



CT State College Senate
Website Recommendations

At the September 2024 College Senate meeting, campuses articulated problems with the new CT State website. Problems campuses identified were:

- Inconsistent information was brought over to the new website from the old
- Not all office pages were brought over to the new website
- Employees were not sure how to make changes to the new website
- Difficulty finding people and contact information on the website

After a comprehensive meeting with the CT State Website Transition Team, the Council of Professional Staff on Student Services and Affairs learned that there are only three individuals working on the transition. They had over 5,000 pages to transfer. Information on the 12 college websites was inconsistent and arranged very differently on each campus. Information about the status of the transition is included in the campus announcements newsletters.

The Senate recognizes the significant and detailed work of the CT State website Transition Team and wants to find ways to help them with this important work while also understanding how dependent students are on a comprehensive college website. Therefore, the College Senate recommend the following:

1. Encourage employees to read the newsletter for updates: Continue to use newsletters for communicating webpage changes and updates.
2. Senators encourage employees to use the Online form to submit issues.
3. Share with campuses that the best way to suggest changes for departments that are across multiple campuses is to use the representative councils or committees to ensure content is reviewed from multiple lenses. Council and committee leads should consult beyond just their respective councils, i.e. Deans Council, Advising Council, Career, etc.

In conclusion, the former twelve college websites will sunset and be archived in March. Once that is completed, Council members will continue to be available to the Transition Team for campus inquiries and support in communicating needs to the campuses while they work through the phased implementation of the CT State College website. We expect additional recommendations to be forthcoming as the website transitions between phases.

These recommendations were approved at the February 28, 2025 College Senate meeting.