Library Services and Resources at CT State

Eileen Rhodes, MLS
Interim Library Director
Pre-Consolidation

• 12 libraries working collaboratively, but separate
• CSCU Council of Library Directors
• Additional level of collaboration and compromise needed
Strategic Planning Sessions

• Held in-person, ½ day Campus Library Director meetings
• Worked with Maureen Sullivan: advocate of public access and information who has served as the president of the Association of College and Research Libraries (ACRL), the Library Leadership & Management Association, and the ALA

• Project Teams:
  • Website
  • LibGuides
  • LibAnswers
  • E-Resources
  • Collection Development
Before Fall 2023: Website

• Each library had their own website
• Some managed by local campus webmasters, some managed by library staff
• Library websites are robust, dynamic, and in a constant state of update (weather closings, updated resources, news and events, etc.)
Fall 2023: Website

- Centralized site: [https://library.ctstate.edu/home](https://library.ctstate.edu/home)
Kudos to the Website Team!

- Pam Williams, Three Rivers (Team Lead)
- Joe Reilly, Tunxis (Team Lead)
- Qiming Han, Housatonic
- Lauren Johnson, Naugatuck Valley
- Conor Perreault, Gateway
- Donovan Reinwald, Middlesex
- Eugene Vrublevski, Tunxis
- Mike Zych, Tunxis
Before Fall 2023 LibGuides

• Separate LibGuides (Research Guides) on separate platforms
• Some campuses had “CMS” version, some did not
• Desire to be on the same platform
Fall 2023 LibGuides

• Migrated all 12 library’s research guides into one LibGuides CMS platform
• Research guide clean-up
• LibGuides Team built citation guides: MLA and APA
APA Citation & Format (7th ed.)

About APA

The APA style is a comprehensive guide to writing scientific papers. APA stands for the American Psychological Association, but the guidelines are also applied in other fields. APA Style provides a foundation for effective scholarly communication that helps writers present their ideas in a clear, precise, and inclusive manner.

This guide provides examples for the general format of APA research papers, including paper format, in-text citations, endnotes/footnotes, and the reference page. For more detailed information, please refer to the Publication Manual of the American Psychological Association, (7th ed.).

Additional Resources

- APA - Purdue Owl
  American Psychological Association (APA) 7th ed. Style Guideline Overview

- APA Style
  The official American Psychological Association (APA) style guide website.

- Sample Student Paper APA (7th ed.)
### Showing 25 Subjects

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Kudos to the LibGuides Team!

- Alison Wang, Norwalk (Team Lead)
- Jaime Hammond, Naugatuck Valley (Team Lead)
- Wei Cen, Middlesex (Team Lead)
- Peter Everett, Housatonic
- Susan Skaza, Norwalk
- Jenna Stebbins, Naugatuck Valley
- Terrence Phillips, Gateway
- Paula Pini, Manchester
- Seth Kershner, Northwestern
Before Fall 2023 LibAnswers: Virtual Chat

• Separate chat instances staffed by individual campuses
• Not everyone had virtual chat
• Northwestern used to share with 2 other campuses (Capital and Asnuntuck)
Fall 2023 LibAnswers: Virtual Chat

• One interface staffed by all library staff
• Maximizes staff time, allows for back-up
• Staffed by 6 campuses M/W/F, and 6 campuses T/Th/Sat
  • Monday through Thursday: 9 AM – 7:30 PM
  • Friday: 9 AM – 4:30 PM
  • Saturday: 10 AM – 2 PM
  • Sunday: 10 AM – 2 PM
• Text a Librarian: 860-407-6081
Chat Schedule

Schools are responsible for providing adequate staff for chat on assigned days.

Schools will be assigned to 3 days, in a M/W/F or T/R/S pattern

- Monday/Wednesday/Friday: Capital, Middlesex, Naugatuck Valley, Northwestern, Quinebaug Valley, Three Rivers,
- Tuesday/Thursday/Saturday: Asnuntuck, Gateway, Housatonic, Manchester, Norwalk, Tunxis
- Sunday: Naugatuck Valley will cover Sundays during the regular semester

Hours will vary by semester. Tentative hours are as follows:
Kudos to the LibAnswers Team!

• Matt Hall, Quinebaug Valley (Team Lead)
• Dan Lewis, Capital (Team Lead)
• Tabbie Heavner, Capital
• Becky Brunson, Norwalk
• Jeremy Withnell, Northwestern
• Andrea Glidden, Naugatuck Valley
Before Fall 2023 E-Resources

• Inequity existed prior to consolidation
• RFQ (Request for Quotation) process
• Feedback from faculty via survey
• Selections made, agreements executed
# Tracking Technical Configurations

## CT State E-Resources

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<thead>
<tr>
<th>Resource Name</th>
<th>Vendor</th>
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Fall 2023 E-Resources Package: CT State

- **DSM-5**: Diagnostic and Statistical Manual of Mental Disorders
E-Resources Package continued...

- **ICE Video Library**: streaming video collections of real patients and therapists
- **Infobase**: African American History, Bloom’s Literature, Credo Academic Core, Films on Demand: Master Academic, Issues & Controversies
- **JSTOR/ARTSTOR Suite**
E-Resources Package continued..

- Kanopy (streaming films)
- MLA Handbook Plus
- New York Times
- **Oxford:** Oxford English Dictionary, Grove Art, Grove Music, American National Biography, Very Short Introductions, African American Studies Center
- **Overdrive:** Ebooks, audiobooks

- **ProQuest:** College Complete Ebook collection
- **Sage Explorer:** CQ Researcher, Sage Skills, etc.
- **Statista:** statistics and reports, market insights, consumer & company insights
- **Swank Digital Campus**
- **Wall Street Journal**
- **Westlaw** (Paralegal faculty and students only)
A to Z List: https://library.ctstate.edu/az.php?p=1
# E-Resources Cost Savings

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Kudos to the E-Resources Team!

- Debbie Herman, Manchester (Team Lead)
- Erica Charis-Molling, Asnuntuck (Team Lead)
- Lisa Gugilotti, Middlesex
- Eugene Vrublevski, Tunxis
- Craig Guild, Three Rivers
- Curleen Elliott, Gateway
- Jim Patterson, Northwestern
- Travis Feder, CSCU
- Patrick Carr, CSCU
Collection Development Team

- Curleen Elliott, Gateway (Team Lead)
- Jim Patterson, Northwestern (Team Lead)
- Kimberly Bryant-Smith, Norwalk
- Marilyn Chin-Gosset, Gateway
- Rachel Hyland, Tunxis
- John Leonetti, Naugatuck Valley
- Lisa Christensen, Tunxis
- Jennifer Lutris, Housatonic
Future work

• Collection Development—continued work, creation of policy
• LibInsight—comprehensive data collection
• LibGuides—more shared/centralized guides
• CCS1001—Instruction librarians meet, LibWizard tutorials to support curriculum

• Library Staff structure:
  • Systems Librarians technically configuring new database package
  • Subject Area Liaison Librarians, participate in curriculum meetings
Libraries store the energy that fuels the imagination. The open up windows to the world and inspire us to explore and achieve, and contribute to improving our quality of life.

~Sidney Sheldon
Thank You!

Questions?