-12:00 2:00-4:00		12 hrs	5/9/2022	5/13/2022	Recruit	Complete
Banner Financial Aid - Train Funds, Period Budgeting, CPoS, Packaging and Disbursements (1)	5/16/22 9:00-1:00	5/17/22 12:30-4:30	5/18/22 8:30-12:30	2.00-4.00	5/20/22 8:30-1230	16 hrs	5/16/2022	5/20/2022	Financial Aid	Complete
Allied Health Implementation: Consultant Facilitation	3.00-1:00	12.30-4:30	0.30-12:30	5/19/22 9:00-11:00	0.30-1230	3 hrs	5/16/2022	5/20/2022	Recruit	Complete
One College Re-Implementation Consultant Facilitation Banner Financial Aid - Train Funds, Period Budgeting,	5/23/22	5/24/22				3 hrs 8 hrs	5/16/2022 5/23/2022	5/20/2022 5/27/2022	Recruit Financial Aid	Complete Complete
CPoS, Packaging and Disbursements (2)	12:30-4:30	08:30-12:30				8 III'S	3/23/2022	3/2//2022	i iilaliciai Alū	Complete

Appendix AN: Banner Training Schedule - March through July 2022

	ı	1		1				ı	1	
One College Re-Implementation Consultant Facilitation					5/27/22 11:00-12:30	2 hrs	5/23/2022	5/27/2022	Recruit	Complete
Banner Accounts Receivable - Data Mapping / Security		5/24/22 10:00-12:00	5/25/2022 10:00-12:00	5/26/22 9:00-12:00		4 hrs	5/24/2022	5/28/2022	Accounts Receivable	Complete
Banner Accounts Receivable - Design - Accounts Receivable Management		6/7/22 10:00-12:00 2:00-4:00	6/8/22 10:00-12:00 2:00-4:00			8 hrs	6/6/2022	6/10/2022	Accounts Receivable	Complete
Banner Financial Aid - Simulate Funds, Period Budgeting,		6/7/22	2.00-4.00			6 hrs	6/6/2022	6/10/2022	Financial Aid	Complete
CPoS, Packaging and Disbursements One College Re-Implementation Consultant Facilitation		9:00-4:00			6/10/22 11:00-12:30	2 hrs	6/6/2022	6/10/2022	Recruit	Complete
Banner Student - Training for Catalog Management and Faculty Load	6/6/2022 10:00-12:00 1:00-4:00			6/9/2022 10:00-12:00 1:00-3:00	6/10/2022 10:00-11:00	10 hrs	6/6/2022	6/10/2022	Student	Complete
Banner Student - Training for Catalog SSB9	1.00 1.00			1.00 5.00	6/10/2022 11:00-12:00	1 hr	6/6/2022	6/10/2022	Student	Complete
Banner Student - Validation and Training for Record Management Awarded Degrees					6/10/2022 1:00-3:00	2 hrs	6/6/2022	6/10/2022	Student	Complete
Banner Accounts Receivable - Design - Accounts Receivable Management		6/14/22 10:00-12:00 2:00-4:00	6/15/22 10:00-12:00 2:00-4:00			8 hrs	6/13/2022	6/17/2022	Accounts Receivable	Complete
Degree Works Technical Training 1 (remote)	6/13/22 9:00-12:00	6/14/22 9:00-12:00	6/15/22 9:00-12:00	6/16/22 9:00-12:00	6/17/22 9:00-12:00	16 hrs	6/13/2022	6/17/2022	Degree Works	Complete
Banner Financial Aid - Design COD and Electronic Loans, Title IV Authorizations, Transfer Monitoring		6/14/22 8:30-12:30			6/17/22 8:30-12:30	8 hrs	6/13/2022	6/17/2022	Financial Aid	Complete
Banner Accounts Receivable - Design - Fee Assessment		6/21/22 10:00-12:00 2:00-4:00	6/22/22 10:00-12:00 2:00-4:00		6/24/22 10:00-12:00 2:00-4:00	12 hrs	6/20/2022	6/24/2022	Accounts Receivable	Complete
One College Re-Implementation Consultant Facilitation					6/24/22 11:00-12:30	2 hrs	6/20/2022	6/24/2022	Recruit	Complete
Banner Student - Validation and Training for Records Management				6/23/22 10:00-3:00		4 hrs	6/20/2022	6/24/2022	Student	Complete
Degree Works Decision Planning	6/27/2022 9:00-12:00 1:30-4:30	6/28/2022 9:00-12:00 1:30-4:30	6/29/2022 9:00-12:00	6/30/2022 9:00-12:00 1:30-4:30		24 hrs	6/27/2022	6/10/2022	Degree Works	Complete
Banner Financial Aid - Train COD and Electronic Loans, Title IV Authorizations, Transfer Monitoring	6/27/22 8:30-12:30	6/28/22 8:30-12:30		6/30/22 8:30-4:30	7/1/22 8:30-12:30	20 hrs	6/27/2022	7/1/2022	Financial Aid	Complete
One College Re-Implementation Consultant Facilitation					7/8/22 11:00-12:30	2 hrs	7/4/2022	7/8/2022	Recruit	Complete
Degree Works Scribing (1 hr CF)		7/5/2022 1130-12:30				1 hr	7/5/2022	7/8/2022	Degree Works	Complete
Banner Accounts Receivable - Design - Fee Assessment		7/12/22 10:00-12:00 2:00-4:00	7/13/22 10:00-12:00 2:00-4:00		7/15/22 10:00-12:00 2:00-4:00	12 hrs	7/11/2022	7/15/2022	Accounts Receivable	Complete
Banner Financial Aid - Simulate COD and Electronic Loans, Title IV Authorizations, Transfer Monitoring	7/11/22 9:00-12:00	7/12/22 9:00-12:00				6 hrs	7/11/2022	7/15/2022	Financial Aid	Complete
Banner Financial Aid - Design R2T4 Processing and Financial Aid Self Service		7/12/22 1:00-4:00		7/14/22 1:00-4:00		6 hrs	7/11/2022	7/15/2022	Financial Aid	Complete
Banner Student - Train to Schedule Management/**AT prefers to Start at 9m	7/11/22 1:00-4:30	7/12/22 10:00-4:30	7/13/22 10:00-4:30	7/14/22 10:00-4:30	7/15/22 10:00-3:00	24 hrs	7/11/2022	7/15/2022	Student	Complete
Banner Student - Train for Faculty Load						<u>1</u> 2 hrs	7/11/2022	7/15/2022	Student	Complete
Banner Financial Aid - Design Student Employment					7/22/22 10:00-3:00	4 hrs	7/18/2022	7/22/2022	Financial Aid	Complete
One College Re-Implementation Consultant Facilitation					7/22/22 11:00-12:30	2 hrs	7/18/2022	7/22/2022	Recruit	Complete
Banner Student - Simulation for Catalog Management	7/18/22 11:00-4:00					4 hrs	7/18/2022	7/22/2022	Student	Complete
Banner Student - Training for Curriculum Management		7/19/22 1:00-4:00	7/20/22 1:00-4:00			6 hrs	7/18/2022	7/22/2022	Student	Complete
Banner Student - Simulation for Curriculum Management					7/22/22 10:00-3:00	4 hrs	7/18/2022	7/22/2022	Student	Complete
Banner Student - Simulation for Faculty Load						4 hrs	7/18/2022		Student	Complete
Banner Student - Simulation for Schedule Management		7/26/22 2:00-4:00		7/28/22 10:00-4:30		8 hrs	7/25/2022	7/29/2022	Student	I/P

Board of Regents Student Advisory Committee

Agenda and Minutes available at https://www.ct.edu/regents/minutes

Date	Topic	Presenter(s)	Time Stamp & Time in Meeting	Video Link	Views as of 7/2022
2/11/22	Community College Tuition and Fees	Terrence Cheng	~2 minutes; ~24 minutes	https://www.youtube.com/watch?v=iiJtM-zVn1E	87
4/22/22	Diversity, Equity, and Inclusion	Kerry Beckford and Kimberly James	~2 minutes; ~42 minutes	https://www.youtube.com/watch?v=P F0ozl8Xaw	58
4/22/22	Title IX	Colleen Kearney	~45 minutes; ~9 minutes	https://www.youtube.com/watch?v=P F0ozl8Xaw	58

Board of Regents Faculty Advisory Committee

Agenda and Minutes available at https://www.ct.edu/regents/minutes

Date	Topic	Presenter(s)	Time Stamp & Time in Meeting	Video Link	Views as of 7/2022
12/11/20	General Question and Answer Session with Discussion	David Levinson and Michael Rooke	4:30; ~1 hour and 21 minutes	https://www.youtube.com/watch?v=RhBQ5y9CwRw&t=1109s	124
3/11/22	College Strategic Plan	William (Terry) Brown and JD Mathewson	~4 minutes; ~1:24 minutes	https://www.youtube.com/watch?v=d XUZtBhM7k	92

Board of Regents Academic and Student Affairs Committee

Agenda and Minutes available at https://www.ct.edu/regents/minutes

Date	Topic	Presenter(s)	Time Stamp & Time in Meeting	Video Link	Views as of 7/2022
2/4/22	Curriculum Alignment	Kenneth Klucznik, Francine Rosselli- Navarra, Michael Stefanowicz, and Amy Feest	~32 minutes; ~13 minutes	https://www.youtube.com/watch?v=oQ28HaLIYcU	86
3/11/22	Community College Terms for Adding and Dropping Courses	Kenneth Klucznik and Gayle Barrett	~6 minutes; ~3 minutes	https://www.youtube.com/watch?v=5f9F-z6uWa8	84
3/11/22	Curriculum Alignment	Kenneth Klucznik and Francine Rosselli-Navarra	~9 minutes; ~3 minutes	https://www.youtube.com/watch?v=5f9F-z6uWa8	84
4/8/22	Community College Students' Rights Policy	Kenneth Klucznik and Amy Feest	~20 minutes; ~4 minutes	https://www.youtube.com/watch?v=saGiKm9wvwI	68
4/8/22	Community College Honors Policy	Kenneth Klucznik and Amy Feest	~24 minutes; ~3 minutes	https://www.youtube.com/watch?v=saGiKm9wvwI	68
4/8/22	Community College Fresh Start Policy	Kenneth Klucznik and Amy Feest	~28 minutes; ~11 minutes	https://www.youtube.com/watch?v=saGiKm9wvwl	68

4/8/22	Curriculum Alignment	Kenneth Klucznik and Francine Rosselli-Navarra	~40 minutes; ~3 minutes	https://www.youtube.com/watch?v=saGiKm9wvwl	68
4/8/22	Community College Area of Study Policy	Kenneth Klucznik, Francine Rosselli- Navarra, and Amy Feest	~46 minutes; ~3 minutes	https://www.youtube.com/watch?v=saGiKm9wvwl	68
6/3/22	Curriculum Alignment	Kenneth Klucznik and Francine Rosselli-Navarra	~42 minutes; ~7 minutes	https://www.youtube.com/watch?v=D-N4HGMgcsk	101
6/3/22	Areas of Study Policy	Kenneth Klucznik and Amy Feest	~50 minutes; ~6 minutes	https://www.youtube.com/watch?v=D-N4HGMgcsk	101
6/3/22	Alignment and Completion of Math and English	Kenneth Klucznik and Michael Stefanowicz	~57 minutes; ~14 minutes	https://www.youtube.com/watch?v=D-N4HGMgcsk	101

General Presentations

Date	Topic	Presenter(s)	Time Stamp & Time in Meeting	Video Link	Views as of 7/2022
9/23/21	How to Maintain PACT Eligibility	General Presenter	Beginning to ~2 minutes	https://www.youtube.com/watch?v=NixrlAfofdA	3,847
10/6/21	How to be Eligible for PACT	General Presenter	Beginning to ~3 minutes	https://www.youtube.com/watch?v=WHNsS2H3zDY	1,924
11/23/21	Transfer	General Presenter	Beginning to ~3 minutes	https://www.youtube.com/watch?v=Wk74qoEzgfE	291

1/20/22	Early College/Dual Enrollment	General Presenter	Beginning to ~3 minutes	https://www.youtube.com/watch?v=2JXnlprROE8	164
3/22/22	Curriculum Alignment, General Education, One College Catalog	Miah LaPierre- Dreger, Amy Feest, Mike Stefanowicz, and Fran Rosselli- Navarra	Beginning to ~1 hour	https://www.youtube.com/watch?v=25tF9E P vE	138 plus 207 viewers in real- time
3/29/22	Governance & Brief Overview of Academic Program Areas	Miah LaPierre- Dreger, Mike Stefanowicz, and Amy Feest	Beginning to ~1 hour	https://www.youtube.com/watch?v=JiArFPrZBdk	113 plus 134 viewers in real- time
4/5/22	Teaching & Learning, Tutoring, Library	Miah LaPierre- Dreger and Tamara O'Day-Stevens	Beginning to ~1 hour	https://www.youtube.com/watch?v=h1Yetsi1AWY	99 plus 164 viewers in real- time
4/12/22	Academic Operations, Scheduling, Blackboard	Miah LaPierre- Dreger and Manuel Gomez	Beginning to ~1 hour	https://www.youtube.com/watch?v=FrgAvAZH8TE	67 plus 169 viewers in real- time
4/19/22	Institutional Effectiveness & Planning, Assessment, Institutional Research	Miah LaPierre- Dreger and JD Mathewson	Beginning to ~1 hour	https://www.youtube.com/watch?v=aw1KUD542IY	34 plus 117 viewers in real- time
4/26/22	Deep Dive into Academic Program	Miah LaPierre- Dreger and Amy Feest	Beginning to ~1 hour	https://www.youtube.com/watch?v=V2hnPd176Bk	55 plus 178 viewers

	Areas & Departments				in real- time
5/18/22	Public Safety & Campus Security	Kerry Kelley and Jeff Garewski	Beginning to ~1 hour	https://www.youtube.com/watch?v=zPLLQdHqhcE	27 plus 135 viewers in real- time
6/6/22	How to Apply as a Dual Enrollment Student	General Presenter	Beginning to ~7 minutes	https://www.youtube.com/watch?v=MN4zmHGeUz8	36
6/14/22	Guided Pathways Advising & Student Success	Michael Buccilli and Alison Buckley	Beginning to ~55 minutes	https://www.youtube.com/watch?v=xESSfx8M8mk	15 plus 192 viewers in real- time
6/21/22	Admissions: Recruitment, Enrollment & Retention	Tamika Davis, Gayle Barrett, and Alison Buckley	Beginning to ~1 hour	https://www.youtube.com/watch?v=w4ZfQTwE78Q	2 plus 159 viewers in real- time
6/28/22	Financial Aid & PACT: Pledge to Advance CT	Steve McDowell and Alison Buckley	Beginning to ~1 hour	https://www.ct.edu/files/pdfs/6.28.22%20- %20CT%20State%20-%20EMSA%20- %20Financial%20Aid%20Services.pdf (slides)	111 viewers in real- time